Second Quarter Nominees Announced

The second quarter nominees for the 2020 Joseph A. Lindenmayer Employee of the Year Award were announced at the ICARE breakfast in the Kyriacou Lecture Hall on October 9. The nominees honored were: Kayla Horien, Physical Therapy North Haven, Michelle Lutz, Nursing, Bill Neidel, Inpatient Therapy, and Phil Silverio, Physical Therapy Cheshire.

Kayla Horien is a Physical Therapist at our North Haven Physical Therapy Orthopedics and Sport Medicine Clinic and has been with Gaylord since February 2017. Kayla was nominated by a patient family member.

The family member states, “Kayla Horien is such a compassionate and dedicated physical therapist. She is an extremely positive person and motivational to patients. My father is in his mid-80’s and my mother in her mid-70’s have enjoyed every single appointment with Kayla. After each appointment, both returned home rather happy. Kayla is touching her patients’ lives.”

Kayla’s supervisor, Joy Zdrojowy states, “I am very pleased to support the nomination of Kayla Horien for the Employee of the Year award. Kayla has been a member of our staff here in North Haven since 2017. Her energetic and caring personality has made her a favorite among patients and her fellow coworkers since the very beginning.

From the moment that Kayla began working for Gaylord, she has gone above and beyond as a team player. Her light-hearted, fun, yet genuinely caring personality always shines through in everything that she does. This is evident by what her nominee wrote: “Kayla is such a compassionate and dedicated Physical Therapist! She in an extremely positive person and motivational to patients. My father in his mid-80s and my mother in her mid-70s enjoyed every single appointment with Kayla.

After each appointment, both returned home rather happy. Kayla is touching her patients’ lives.”

In addition to her day to day clinical contributions, Kayla is a member of the Level 2 clinical ladder. She has utilized her FRC and KinStretch certifications to begin holding regular mobility classes out of a local CrossFit gym with the goal of promoting safety, injury prevention and performance enhancement. You can find Kayla on Instagram by searching #moveslikekayla_, where her passion for FRC and KinStretch reach a wider audience.

Kayla’s personal achievements stand out as much as her clinical ones. In November 2018, Kayla completed the Marine Corps Marathon in Washington D.C. with a great time and an even greater personal experience. She is slated to run the Chicago Marathon this October and is raising money for Alex’s Lemonade Stand in support of childhood cancer.

Kayla demonstrates all of the attributes that make up Gaylord’s ICARE mantra. She demonstrates them effortlessly. She demonstrates them selflessly. She demonstrates them in ways that make people notice and in ways that are infectious. Simply stated, she just makes us.”

Michelle Lutz is a Registered Nurse in our Hooker 1 Nursing Unit. She has been an employee of Gaylord Hospital since October 2015 and was nominated by a patient.

The patient states, “Michele was always in a good mood, her mood always brightened my day. She always showed concern for how I was feeling and always knew what meds I was on how they were affecting me and how my day had gone.

Our mission is to enhance health, maximize function, and transform lives.
Major Renovations All the Buzz at Gaylord

On September 26, staff, donors and community members got a sneak peek into the ongoing patient unit renovation project currently underway on Lyman 1 during a Hard Hat Tour hosted by O,R&L Construction. The patient unit renovation project will upgrade and update patient rooms in the Lyman and Hooker wings of Gaylord Hospital that were built in the 1950’s and 1970’s respectively. Bob Hall, director of facilities, and Lisa Kalafus, VP and chief nursing officer, provided background and tours of the updated nursing station, solarium, med room, and patient room. Gaylord would like to thank all of the donors who have donated to this project thus far. Special thank you to The Community Foundation for Greater New Haven Looker Grant including funds from: Ruth A. Meier Fund, Anne Hope Bennett Fund, Aspel and Seymour & Clara Gans Memorial Fund, Eugene M. Blake Fund, Estelle A. Johnson Fund, The Cuno Foundation and The Governor’s Nonprofit Grant Program just to name a few.

