FYI DEADLINE
The deadline for the next FYI is October 3. Contact Laura Phipps at extension 2951 or email lphpips@gaylord.org

September 26, 2019

Our mission is to enhance health, maximize function, and transform lives.

Our Values are
Integrity
Compassion
Accountability
Respect
Excellence

FYI

Patricia Petronis, RN, Hooker 1, Honored as Gaylord's DAISY Award Recipient

On September 18 on Hooker 1, an extraordinary nurse was surprised with The DAISY Award. Congratulations to Patricia Petronis, RN, Hooker 1 (pictured top, second from right).

The DAISY Award is a renowned nursing recognition program created by the family of J. Patrick Barnes. Patrick died in 1999 from the autoimmune disease Idiopathic Thrombocytopenia Purpura at the young age of 33. His family was so overwhelmed by the care and compassion Patrick received from his nurses during his 8 week hospitalization that they wanted to create a recognition award program just for RN’s. DAISY stands for Diseases Attacking the Immune SYstem and today there are over 3200 healthcare facilities throughout the US and 18 other countries that celebrate the award.

Patricia was nominated by a fellow former third shift nurse, Amy Benoit. Amy stated, “Patricia (Trish) Petronis has been working third shift as a nurse on Hooker 1 since July 1999. Trish is an outstanding nurse and stays up-to-date on all current practices. She dedicates herself to her entire floor every shift she works. I have seen her calm, at ease, intuitive and knowledgeable in medically complex stressful situations. I have seen her remain respectful and reassuring even when a patient is showing her disrespect. She never wavers, staying strong and true to her profession. Continued on page 4

Manadatory Flu Vaccination Set to Begin Tuesday, October 1

In efforts to ensure a safe environment for our patients, families, and healthcare workers, Gaylord Hospital will again require influenza vaccination for employees, contracted employees, students, and volunteers. Gaylord Hospital's Employee Influenza Vaccination Program has partnered with Hartford Healthcare at Home to provide and administer influenza vaccinations to our organization. Flu clinics will operate within Gaylord Hospital and off site satellites (North Haven and Cheshire) rather than on the bus as in previous years. Flu clinics will run from October through mid-November and schedules will accommodate all three shifts. Please read carefully:

• The flu vaccine being provided by Hartford Healthcare at Home will be Flucelvax. Flucelvax is a quadrivalent, egg free, and attenuated vaccine. Continued on page 5

Employee Meetings

Wednesday, October 9
Brooker Lecture Hall
12:15 pm & 3:15 pm

Thursday, October 10
Brooker Lecture Hall
7: 30 am
North Haven
12:05 pm

Our mission is to enhance health, maximize function, and transform lives.
Our First Walmart Grant

The Walmart Community Grants Team and Facility # 2371 in Wallingford has granted $1,500 to the Gaylord Gauntlet 5k for support of the adaptive sports programs of Gaylord Sports Association. In their notification to us they stated, “By receiving this grant, you are part of a long history of Walmart’s commitment to giving back to the communities where we operate. In fact, Mrs. Helen Walton used to say “It’s not what you gather, but what you scatter that tells what kind of life you have lived.” We are pleased that Walmart has chosen Gaylord as a worthy grant recipient and adaptive sports as an important program to support. Many thanks to Evelyn Smiles at Walmart who helped to facilitate this gift.

Gaylord Staff Give Back to the Community on United Way Day of Caring

The Community Relations committee would like to thank Scott Sieputowski, Laura Phipps, Stefanie Landry, Georgette MacQuarrie, Cammy & Ralph Nigro, Cindy Bartholomew, Kelly Scarrozzo, Melody Espada, Kathy Kraines, Vivian Millares and Alyssa Rotman for volunteering for the United Way Annual Day of Caring on September 17. The group spent the afternoon landscaping at Master’s Manna in Wallingford. Master’s Manna’s mission is to assist homeless, near homeless, low to moderate income families and individuals obtain essential life needs.

Employees like these are so valuable as their volunteering helps the hospital when filing our tax return. As a not-for-profit organization we must continue to prove to the government we are worthy of our tax exempt status. Remember if you volunteer for another organization or would like to, Gaylord does cover 4 hours of PTO time for you to do that, must have your supervisors’ approval in advance. For more information please email or call Lori Evon in the Development Office.

