

CARF Accessibility Plan 2020

Identified Barrier:

Plan of Action:

Lack of options for outpatient therapy locations for patients

Fourth site opened

Lack of reliable elevator service in Jackson building due to inconsistent service and breakdowns

Upgraded Jackson building elevators

Lack of efficiency and safe ability to mobilize patients in Lyman building

Purchased patient room lifts as part of Looker Project which includes Lyman building

Lack of recreational activities for gardening/ planting

Provided elevated planting tables

Lack of adequate exterior lighting

LED site lighting installed across campus to improve illumination in exterior areas

Lack of formalized higher level leadership training

Created 2020 budget and program approved

Lack of nursing education support for off-shifts

Received approval to hire

Lack of availability of Workers' Comp case manager to focus on increased case load and demand

Approval for hiring of OP Workers' Comp Liaison

Lack of ability to provide on-site care to patients during COVID pandemic

Implemented telehealth and teletherapy