Outpatient Pulmonary Rehab Expands Thanks to Generous Gift

On September 26, a ribbon cutting was held on Jackson 2, Outpatient Pulmonary Rehab. Dr. Brett Gerstenhaber, who has worked as a pulmonologist at Gaylord for over 25 years, and his wife Blanche made a generous donation to expand and update the Outpatient Pulmonary Rehabilitation space. Patients and staff have greatly appreciated the expanded space and updated look. Our thanks to the Gerstenhabers for their very important gift toward making this expansion possible.

Next Casual for Causes: Friday, October 18

For a small donation, staff can dress casually for the day and help a local charity on Friday, October 18. Employees need a button or a Casual for Causes sticker to indicate their participation. Stickers can be purchased in the Cafeteria, Human Resources, Jackson 2 Outpatient, North Haven, Cheshire and the Servery. The cost of the sticker is $2. All proceeds benefit CT Breast Health Initiative.

Looking For Lost Signs or Plaques

While we are under construction we recognize that signage and acknowledgment of donor gifts may have come down, during this project or previous changes. This is a great time to return any type of signage or plaques that may have ended up in closets, storage areas or in desk drawers. We would really appreciate these pieces being returned to Brooker 201. Please affix a note about where the plaque or sign was last known to be (Lyman 1, Jackson 2, Brooker 3) so we can see if the piece needs to be placed in a location or retired after being added to developments database.

FLU VACCINATION SCHEDULE
DEADLINE: NOVEMBER 29
Schedule is also located on the intranet homepage

<table>
<thead>
<tr>
<th>October</th>
<th>November</th>
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<td>Employee Giving Campaign October 21 - November 8</td>
<td>Casual for Causes November 1</td>
<td>New Year’s Day January 1</td>
<td>National Heart Month</td>
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<td>Employee Meetings October 10 &amp; 11</td>
<td>Benefits Open Enrollment October 28 - November 8</td>
<td>Helping Hands Committee: Ice Cream Social November 14</td>
<td>Blood Drive January 2</td>
<td>National Psychology Month</td>
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<td>Benefits Fair October 11</td>
<td>Helping Hands Committee: Halloween Bake Sale October 30</td>
<td>Casual for Causes November 15</td>
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<td>Employee Craft Fair December 5</td>
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Employees Mentioned in the Press Ganey Survey

The following people were positively mentioned in comments from Inpatient Press Ganey questionnaires for the fourth quarter of FY19. On behalf of Gaylord and all patients served many thanks for your time and talent.

**Nursing Services**
- Marzena Michallik
- Anna Claros
- Teresa Stefanek
- Jillian Mattson
- Heather Errichetti
- Nancy Patel
- Tina Dogramatzis
- Terri Herrera
- Maria Holmes
- Kimberly Crawford
- Jacqueline Tripp
- Randi Schiavi
- Christine Kronenberger
- Klaudia Montalvo
- Jasmine Sharma
- Beverly Teixeira
- Scout Johrs
- Karen Brusseau
- Allyson Ramos
- Catherine Cervero
- Verly Joy Bancud
- Lydia Jandreau
- Rachael Baribeault
- Amarilys Martinez
- Odals Delgado
- Stacy Galpin
- Olivia Valero-Mata
- Olga Dryfoos
- Melissa Sammarco
- Kariana Brown
- **Care Management**
- Ann Dwyer
- **Therapy Services**
- Abigail Hull-Gulotta
- Jaclyn Skirkanich
- Katelyn Donohue
- Meghan Chiaramulo
- Dawn Peck
- Chris Mallinson
- Gregory Szczurek
- Erica Cutler
- Erica Howes
- Emily Meise
- Jill Hellstrand
- William Palumbo
- Timothy Kilbride
- Caitlin Boland
- Marcia Brasser
- Burton Fleischner
- Marcia Annunziata
- Paula Cappola
- Rachel Noia
- Alexandra Waller
- **Food & Nutrition**
- Nick Carabelas
- Maureen Fabiani
- Brenda Paluszewski
- Maria Silva
- **Physician Services**
- Dr. Seye
- Kristin Meyers, PA
- Dr. Sicklick
- Mark Powers, PA
- **Admissions**
- Diane Spak