Next Casual for Causes: Friday, October 4

For a small donation, staff can dress casually for the day and help a local charity on Friday, October 4. Employees need a button or a Casual for Causes sticker to indicate their participation. Stickers can be purchased in the Cafeteria, Human Resources, Jackson 2 Outpatient, North Haven, Cheshire and the Servery. The cost of the sticker is $5. All proceeds benefit Voices for Joanie.
Malnutrition Awareness Week, Sept. 23-27

Join Gaylord’s Registered Dietitians in recognizing Malnutrition Awareness Week, September 23-27, 2019, sponsored by ASPEN (the American Society for Parenteral and Enteral Nutrition). The goal of Malnutrition Awareness Week is to educate healthcare professionals to identify and treat for malnutrition earlier; educate consumers/patients to discuss their nutrition status with healthcare professionals; and to increase awareness of nutrition’s role on patient recovery.

The Registered Dietitians at Gaylord are trained to assess for malnutrition using criteria such as nutritional intake, weight loss, body fat and muscle mass depletion, and fluid accumulation. Patients who may be nutritionally at risk can be referred to a dietitian by any staff member, and will be assessed by the RD within 72 hours of the referral. Proper identification and subsequent treatment of malnutrition can improve patient outcomes and increase reimbursement rates for the hospital.

ASPEN is sponsoring webinars throughout the week. Continuing education credit is available for each webinar. ASPEN is accredited to provide medical, pharmacy, nursing and dietetic credits. Join the conversation online by using the hashtag #MAW2019. For more information and to register, visit www.nutritioncare.org/maw.

Biennial PPD Testing Update

The Centers for Disease Control (CDC) has confirmed that there has been a nationwide decrease in tuberculosis rates and has made the recommendation the serial PPD testing for healthcare employees are no longer necessary. Therefore, the Infection Prevention Committee, in collaboration with Dr. Lobo and Dr. Holland, recommend that biennial PPD’s will no longer be required. The only exception to this is, if there is a high risk, unprotected, or prolonged exposure, as determined by the IP Department. PPD testing will continue to be part of pre-employment requirements through Occupational Health. If there are any questions, please contact Sonnia Belcourt- Manager, Infection Prevention.

Admissions

“The lady in admissions was very friendly and helpful.”

Physicians

“Physicians made a GREAT team. We are grateful for their care.”

Nurses

“The nurses were great, all my nurse interactions were great, the nurses work hard to make it comfortable, caring and a friendly environment.”

Meals

“Excellent service by all the staff.”

Therapy Services

“Therapists were wonderful...were emotionally caring, patient, competent and had a great sense of humor which made it all more comfortable and do-able!”

Discharge

“Wonderful and easy.”

Overall Assessment OUTPATIENT

“Excellent care and treatment plan. Having previously treated at another facility. This was outstanding and much preferable. Have recommended several times. I knew it would be!”

Personal Issues OUTPATIENT

The staff was very professional and address all my concerns during PH sessions including all safety instructions and concerns.”
Gaylord Offering Referral Bonus for Patient Care Technicians

Do you know any Patient Care Technicians? If so, refer them to Gaylord and you could receive a $500 net referral bonus!

**Patient Care Technician:** The Patient Care Technician performs a variety of key patient care assignments on medical or rehab-based specialty with valuable exposure to trachs, vents, telemetry, g-tubes and IV drips while working in a warm and friendly atmosphere with supportive, interdisciplinary teams. *24 & 32 hour positions* Qualifications: H.S. Diploma or GED required, Certified Nursing Assistant (CNA) or Certified or Registered Medical Assistant required, Current American Heart Association (AHA) or American Red Cross (ARC) CPR Certification required, Patient care experience in an acute care setting preferred.

*Click here for the online application website and to learn more about the positions.* Please note that the employee’s name must be listed at the time the application is submitted. Please contact Human Resources with any questions. *$500 net; ½ payable upon hire; ½ payable after 6 months of service in good standing*

Daisy Award Article Continued from Page 1

During her time here at Gaylord she has not only proven to be a nurse I would proudly let take care of any member of my own family, she is also an excellent mentor. Trish has trained many new nurses in her time here (myself included), and she does so with no loss of effort.

She strives to bring out the best in all of the new nurses. Trish is a team leader and is always willing to help her fellow teammates in their time of need. When it comes to helping and healing hands most nurses work with two, I am certain that Trish is working with four. Third shift nurses are rarely recognized as there is no one here in the middle of the night to witness their kindness and dedication. For Trish, I would like to be that witness and state that she deserves this special recognition to show that we see her and Gaylord is truly blessed to have a nurse like her. There is no doubt that Hooker 1 night shift is lucky to have her."

Lany Francisquini and Pharmacy Department caught a medication error. They recognized the incorrect doses of oral syringes in the Pyxis. They brought all the syringes back to the Pharmacy and corrected it. Thank you to Pharmacy department for good team work and attention to detail.

We had 9 near misses reported in July 2019 and we are meeting goal of >80 near misses in FY19. The following people submitted the near miss occurrences in July.

