Gaylord Successfully Approved for Four Grants

Gaylord has started out the New Year with a great deal to be thankful for. During December and January we successfully landed four grants for various projects throughout our organization. The staff that has been involved with the preparation of these grant requests know what it takes to get them. Thanks to the input of more than 20 different staff members who shared information, statistics, careful program planning and cooperation; we have been successful.

Many people don’t know that we are a nonprofit organization and that is what makes us eligible for grants and donations that are tax deductible for most donors. The following grants have been awarded to Gaylord:

The Cuno Foundation
$75,000 over three years from The Cuno Foundation for the renovations and upgrades in the Lyman and Hooker buildings. The Cuno Foundation has been giving grants to Gaylord every year since 1950! They will receive a naming opportunity in the Campaign for their gift.

State Department of Economic Development Historical Preservation Office
$11,000 from the State Department of Economic Development Historical Preservation Office to be matched equally by Gaylord. This will assist us in submitting an application for recognition on the Connecticut Historical Registry making us eligible for future matching grants for repairs on Brooker, Persky, Chauncey and potentially other property identified as having historical value.

Connecticut Health and Educational Facilities Authority
$75,000 from the Connecticut Health and Educational Facilities Authority (CHEFA) for ventilators, VapoTherm’s, and the creation of an education video for families considering taking a loved one home on a ventilator (Destination Vent). This is an unusual project for them to fund so we are especially grateful for their support. We cannot apply for 2020 since they have a ‘three years of grants, one year off’ rule, they will see us again for 2021.

Disabled Sports USA
$15,000 from Disabled Sports USA (DSUSA) through the Craig H. Neilsen Foundation for adaptive sports programming and equipment for persons with spinal cord injury. This is the largest grant we have received from them so we are pumped!

As we continue to reach out to potential funders please let the Development Office know if you are aware of a family foundation or trust that might give Gaylord a grant or donation and we will contact them to see if we are eligible. Thank you everyone for supporting Gaylord.

Hospital-Wide Communication Game Kicks Off Monday, February 4

Communication between each other and departments is a very important part of patient safety and day-to-day operations of the hospital. According to the 2018 Agency for Healthcare Research and Quality Survey and the 2018 Employee Engagement Survey; the results show a need to improve in hospital communication.

So how do we work on improving communication? Let’s play a game. The game is called “The Communication Chain Game.” The goal of this game is to raise overall awareness on the importance of communication and also to recognize how often we are communicating.

Continued on page 2
**Employees Mentioned in the Press Ganey Survey**

The following people were positively mentioned in comments from Outpatient Press Ganey questionnaires for the first quarter of FY19. On behalf of Gaylord and all patients served many thanks for your time and talent.

**Wallingford Campus:**
- Ingrid Marschner
- Anne Pacileo
- Audrey Ryan
- Robert Anderson
- Mary Hickey
- Toni Nicoletti

**Occupational Therapy:**
- Speech Therapy
  - Alice Kowalski
  - Maegan Koller
  - Kathy Popolizio

**Physical Therapy:**
- Katelyn Donohue
- Sue Goldstein
- Jeff Lanman

**North Haven**
- PTOSM:
  - Natalie Cifuentes
  - Stephanie Fisher
  - Kayla Horien
  - Becky Juliano
  - Jason LePage
  - Becky Martin
  - James Silva
  - Robyn Staub
  - Lauren Tarsi
  - Joy Zdrojowy

**Cheshire PTOSM:**
- Eric Lagoy
- Phil Silverio

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**Next Casual for Causes: Friday, February 1**

For a small donation, staff can dress casually for the day and help a local charity on Friday, February 1. Employees need a button or a Casual for Causes sticker to indicate their participation. Stickers can be purchased in the Cafeteria, Human Resources, Jackson 2 Outpatient, North Haven, Cheshire and the Servery. The cost of the sticker is $5. All proceeds benefits the Go Red for Women-American Heart Association.

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**Blood Drive at Gaylord, February 26**

There will be a blood drive on Tuesday, February 26 from 9 a.m. to 2 p.m. in the Brooker Lecture Hall. If you are interested in donating blood, please schedule an appointment visiting redcrossblood.org.

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**Communication Chain Game Continued**

The Rules of the Game; Sign Your Name and Pass it Along

- Four books starting in 4 clinical areas; each line in the book will be numbered.
- If and when you receive The Communication Chain Game book, print your name role/department on a numbered line after communicating or handing off from your colleague.
- Once you log your information in the book, hand it to that person you communicated with.
- Remember...keep the communication going! Don't be the weak link!
- Daily at 8:30am if you have the book, hand it to your department leader who will bring the book to Safety Huddle where winners of the day will be announced!

**Communication Prizes**

Game will kick off on Monday, February 4 and end on Friday, February 8. Prizes will be announced at 9am Safety Huddle on Tuesday, Wednesday, Thursday, and Friday. Sonja LaBarbera to pick a ticket with a number; the winners will be those individuals whose name is on that numbered line in each of the 4 books. Winners will receive a “prize of the day” (gift card, Starbucks cash, Cafeteria cash).