**Thank You, Apollo. You Will Be Missed.**

We are very sad to announce that our faithful visiting dog Apollo has passed away. Our thanks to Sandy Dane, Apollo's handler, for volunteering at Gaylord. According to Sandy, Apollo's favorite part of the week was coming to Gaylord, and over the past four years he brought healing and joy to many patients and staff. Therapeutic Recreation will not be providing pet visits for the time being.

If you know of anyone who has a certified therapy dog and would like to volunteer, contact TR at extension 2732.

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**October Service Awards**

Congratulations to the following employees for their years of service to Gaylord:

**40 YEARS**
- **Diane Birtha**
  Nursing Services

**35 YEARS**
- **Judy Allen**
  Inpatient Therapy

**30 YEARS**
- **Jacqueline Tripp**
  Nursing Services

**5 YEARS**
- **Sarah Bernardo**
  Nursing Services
- **Dawn O’Connor**
  Nursing Services
- **Mita Patel**
  Food & Nutrition Services
- **Kevin Plourd**
  Nursing Services
- **Jermaine Wright**
  Nursing Services

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**March**
- National Nutrition Month
- National Professional Social Work Month

**April**
- National Occupational Therapy Month
- Wine, Beer & Cordial Tasting

**May**
- Better Hearing and Speech Month
- Gaylord Golf Classic

**June**
- Gaylord Golf Classic June 1
- 7th Annual Gaylord Gauntlet 5k June 27
Welcome the Latest Group of New Employees

Mark Andrews, Food Service Assistant
Meisha Bailey, PCT, L1
Kristen Bell, PT, North Haven
Jessica Broderick, RN, M1
Cesar Calle, PCT, H2
Heather Eustace, PCT, L1
Jeanne Hayes, Associate VP, Development
Charday James, Food Service Assistant
Charlene Lewis, PCT, M1
Kaila Morin, PT, Outpatient Therapy
Tamara Saint-Eloi, RN, M2
Victorina Santiago, EVS Aide
Javier Segui, Admissions Intake Rep
Samantha Vitale, RN, L2

Meet the Latest Recognized Star!

Michael Lemieux recognizes Jill Hellstrand
Inpatient Therapy

Follow Gaylord Specialty Healthcare on Facebook!
www.facebook.com/gaylordspecialtyhealthcare

Gaylord is also on YouTube.
www.youtube.com/user/GaylordHealthcare

Check out Gaylord's boards on Pinterest.
pinterest.com/gaylordhealth

Follow Gaylord on Twitter.
twitter.com/GaylordHealth

Benefits Fair
Friday, October 11
10 am - 3 pm

OPEN ENROLLMENT PRESENTATIONS: OCT 11
7:30 am  Brooker Lecture Hall
12:15 pm  Brooker Lecture Hall
3:30 pm  Brooker Lecture Hall

Come to one of the open enrollment presentations to learn more about the 2020 benefit changes and additions, in addition to open enrollment information. Benefit Vendors will be available in the Brooker lobby to answer questions from 10am-3pm.

REMINDER:
2020 Benefits Open Enrollment
OCT 28 - NOV 8

Team Outpatient Therapy Wins Softball Tournament

“On September 28, three teams (Facilities, Inpatient Therapy and Outpatient Therapy) met to play softball. The play was notable for its collegiality and multiple examples of surprising athleticism. Outpatient Therapy (pictured above) emerged victorious, but everyone felt like a winner. It was a great day to be outdoors.”
ICARE Article Continued from Page 1

She made sure to check on me before she left for the night also. She spent time answering any questions I had would find out the answer or note my chart if needed and would follow up the next day. I feel she treated me with the utmost respect and compassion. She was the most excellent nurse in every way during my stay at any of the hospitals over the last month during my illness.”