- Alyssa Rotman
- Anne Walczak
- Barbara Banning (4)
- Chris Mallinson
- Djevaire Zulali
- Jamie Gambardella

Gaylord Offering Referral Bonus

**Refer A Friend**

Employee Referral Bonus Program

Follow Gaylord Specialty Healthcare on Facebook!
www.facebook.com/gaylordspecialtyhealthcare

Gaylord is also on YouTube.
www.youtube.com/user/GaylordHealthcare

Check out Gaylord's boards on Pinterest.
pinterest.com/gaylordhealth

Follow Gaylord on Twitter.
twitter.com/GaylordHealth

**Celebrating NEAR MISSES**

Daisy Award Article Continued

HUMAN RESOURCES

**Benefits Fair**
Friday, October 11
10 am - 3 pm

- **OPEN ENROLLMENT PRESENTATIONS: OCT 11**
  - 7:30 am Brooker Lecture Hall
  - 12:15 pm Brooker Lecture Hall
  - 3:30 pm Brooker Lecture Hall

Come to one of the open enrollment presentations to learn more about the 2020 benefit changes and additions, in addition to open enrollment information. Benefit Vendors will be available in the Brooker lobby to answer questions from 10am-3pm.

**REMINDER:**
2020 Benefits Open Enrollment
OCT 28 - NOV 8
Flu Vaccination Article Continued from Page 1

• Please be advised of the insurances accepted and not accepted:

The insurances that will be accepted are as follows:
Aetna, Anthem (including Blue Cross/Blue Shield), ConnectiCare, Cigna, Medicare and the Medicare Advantage Plans for Aetna, Anthem and they will bill your insurance directly.

The insurances that will not be accepted are as follows:
Medicaid, Husky or Connect Card United HealthCare, Harvard Pilgrim, TriCare (there may be others)

• Please bring your driver's license or government issued photo ID and insurance card to Hartford Healthcare at Home clinics; otherwise you will not be able to get your flu vaccine through Hartford Healthcare at Home.

• Employees/volunteers that require the high dose vaccine (65 and older) or anyone with insurance that is not accepted nor do not have insurance, Infection Prevention will be providing the flu vaccines in the Infection Prevention office, Brooker 108. Please refer to Infection Prevention Clinic hours-they are not the same as Hartford Healthcare at Home clinic hours.

• Anyone that chooses to receive their flu vaccine from their own primary doctor or walk-in clinic must provide proof of vaccination. All proof of vaccination must be received by the Infection Prevention Department by Friday, November 29, 2019. Please submit by hand delivering a copy or a receipt of vaccination to the Infection Prevention Department in Brooker 108. You may also email a clear scanned copy to sbelcourt@gaylord.org. Please DO NOT FAX. This is a mandatory condition of employment and lack of compliance will result in disciplinary action.

• Anyone (including new hires) receiving their flu vaccine after November 29, 2019, will be expected to wear a surgical mask for 2 weeks beginning Monday, December 9, as they will not be considered fully immune for two weeks after receiving the vaccine. Anyone that has been exempt from having to receive the flu vaccine will be expected to use a surgical mask starting December 9 while walking through designated areas for the duration of the flu season.

Thank you for your consideration in keeping our patients and staff safe. Any further questions, please contact Sonnia Belcourt, Manager of Infection Prevention, at extension 2795. Click here for flu vaccination schedule. The schedule will also be located on the intranet homepage.

Take a Tour of the Ongoing Lyman 1 Renovations: Thursday, September 26

Staff are invited to tour Lyman 1 renovations on Thursday, September 26 anytime between 12-1 p.m. Bob Hall, Director of Facilities and Lisa Kalafus, RN, Vice President and Chief Nursing Officer will be available to give a tour and speak to the changes and improvements. Hope you can join us.

Brooker Lecture Hall – Reservations and Renovations

If you haven't been in the Brooker Lecture Hall and Lobby recently, you haven't seen that it is the proud recipient of new carpet. These main areas are used to host employee meetings, entertain donors and welcome guests coming on campus for education. With the renewed feel of this space, this is a good time to review the process of reserving the lecture hall for meeting or conferences. When using the Outlook calendar assigned to Brooker Lecture Hall Schedule all appointments should contain the name of the event, the name of the person reserving the room and their Gaylord extension in the subject line. If a former employee scheduled the meeting and your department cannot edit the appointment, please create a new appointment, and then request the previous appointment be canceled by contacting the Help Desk via email or phone using extension 2222, option 4. Another reminder, should you or a group you coordinate, have a spill or other mishap requiring cleaning support, please use the Help Desk, option 1 for housekeeping. By cleaning up the spill in the moment the best you can, and reporting the need in a timely fashion, we can keep Brooker looking as good as it does now for years into the future.
# FLU VACCINATION SCHEDULE

