Gaylord Specialty Healthcare and Decision Options, LLC, a leading Artificial Intelligence (AI) firm, recently announced that they are deploying a series of AI solutions to enhance patient outcomes, improve patient satisfaction, reduce the cost of provision, and optimize patient flow from acute care venues to the facility.

Decision Options (DO), a pioneer in AI, has been building practical solutions for a variety of industries for nearly two decades. By uniquely combining econometrics with machine and deep learning, the company’s broad AI platform can create practical solutions rapidly using automation.

“We are excited to work with Decision Options, which has broad experience in healthcare and AI, to effect positive changes for our patients and business in many different dimensions,” said Sonja LaBarbera, President, and CEO of Gaylord Specialty Healthcare.

“The AI world is a confusing medley of consultants, technologists and start-up companies. We combine deep domain experience, a long history in AI before the field became fashionable and high automation to deliver practical solutions rapidly. It is most exciting to work with the multi-disciplinary team at Gaylord to embark on a journey that can change healthcare,” said Gill Eapen, founder, and CEO of Groton-based Decision Options, LLC.

Gaylord staff participated in the dedication of a flag flown during special operations in Afghanistan in 2018. Lee Cyphers, who has been a Gaylord Hospital maintenance employee for the past 15 years, lobbied to have a flag displayed in the hospital since he began working here. Lee said “many of his family members and former patients are veterans, and it was a significant moment for him to see the flag dedicated to men and women who serve.” The flag is displayed in the Jackson Lobby next to the security desk. The Record Journal covered the event; click here to read the article.

Employee Meetings

Tuesday, March 19
Brooker Lecture Hall
7:30am & 12:10pm

Wednesday, March 20
Brooker Lecture Hall
3:15 pm

Thursday, March 21
North Haven
12:15pm

Our mission is to preserve and enhance a person’s health and function.
Product Development Day a Great Success

Gaylord’s first Product Development Day was held on February 5. We had 21 staff members share over 40 ideas! It was truly inspiring to see the creativity and practicality of the ideas that in turn could help patients. We have a smart and innovative staff!

We have decided to pursue 3-4 ideas and help them progress on the journey to patents and corporate collaboration. We plan to take the next set of ideas forward as we learn from our success in these first products. There will be another idea submission day in the future, but in the interim, please continue to send your ideas to research@gaylord.org. Ideally please include a written design and/or prototype, results of a patent search, and a brief description of background and why/how this could be useful and/or marketable. If you have any questions, please contact Pete Grevelding, Jacob Hunter or Amanda Bernabe.

Next Casual for Causes: Friday, March 1

For a small donation, staff can dress casually for the day and help a local charity on Friday, March 1. Employees need a button or a Casual for Causes sticker to indicate their participation. Stickers can be purchased in the Cafeteria, Human Resources, Jackson 2 Outpatient, North Haven, Cheshire and the Servery. The cost of the sticker is $2. All proceeds benefit Special Olympics – Team West Haven.

Daylight Saving Time, March 10

Don’t forget to change your clocks forward one hour on Sunday, March 10 from 2 a.m. to 3 a.m.

Interested in Taking a Lifeguard Course at Gaylord?

Looking for anyone interested in taking a lifeguard course, here, at the Flagg Pool on Jackson Ground. Contact Mike Moscato for more information at extension 3440.
Hiring/Onboarding LEAN Team Look to Streamline Nursing Hiring Process

The Hiring/Onboarding team is a multidisciplinary group working toward the goal of decreasing the amount of days to fill RN and NA positions. The group met for 5 days at the end of January to map out the current process and has already implemented several suggestions generated during the project. Next steps will look to expand improvements across other hospital departments. Our team included Cammy Nigro from HR, Senada Duracak, Jean Shutak and Abby Gill from Nursing, Val Acabbo and Andy Huang from IT, Tashi Lhamo from Outcomes Management, and current Gaylord Board member Chris Cartland. The group was led by Kelly Scarrozzo, Sr. HR Consultant, and co-facilitated by Leigh Golembiewski, Manager of Process Improvement and Project Planning and an outside consultant.