Michele’s supervisor, Jean Shutak, states, “Michele Lutz is a very dedicated and hardworking RN on Hooker1. I recall my first meeting with Michele. She was seeking her first job as a RN. She was easy to talk with throughout the interview even though she was quite nervous about the event. She shared that she had come to the career midlife. She had always wished to fulfill her dream to become a nurse.

Michele made her transition into her new career with attention to detail and the goal to make the patients experience here at Gaylord something special. She focuses on her patients tending to their needs with gentleness, kindness and genuine concern. Over the years families and patients have shared with me their positive experiences when working with Michele.

Recently Michele was identified by our Safety Coaches for recognition for a great safety catch related to a potential medication error before it could reach one of our patients. True to her nature as a private person Michele agreed to be recognized on the unit rather than at a more public setting.

Her quiet presence is greatly appreciated by patients, families and staff. Our patients respond well to that quiet, calm, steady presence that Michele presents. I was not surprised to see her nomination for the ICARE recognition. The patient that nominated her stated it well when he wrote, “Michele was always in a good mood, and her mood always brightened my day. She always showed concern for how I was feeling and always knew what meds I was on and how they affected me and how my day had gone. She made sure to check on me before she left for the night. She spent time answering any questions I had and would find out the answer or note my chart if needed and would follow up the next day. I feel that she treated me with the utmost respect and compassion. She was the most excellent nurse in every way during my stay at any of the hospitals over the last month during my illness.”

Isn’t this the example of glowing remarks and genuine expression of patient satisfaction that Gaylord would love to hear from all our patients?

Here is a deserving model for the ICARE Award and I am most pleased to put forth Michele Lutz, RN for that honor.”

Bill Neidel is a Supervisor and Inpatient Physical Therapist and has been with Gaylord since December 2004. Bill was nominated by a patient.

The patient stated, “I would like to nominate my therapist, Bill Neidel. When I arrived at Gaylord I could not walk. Now I am walking and getting better every day with the help of everyone. Bill was also kind enough to work with my mother in getting to Gaylord later in the afternoon to show her what she had to do to help me.”

Bill’s supervisor, Lori Vickers states; “It is with great pleasure that I support the ICARE nomination for Bill Neidel. Bill is an extremely skilled clinician who not only provides the highest standard of care to his patients but is also a wonderful role model for patient centered care. Bill makes each patient feel special and well cared for. He adapts his sessions to meet each patient’s needs and to make the sessions both relevant and fun for the patient. He is also very accommodating and flexible with scheduling in order to meet the needs of the patient and family as mentioned in this nomination in regards to flexing the schedule to be available when her mother could attend. This type of patient centered care is standard of practice for Bill.

We are also very fortunate to have Bill as a supervisor in the inpatient therapy department. Bill is highly respected by all the therapists in the department and by staff throughout the hospital. Bill efficiently and thoughtfully completes tasks and addresses issues, always doing this in a professional manner. During the constant ebb and flow of staffing issues, varying census and the consistent busyness of the department, Bill’s consistent positive, calm nature helps to ground the department. His ability to calm the storm is greatly appreciated by all.

Bill also remains very involved with improving processes throughout the hospital via his involvement on multiple committees and special projects. Bill brings a widespread knowledge and experience base to these projects as well as a willingness to think outside of the box. His respectful, thoughtful approach as well as his willingness and ability to take into consideration how a project affects all parties make him a sought out resource for these projects and committees. Due to all of these things I fully support Bill’s nomination.

Phil Silverio is the Clinical Supervisor at Cheshire Physical Therapy Orthopedics and Sports Medicine Clinic. Phil has been with us since April 2015 and was nominated by a patient.