**Jackson Outpatient Medical Services Room 6**

<table>
<thead>
<tr>
<th>Date</th>
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<tbody>
<tr>
<td>Tuesday, Oct 1</td>
<td>7am - 10am</td>
<td>Monday, Oct 14</td>
<td>7:30am - 9am</td>
<td>Wednesday, Oct 30</td>
<td>3pm - 5pm</td>
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<tr>
<td>Wednesday, Oct 2</td>
<td>2:30pm - 5:30pm</td>
<td>Tuesday, Oct 15</td>
<td>11am - 1pm</td>
<td>Wednesday, Nov 13</td>
<td>3pm - 5pm</td>
</tr>
<tr>
<td>Monday, Oct 7</td>
<td>4pm - 6pm</td>
<td>Monday, Oct 21</td>
<td>8am - 10am</td>
<td>Thursday, Nov 15</td>
<td>3pm - 5pm</td>
</tr>
<tr>
<td>Friday, Oct 11</td>
<td>7:30am - 9am</td>
<td>Thursday, Oct 24</td>
<td>2:30pm - 4:30pm</td>
<td>Wednesday, Nov 6</td>
<td>6:30am - 8am</td>
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**High Dose Vaccine Schedule**

*Individuals age 65 or older, immunocompromised and those with insurance NOT COVERED BY HARTFORD HEALTHCARE AT HOME ONLY*

**Infection Prevention Office, Brooker 108**

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<th>Date</th>
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</thead>
<tbody>
<tr>
<td>Monday, Oct 7</td>
<td>6:30am - 8am</td>
<td>Monday, Oct 21</td>
<td>6:30am - 8am</td>
<td>Wednesday, Nov 6</td>
<td>6:30am - 8am</td>
</tr>
<tr>
<td>Thursday, Oct 10</td>
<td>2pm - 3:30pm</td>
<td>Thursday, Oct 24</td>
<td>2pm - 3:30pm</td>
<td>Thursday, Nov 7</td>
<td>2pm - 3:30pm</td>
</tr>
<tr>
<td>Tuesday, Oct 15</td>
<td>2pm - 3:30pm</td>
<td>Monday, Oct 28</td>
<td>6:30am - 8am</td>
<td>Wednesday, Nov 13</td>
<td>6:30am - 8am</td>
</tr>
<tr>
<td>Wednesday, Oct 16</td>
<td>6:30am - 8am</td>
<td>Tuesday, Oct 29</td>
<td>2pm - 3:30pm</td>
<td>Thursday, Nov 14</td>
<td>2pm - 3:30pm</td>
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**Gaylord Physical Therapy Orthopedics and Sports Medicine**

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<th>Date</th>
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<tbody>
<tr>
<td>Thursday, Oct 3</td>
<td>12pm - 1pm</td>
<td>Wednesday, Oct 30</td>
<td>2pm - 2:30pm</td>
</tr>
<tr>
<td>NORTH HAVEN</td>
<td></td>
<td>CHESHIRE</td>
<td></td>
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*If you decide to receive the vaccine elsewhere, send a copy via email scanning to sbelcourt@gaylord.org or a hand delivered hard copy to the Infection Prevention Department, Brooker 108 by Friday, November 29, 2019. DO NOT FAX to Infection Prevention Department.*

- ☑ Bring insurance card
- ☑ Bring photo ID

The insurances that **will be accepted** are as follows:
- Aetna, Anthem (including Blue Cross/Blue Shield), ConnectiCare, Cigna, Medicare and the Medicare Advantage Plans for Aetna, Anthem and they will bill your insurance directly.

The insurances that **will NOT be accepted** are as follows:
- Medicaid, Husky or Connect Card United HealthCare, Harvard Pilgrim, TriCare (there may be others)
2020 BENEFITS
OPEN ENROLLMENT
OCTOBER 28TH — NOVEMBER 8TH

THIS IS THE TIME TO:
• Re-enroll in benefits
• Change your coverage
• Cancel coverage
• Add or remove dependents

• Medical
• Health Savings Accounts (HSA)
• Dental
• Medical and Dependent Care Flexible Spending Accounts (FSA)
• Voluntary Benefits

OPEN ENROLLMENT PRESENTATION MEETINGS

Friday, October 11th, 2019

7:30 AM Brooker Lecture Hall
12:15 PM Brooker Lecture Hall
3:30 PM Brooker Lecture Hall

OPEN ENROLLMENT FAIR

Friday, October 11th, 2019

10 AM - 3 PM Brooker Lobby

For more information please contact Human Resources
203.284.2832