Pizza Party for Employee Giving Participation

As part of this year’s employee giving campaign I Gave at the Office committee members for the Nursing Floors wanted to create some competition to make the campaign newsworthy. The Challenge was held during our two week Campaign period to see which Nursing Floor could get the most employees to participate. Since each floor doesn’t have the same number of employees we used an average. The winners of this year’s Competition was Milne 1 who were awarded a pizza party. Lori Evon would like thank Tina Dogramatzis and Jan Miller for their leadership.

Gaylord Celebrates Pulmonary Rehab Week, March 10-16

The Outpatient Pulmonary Rehab team invites you to visit them in the cafeteria on Thursday, March 14 from 11 a.m. to 1 p.m. to learn more about Pulmonary Rehab. Information on Gaylord programs, the benefits of how participants can greatly improve their quality of life and prizes will be featured. Be sure to stop by and learn something new.

First On-site Biometric of 2019

To have your biometrics done! Gaylord and ConnectiCare partnered to bring biometric screening on-site for employees and spouses. Pre-registration is required. You will need your ConnectiCare ID number.

Thursday, March 7
Brooker Lecture Hall
11:30am - 3:30 pm

Click here to make an appointment

Medical Staff Photo Contest

Be on the lookout for the Medical Staff Photo contest! As part of this year’s Medical Staff Day celebration, we are once again asking all medical staff to submit photos for display and Gaylord staff will choose their favorite. Photos will be on display in the cafeteria from March 4 through March 22 and staff are encouraged to vote for their favorite. Voting will then close and names of the photographers will be attached to their photos. The winning photo will be announced at the Medical Staff Reception on March 29, then framed and displayed in the Milne 1 lobby. Please feel free to encourage all medical staff to submit a photo to sfanning@gaylord.org.

HUMAN RESOURCES
UPDATES

Click here to make an appointment

June
Gaylord Golf Classic June 3
Casual for Causes June 7
6th Annual Gaylord Gauntlet 5K June 22

July
Casual for Causes July 5
Casual for Causes July 19

August
Casual for Causes August 2
Casual for Causes August 16
Casual for Causes August 30

September
National Rehabilitation Awareness Month
Casual for Causes September 6
Employee Appreciation Day September 13
Casual for Causes September 20

October
National Physical Therapy Month
Casual for Causes October 4
Casual for Causes October 18

November
Casual for Causes November 1
Casual for Causes November 15
Gaylord Offering Referral Bonus for Full Time Regional Healthcare Manager and North Haven Outpatient Orthopedic Physical Therapist Positions

Do you know any nurses interested in a Regional Healthcare Manager position or experienced Outpatient Orthopedic Physical Therapists? If so, refer them to Gaylord and you could receive a $2,500 net referral bonus! That’s right! You get the full $2,500!

**Regional Health Care Manager:** The Regional Healthcare Manager develops a network of referral sources, performs on-site evaluations of prospective patients, facilitates the admissions process and communicates Gaylord’s value proposition with healthcare organizations, referring healthcare practitioners, family members and insurance companies.

**Qualifications:** Current CT RN license required; BSN and/or other advanced degree or certifications preferred; 4 or more years of acute care hospital experience necessary; critical care or rehabilitation nursing or insurance case management experience desired; sales experience helpful

**Outpatient Orthopedic Physical Therapist:** The Outpatient Orthopedic Physical Therapist focuses on improving a person’s movement, mobility and strength to restore, maintain and promote physical function through exercise prescription while utilizing advanced manual techniques and therapeutic modalities.

**Qualifications:** Bachelors’ degree in Physical Therapy required; Master’s degree or higher preferred; current CT PT license required; 1 year of clinical experience necessary, including outpatient orthopedics

Please note that the employee’s name must be listed at the time the application is submitted. Please contact Human Resources with any questions.