The patient states, “I believe Phil Silverio is most deserving of this award. I have had previous shoulder issues but am now seeing Phil for post-op total shoulder replacement. Phil exudes a caring attitude. He is genuine and wants you to be better and feel better. He is always very patience but at the same time pushes me onward; keeping me on track so I am improving each week. I feel so fortunate to have such a caring, patient and knowledgeable therapist.”

Phil’s supervisor, Jacob Hunter states, “I am very happy and proud to support the nomination of Philip Silverio for the ICARE employee of the year. Phil is our clinic supervisor in Cheshire where he demonstrates an unwavering sense of ownership. He is at the heart of every community event, marketing initiative, or professional education opportunity that takes place in Cheshire, while also acting as a core contributor to our Physical Therapy service line as a whole. As the Chair of our COCO CREAM Committee (Committee for orthopedic clinical outcomes: Community involvement for regional education advertisement and marketing) he helps bring new ideas to life with his thoughtfulness and coordination.

Continued on page 6
He has helped organize our efforts for collaborating with local baseball training facilities, helped shape and market our care program for osteoporotic patients, and has been at the forefront of our temporomandibular dysfunction treatment model. Most recently, he has helped another Cheshire therapist Kim Levesque with creating an Adaptive Strength and Conditioning program with the hopes to soon provide an opportunity for local residents and adaptive athletes to receive highly skilled exercise programs to maximize their health and participation in our Sports Association or other community wellness initiatives.

Phil has presented to dozens of local physicians, stretched hundreds of runners at local races, and treated thousands of eternally grateful patients. Phil has also been a guest lecturer for the Cheshire YMCA for their healthy living group giving information about movement dysfunction and how physical therapy can be helpful for injury prevention and injury recovery. He has also fostered a wonderful collaborative partnership with Chesprocott, which is a local health district designed to protect the health and well-being of Cheshire, Prospect, and Wolcott residents through essential health initiatives. This partnership has resulted in joint education on a variety of topics from diabetes, nutrition, physical therapy, back safety and managing osteoporosis for local residents. Most recently, Phil provided a stretching and strengthening session on the linear trail in Cheshire to participants of June’s “Fit for a Day” initiative by the Chesprocott Health District Healthy Communities Coalition. Gaylord and Chesprocott also co-sponsored a successful food drive for the Cheshire Pantry. These joint initiatives have resulted in Gaylord Physical Therapy being awarded the first ever “Community Champion Partnership Award” by Chesprocott. Phil’s involvement in all of these initiatives shows that he is an incredible ambassador for Gaylord in the community and serves as a wonderful example of total commitment to our hospitals goals.

Phil has made meteoric strides in his professional development. He is a Board Certified Orthopedic Clinical Specialist and is credentialed as a Certified Manual Physical Therapist through the North American Institute of Orthopedic Manual Therapy. His expertise has been recognized by the Connecticut chapter of the American Physical Therapy Association and was asked to give a lecture on Temporomandibular Dysfunction (TMD) to members of the local Manual Therapy Special Interest Group. He has demonstrated his expertise in TMD treatment to several local and regional dentists who now use Phil as their expert in treating their patients suffering from jaw pain. He was recently invited to be one of the main speakers at the Connecticut State Dental Association annual meeting, where he will lecture on the most up-to-date treatment model to a crowd of hundreds of Connecticut’s dentists.

Phil’s patients are always extremely appreciative of his expertise and compassionate care as he helps restore function and alleviate pain. He is always recognized through patient rounding as taking time to educate about their conditions and showing that he truly wants to help. He has many patients that will routinely seek him out and who have also recommended their own family and friends due to his effectiveness and personalized approach. I am appreciative of Phil’s commitment to the success of Gaylord Physical Therapy and for his dedication the Physical Therapy profession. Thank you for considering Phil for the employee of the year award, he is truly deserving of this recognition.”

Employees, patients and patients’ family members are encouraged to complete the nomination forms which are available in the Human Resources Department as well as on the nursing units. If you know of a Gaylord employee who lives the Gaylord values, nominate him or her today. Completed forms can be sent to Human Resources.

