Locations:

Hospital and Outpatient Services
50 Gaylord Farm Road
Wallingford, CT

Physical Therapy - Cheshire
1154 Highland Avenue
Cheshire, CT

Physical Therapy - Cromwell
50 Berlin Road
Cromwell, CT

Physical Therapy - Madison
28 Durham Road
Madison, CT

Outpatient Services - North Haven
8 Devine Street
North Haven, CT

gaylord.org
ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes. By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

GAYLORD’S SPINAL CORD PROGRAM:

We bring together an array of resources, advanced technology, plus a team of highly experienced providers, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their post-injury lives, maximize their independence and reenter their communities.

Since every spinal cord injury or illness affects a person differently, our interdisciplinary team customizes each program based on the patient’s specific needs and discharge destination.

**Spinal Cord Program**

**Average Length of Stay**

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>DAYS</td>
<td>36.3</td>
<td>38.1</td>
<td>42.2</td>
</tr>
</tbody>
</table>

FY2020-FY2022 Gaylord Discharge Data

**Spinal Cord Program**

**Age of Patients Served**

<table>
<thead>
<tr>
<th>Age</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;22</td>
<td>4.0%</td>
</tr>
<tr>
<td>22 - 35</td>
<td>7.7%</td>
</tr>
<tr>
<td>36 - 55</td>
<td>20.3%</td>
</tr>
<tr>
<td>56 - 65</td>
<td>23.4%</td>
</tr>
<tr>
<td>66 - 75</td>
<td>25.8%</td>
</tr>
<tr>
<td>&gt;75</td>
<td>18.8%</td>
</tr>
</tbody>
</table>

FY2022 Gaylord Admission Data

**Quality of the Spinal Cord Injury Therapy Program**

98% Success

FY2022 Internal Patient Survey Data Top Boxes

**Accuracy Rating of Information Received Prior to Admission**

98% Positive

FY2022 Internal Patient Survey Data Top Boxes

**My Care Team Included Me in Decisions Regarding Care, Treatment and Goal Setting**

93% Likelihood

FY2022 Internal Patient Survey Data Top Boxes

**Gaylord SCI Patients**

Return to their Community after Discharge

100% Likelihood

FY2022 HCAHPS (LTRA) Top Boxes

**Gaylord SCI Patients**

Return to their Community after Discharge

72% Success

Home or lower level of care

FY2022 Gaylord Patient Discharge Report

**Gaylord SCI Patients**

Return to their Community after Discharge

93% Likelihood

FY2022 Internal Patient Survey Data Top Boxes

**LTACH Outcomes CMS Quality Measures**

Gaylord is Performing Better than the U.S. National Benchmarks

- Rate of Successful Return to Home & Community from LTACH: Gaylord Better than National Average
- Preventable Hospital Readmissions 30 Days Post-Discharge: Gaylord Better than National Average
- CLABSI: Gaylord Better than National Average