Gaylord is considered an “in-network” provider for the following managed health care plans. This list may change at any time due to contract renegotiations and is provided as a guide. You are welcome to call the person’s health insurance plan or the Gaylord Billing Department at (203) 741-3368 for additional information. Patients enrolled in plans with “out-of-network” benefits may also access our services. This information is provided as a reference for referring physicians’ offices.

A Gaylord representative will obtain authorization from the patient’s carrier when needed.

- Aetna
- Aetna Medicare
- Auto Medical Insurance
- Blue Cross (except Empire Blue Cross)
- Blue Cross*
- Blue Cross Medicare
- Bureau of Rehab Services (BRS)
- Cigna
- Connecticut Healthcare Workers’ Compensation Trust
- ConnectiCare
- ConnectiCare Benefits Inc.*
- ConnectiCare Medicare
- Department of Labor
- Department of Veterans Affairs
- Golden Rule
- Harvard Pilgrim

- Humana
- Medicaid CT, including all Husky Plans
- Medicaid NJ and NY
- Medicare
- Multiplan
- Oxford
- Prime Health Services
- Tricare
- United Healthcare
- United Healthcare Medicare PPO
- Value Options
- Wellcare Medicare
- Workers’ Compensation
- Yale Health Plan (Requires referral from PCP at Yale clinic)

* Access Health CT exchange program products.

Gaylord’s contracting department will work with all other non-contracted insurance and Worker’s Compensation carriers. Please call Kathryn Prevost, RN, Manager of Revenue Optimization, Payer Relations & Contracting at (203) 294-3279 for assistance.