Pictured:
Employees of Gaylord Farm Sanatorium, 1940s - 1950s. Dr. David Lyman is featured in the front wearing a dark suit. He is the original Medical Superintendent and served for almost 50 years. The Lyman Building was named in his honor. Notice the cottages for patients to the left of the Brooker Building. Today the space is occupied by cottages for families.
Employee Giving Campaign Kicks Off
Monday, October 21

The annual "I Gave at the Office" Employee Giving Campaign will begin, Monday, October 21 and runs through Friday, November 8 - concluding the campaign with a Donor Appreciation Event for all those who participate in employee giving on Thursday, November, 21 from 2p.m. to 5 p.m. in the Kryiacou Lecture Hall located in the Chauncey building. The 2019 Campaign reached the goal of 358 employee donors. Their gifts total $109,965 to various departments and funds here at Gaylord. There is 100% participation from the hospital Management level and above.

New employees or those who make annual gifts via cash, check or credit card can stop by the cafeteria, 11:30 a.m. - 1p.m., during the campaign to make a gift. The Committee is encouraging staff to consider a pledge of $19.02 per pay period in honor of our founding year for the Think Possible Capital Campaign. A gift at this level will help with Lyman and Hooker renovations and also entitle the donor to have their name on a plaque at the end of the Campaign.

Employees can choose where they want their money to support.

Think Possible Campaign
As we begin to raise funds for The Gaylord Destination Center this fund will go towards the renovations of Lyman and Hooker aka The Looker Project. The Chapel also falls under this fund.

Special Needs Fund
This fund is set up for patients to request funding for items or services they may need to return home but cannot afford. Some of the past purchases have been smaller wheelchairs, home ramps, small house modifications, travel expenses to additional medical services etc.

Gaylord Fund
The Fund is for general hospital use, these funds can be used to support any aspect of the Hospital's annual budget.

Other
Suggestions include the Pool, Nursing, Therapy, Respiratory, Therapeutic Recreation, Library, Traurig, Sports Association or Patient Experience. The money pledged to any of these areas will be used towards the purchase of equipment that may be needed or on the Capital Budget.

Some of this year’s raffle items are- Bose Headphones, Ipad Mini & 55” TV. If you already give, you are automatically entered in the raffle. Anyone who increases by a minimum of $1 per pay period gets 2 entries and those who give $19.02 per pay period (in honor of the year Gaylord was founded) or more get 4 entries (one item per employee will be awarded). For employees on second and third shift, we will arrange to have committee members stop by during those shifts also. The Employee Giving form is located on page 8 and on the intranet homepage.

There are also great Gaylord giveaway items such as lunch bags, insulated tumblers, coffee mugs and more depending on your gift giving level.

This is the employee phase of the Think Possible Campaign, join the board, managers, patients and community partners as we work towards becoming a Destination Center. Please stop by the cafeteria for more information - no gift is too small or too large!
Employee Giving Campaign

WHY GIVE?
Employee giving is a powerful statement to our patients and the community that we believe in Gaylord’s mission and are united in our commitment to provide great patient care and clinical outcomes.

Participation is Key!
Every gift is important. Everyone can make a difference! When combined with other gifts, the impact of our participation can be dramatic.

Evergreen Society
Once you enroll you won’t need to sign-up again-unless you decide to make a change. Each year the committee thanks Evergreen Society members with a special event at the conclusion of the campaign.

358 $109,965
employees participated pledged in 2019

EMPLOYEE INFORMATION (Please print)

Name_________________________________________Department__________________________
Address_______________________________________Work Phone__________________________
City________________________State_____Zip____________Location/Floor___________________

AMOUNT OF GIFT*

☐ $40.00 per pay period ($1,040)  ☐ $5.00 per pay period ($130)
☐ $19.02 per pay period ($494.52)  ☐ $3.00 per pay period ($78)  ☐ Other $_______________
☐ $10.00 per pay period ($260)  ☐ $2.00 per pay period ($52)

*Payroll deduction will continue until you initiate a new level or terminate your deduction with the Development Office
Employee name will be on Donor Wall upon completion of Renovations.