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**Did you know?**

Pasta Exhibition Station
Wednesday nights
4:30 p.m. - 6 p.m.
Cafeteria

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**January 2019**

National Heart Month

Casual for Causes
February 1

Communication Chain Game
February 4 - 8

Blood Drive
February 26

**February**

National Nutrition Month

Casual for Causes
March 15

Patient Safety Awareness Week
March 10 - 16

Pulmonary Rehabilitation Week
March 10 - 16

**March**

National Social Work Month

Casual for Causes
March 29

National Brain Injury Awareness Month

**April**

Casual for Causes
April 5

Casual for Causes
April 19

Patient Safety Awareness Week
March 10 - 16

Pulmonary Rehabilitation Week
March 10 - 16

**May**

National Occupational Therapy Month

Casual for Causes
May 3

Better Hearing and Speech Month

National Nurses Week
May 6-10

Wine Tasting
May 10

National Hospital Week
May 12 - 18

Casual for Causes
May 17
February is National Therapeutic Recreation Month

One of the four Inpatient Therapy disciplines here at Gaylord Hospital is Therapeutic Recreation (TR). The goal of Therapeutic Recreation at Gaylord is to help individuals see what a difference leisure can make in improving their quality of life – and to get them to realize they can do things they never thought possible because of their illness or injury. Through individual and group activities, our Certified Therapeutic Recreation Specialists (CTRS) address the total person and the associated life factors to help people make the most of their lives. Our TR staff addresses therapy goals with PT, OT and Speech, to create a comprehensive treatment plan to help patients reach their rehab goals. Our CTRS staff have bachelor's degree or higher in Therapeutic Recreation, completed an internship under qualified supervision, have passed a national certification exam, and maintain their certification, recertifying every five years.

Compliance Tips from our Compliance Team

COMPLIANCE IS EVERYONE’S JOB

All of us are responsible for compliance. All jobs in health care are affected by laws, regulations, and policies. Your department leader is responsible to keep up-to-date with regulatory changes that affect the department's work, and you are responsible to adhere to all requirements established for your department.

Gaylord maintains an “open door policy” at all levels of management to encourage employees to report problems and concerns. Any employee may report such concerns to any member of management or senior management, including their director, administrator, Vice President of Human Resources, Compliance Officer, Security Officer, or Privacy Officer. Gaylord will follow all necessary procedures to protect against any retaliation or reprisal toward any employee for reporting perceived misconduct.

Please contact Craig Stearns, Compliance Officer at (203) 949-2120 or cstearns@gaylord.org for any questions. You may also call the Compliance hotline at (203) 679-3537. You may remain anonymous if so desired.
**Daffodil Days; Place Your Order Today**

Daffodil Days is an opportunity for everyone to join the American Cancer Society in saving lives, celebrating lives, and leading the fight for a world without cancer. The Community Relations Committee will be collecting orders for daffodils now through Friday, February 15, 2019. Flowers will be delivered the week of March 18.

*This year the campaign includes:*
- $10 donation, receive one bunch of daffodils as a thank you
- $15 donation, receive potted mini-daffodils as a thank you
- $25 donation, instead of receiving flowers, you can support the Gift of Hope Program where volunteers deliver daffodils to local hospitals

To place an order, contact Lori Evon with cash or a check made out to the American Cancer Society.

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**Gaylord Offering Referral Bonus for Full Time Regional Healthcare Manager and North Haven Outpatient Orthopedic Physical Therapist Positions**

Do you know any nurses interested in a Regional Healthcare Manager position or experienced Outpatient Orthopedic Physical Therapists? If so, refer them to Gaylord and you could receive a **$2,500 net referral bonus!** That’s right! You get the full $2,500!

**Regional Health Care Manager:** The Regional Healthcare Manager develops a network of referral sources, performs on-site evaluations of prospective patients, facilitates the admissions process and communicates Gaylord’s value proposition with healthcare organizations, referring healthcare practitioners, family members and insurance companies.

**Qualifications:** Current CT RN license required; BSN and/or other advanced degree or certifications preferred; 4 or more years of acute care hospital experience necessary; critical care or rehabilitation nursing or insurance case management experience desired; sales experience helpful.

**Outpatient Orthopedic Physical Therapist:** The Outpatient Orthopedic Physical Therapist focuses on improving a person’s movement, mobility and strength to restore, maintain and promote physical function through exercise prescription while utilizing advanced manual techniques and therapeutic modalities.

**Qualifications:** Bachelors’ degree in Physical Therapy required; Masters’ degree or higher preferred; current CT PT license required; 1 year of clinical experience necessary, including outpatient orthopedics.

Please note that the employee’s name must be listed at the time the application is submitted. Please contact Human Resources with any questions.

*Net referral bonus payable 1/2 upon hire; 1/2 after 3 months.*

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**Benefit Holiday on January 31**

There will be no benefit deductions in today's paycheck (January 31) due to there being three pay periods in January.
VISITING ANIMAL POLICY

To insure the safety and comfort of all patients, staff and guests on campus, Gaylord has the following policy in place:

**Service Animals**
A dog (or miniature horse) trained to do work or perform tasks directly related to a person's disability.

- Proof of vaccination must be visible.
- Allowed in public areas*.
- Allowed in patient care areas only with documentation of service animal status or training and registration with the security office to ensure patient safety.
- Handler must wear a service dog lanyard to alert staff of their approval in patient care areas.

*Note that patient's service animals may be allowed in patient care areas upon prior authorization of medical staff to ensure patient safety.

**Therapy Animals**
All therapy animal visits are coordinated through the Therapeutic Recreation (TR) Department. The handler and dog are accompanied by TR Staff and are allowed in patient care areas. They must provide proof of training, vaccines and documentation.

**Pets & Emotional Support Animals (ESA)**
Pets and ESA may visit with patients if cleared by medical staff and **only outside** weather permitting.

- Must provide completed veterinary clearance form.
- Proof of vaccination must be visible.

*Public areas: Milne and Jackson Lobby, Outdoors*