Gaylord’s Spinal Cord Injury Program:

Gaylord’s Spinal Cord Injury Program offers comprehensive, integrated rehabilitation that helps maximize your abilities and guides you back to the most independent life possible.

Our program draws on the expertise of a complete care team of specialists. We use the latest technologies and research to provide individualized care that focuses on the complete patient—body, mind and spirit.

Above all, we help you set realistic goals and give you the skills to make the most of work, home and life.

Gaylord’s Accreditations:

- One of only two facilities in the country with CARF accreditation for all inpatient rehabilitation programs and additional specialty accreditation for Spinal Cord, Stroke and Brain Injury Specialty Programs
- Partner site of the Spaulding New England Regional Spinal Cord Injury Center - One of only 14 Spinal Cord Injury Model Systems in the U.S.
- Passy-Muir Center of Excellence - one of 14 Centers of Excellence in the U.S.
- Accredited by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)
- The first Center of Excellence designated by Vapotherm for their use of Vapotherm High Flow Therapy

Discharge Location by Age Group

Spinal Cord Injury Program Graduates

<table>
<thead>
<tr>
<th>Discharge Location</th>
<th>Ages 21 &amp; Under</th>
<th>Ages 22-35</th>
<th>Ages 36-55</th>
<th>Ages 56-65</th>
<th>Ages 66-75</th>
<th>Ages 75+</th>
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<tbody>
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<td>Community</td>
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<td>SNF</td>
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<td>Other</td>
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Spinal Cord Injury Program Average Length of Stay

- FY2017: 35.5 days
- FY2018: 33.7 days
- FY2019: 32.9 days

FY2017-FY2019 Gaylord Admission Data
About Gaylord Hospital:

A non-profit, 137-bed specialty hospital, also known as a long-term acute care hospital, which specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

From inpatient to outpatient services at three convenient locations in Connecticut, Gaylord can meet the needs of our patients’ through every stage of recovery.

Gaylord Spinal Cord Injury Patients Rated their Overall Assessment of our Program Very High

Gaylord Spinal Cord Injury Patients Felt that Our Program Met Their Goals

Gaylord Spinal Cord Injury Patients are Very Likely to Recommend Our Program

LTACH Outcomes
CMS Quality Measures

- New or Worsened Pressure Ulcers
  Gaylord .8% vs. National 1.3%

- CLABSI
  Gaylord Better than National Average

- Rate of Successful Return to Home & Community from LTACH
  Gaylord Better than National Average

Gaylord is Performing Better than the U.S. National Benchmarks

Employee Satisfaction Exceeds the Benchmark

FY2018 Semi-Annual Gaylord Employee Survey

National Rate of Staff Satisfaction 64%
Gaylord Hospital Staff Satisfaction 83%

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