*Net referral bonus payable 1/2 upon hire; 1/2 after 3 months.*

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**Education Scholarships Available! Apply Today**

**Barbara Chase Lane Scholarship**

The deadline is April 15, 2019, to be considered for the Barbara Chase Lane Scholarship Fund. Each award is $1,500. The fund was created in 1979 to honor the memory of Barbara Chase Lane who was a member of the Gaylord Auxiliary and eventually the Director of Volunteers at Gaylord. To honor Barbara, her memory and the extraordinary work she did, the Auxiliary established an annual scholarship to assist a worthy individual in their pursuit of an education in an allied health field. This scholarship is open to employees, volunteers or their family members including high school students who are pursuing an education in an allied health field. The successful candidate must meet all of the following criteria:

- Be a member of the Gaylord staff, a Gaylord volunteer, or be a family member of either.
- Have a good academic record.
- Have some financial need for the scholarship.
- Be accepted by an accredited institution in the allied health field.

**Dolly Parisi Scholarship**

Are you in school, taking classes to pursue or continue a career in a health care-related field? If so, you might be interested in learning more about a scholarship offered by the hospital. In 1996, Gaylord Hospital established a scholarship in honor of former Assistant Vice President of Nursing Dolly Parisi upon her retirement. The annual scholarship is awarded to a qualified applicant pursuing or continuing a career in a health care-related field. The $1,500 scholarship is awarded to an employee who is committed to Gaylord’s mission of caring for persons with chronic illness or disability. To meet the criteria for application, the applicant must:

- Be an employee of Gaylord Hospital for 12 months prior to application (Exempt/Non Exempt).
- Scheduled to work a minimum of 20 hours per week.
- Performance appraisal averaging “Proficient” or above.
- Have a satisfactory time and attendance record.
- Application deadline is April 15, 2019.

Applications for both scholarships can be downloaded from the Gaylord intranet. If you have any questions, please call the Development Office at extension 2881.
Dr. Maria Henry is establishing an on-site clinic at Gaylord on March 8 to perform your preventive annual check-up. Your visit is completely confidential and is covered free of charge by your health insurance (excluding Medicare and Medicaid insurances). Everyone is welcome including employees and spouses.

Click the link below ourdoctor.us to book an appointment

Dr. Maria Henry
Residency: Yale-New Haven Hospital
Board Certified: Internal Medicine

Services to be provided include:

- Primary-care physical exam
- Cardiology Consultation
- Diabetes screening
- Medical nutritional advice
SAFETY STARTS WITH ME

SAFETY JEOPARDY!

Thursday, March 14
12:00 PM
Brooker Lecture Hall

Pizza lunch for winning department

If you're not playing, come watch the fun!

Sign up in the cafeteria
March 6-8
RL Solutions: How to Use the Patient Look-up

Patient look up feature is available for all **Inpatients** and **Outpatients**. If you know how to use this feature in RL solutions, it will save you time and improve accuracy of patient information.

1. Choose the Type of Person Affected

2. Enter the Patient’s last name and click on the magnifying glass

3. Click on “HL7 search” choose the correct patient and account number

4. Click on “Accept” to fill in all the sections in **Person Affected Details**
EVENT DESCRIPTION

The Gaylord Sports Association and the Gaylord Jammers Wheelchair Rugby Team are hosting the second annual SMASH BOWL Wheelchair Rugby Tournament. This event will give able-bodied (AB) rugby teams and other community groups a chance to try their hand at the hard-hitting sport of wheelchair rugby! The top team will face off during the last game against CT’s only wheelchair rugby team, the Gaylord Jammers.

DETAILS

This 4-team invitational tournament will be held in a single elimination format. Games will begin at 9:30AM and will be 30 minutes in duration. The final game will be between the team who wins the elimination rounds and the Gaylord Jammers. Teams will receive coaching from Gaylord Jammers players.

EVENT SCHEDULE

8:30 AM Team Registration
9:30 AM Games Begin
11:30 AM Final Game (Winners vs. Jammers)

Spectators are encouraged to attend Admission is FREE!