GIFT DESIGNATION

☐ Think Possible Campaign  ☐ Gaylord Fund
☐ Special Needs Fund  ☐ Other_______________________
(Pool, Patient Exp., Nursing, Inpatient, Outpatient)

METHOD OF PAYMENT

☐ Payroll deduction (Please check desired amount above)
☐ My check/cash is enclosed $___________ (Make checks payable to Gaylord Hospital)
☐ Please charge my gift of $___________ to my: ☐ Mastercard ☐ Discover ☐ Visa ☐ American Express
CC#_______________________________________Exp. Date____/_____CVV Code___________
Signature___________________________________

Donors are the Difference; Employees Make it Possible
Jackson Outpatient Medical Services Room 6

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<td>8am - 10am</td>
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<td>Friday, Nov 15</td>
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Infection Prevention Clinic Hours

(OONLY for individuals that require high dose (age 65 or older or immunocompromised) and those with insurance not accepted by Hartford Healthcare at Home)

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<td>Thursday, Nov 7</td>
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<td>Monday, Oct 28</td>
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<td>Wednesday, Nov 13</td>
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Gaylord Physical Therapy
Orthopedics and Sports Medicine

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<tr>
<th>Day</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday, Oct 3</td>
<td>12pm - 1pm</td>
<td>NORTH HAVEN</td>
</tr>
<tr>
<td>Wednesday, Oct 30</td>
<td>2pm - 2:30pm</td>
<td>CHESHIRE</td>
</tr>
</tbody>
</table>

☑ Bring insurance card
☑ Bring photo ID

The insurances that will be accepted are as follows:
Aetna, Anthem (including Blue Cross/Blue Shield), ConnectiCare, Cigna, Medicare and the Medicare Advantage Plans for Aetna, and they will bill your insurance directly.

The insurances that will NOT be accepted are as follows:
Medicaid, Husky or Connect Card United HealthCare, Harvard Pilgrim, TriCare (there may be others)

If you decide to receive the vaccine elsewhere, send a copy via email scanning to sbelcourt@gaylord.org or a hand delivered hard copy to the Infection Prevention Department, Brooker 108 by Friday, November 29, 2019.
DO NOT FAX to Infection Prevention Department.
2020 BENEFITS OPEN ENROLLMENT

OCTOBER 28TH — NOVEMBER 8TH

THIS IS THE TIME TO:

- Re-enroll in benefits
- Change your coverage
- Cancel coverage
- Add or remove dependents
- Medical
- Health Savings Accounts (HSA)
- Dental
- Medical and Dependent Care Flexible Spending Accounts (FSA)
- Voluntary Benefits

OPEN ENROLLMENT PRESENTATION MEETINGS

Friday, October 11th, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 AM</td>
<td>Brooker Lecture Hall</td>
</tr>
<tr>
<td>12:15 PM</td>
<td>Brooker Lecture Hall</td>
</tr>
<tr>
<td>3:30 PM</td>
<td>Brooker Lecture Hall</td>
</tr>
</tbody>
</table>

OPEN ENROLLMENT FAIR

Friday, October 11th, 2019

10 AM - 3 PM  Brooker Lobby

For more information please contact Human Resources
203.284.2832

Gaylord Specialty Healthcare
Call all STAFF

Come Celebrate
National Case Management Week

Gaylord’s 6th Annual
Case Management Fair

Tuesday, October 15, 2019 | 2-4 p.m.
Gaylord Hospital in the Brooker Lecture Hall

Door Prizes & Refreshments

YOU ARE INVITED TO.....

• Meet the Gaylord Care Management Team
• Learn about the skills needed to plan for discharge
• Get to know the services our community partners provide

Gaylord Specialty Healthcare
www.gaylord.org