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Here’s to your independence!

The goal of rehabilitation is to help you design a lifestyle that will allow you to function as independently as possible within the realm of your ability.

This manual has been put together to help you. It summarizes and supplements information you will learn while in the hospital, from your health care team and through spinal cord injury education groups. All sources of information are important. Take advantage of every opportunity to learn how to best manage your health with spinal cord injury or disease.

It is strongly suggested that you and your family become familiar with the manual during your rehabilitation stay. Once you are discharged, it will serve as a resource for many questions that may arise.

The more knowledgeable you become about caring for yourself and the necessary adaptations related to your injury, the better prepared you will be to make wise decisions to promote a healthy and satisfying lifestyle.

This manual highlights many of the issues and topics that your treatment team will be reviewing with you.

This manual helps to supplement information found in the Paralysis Resource Guide, published by the Christopher and Dana Reeve Foundation.
Purpose of a rehabilitation Program:

The purpose of a rehabilitation program is to assist you and your family to make the best of your functional status in order for you to regain control of your life, return to the community and function effectively to have a fulfilling existence. In order to achieve this, you will work with your treating team, which may include:

Physicians
Physician Assistants
Nurse Practitioners
Nurses
Physical Therapists
Occupational Therapists
Speech Therapists
Respiratory Therapists
Recreational Therapists
Care Managers
Psychology Staff
Chaplains

All of these specialists, working together with you, make up the rehabilitation team. You will work with your team to establish realistic goals for your rehabilitation experience and to monitor your progress towards these goals. Included in this process will be education about spinal cord injury and how your body functions better after spinal cord injury.

What happens after discharge from Gaylord?
Family support and understanding are an important part of helping you return home after a spinal cord injury. It may be recommended that you continue to receive therapy and nursing care at a sub-acute nursing facility, at home or on an outpatient basis.

When you are discharged from Gaylord, you are encouraged to have a primary care physician or clinic to help take care of your routine medical needs. With your consent, your rehabilitation physician will furnish necessary information to your primary care physician to assist in transitioning to their care. Periodic visits to a physician in Gaylord’s Outpatient Medical Services clinic for more specialized follow-up, with a focus on maintaining or improving long term function and avoiding complications, is also recommended. In addition, recommendations for other specialty follow up, such as urology or your spine surgeon will be discussed at the time of discharge.

Former patients may also contact members of their Treating Team with questions after discharge.
Gaylord Hospital is a part of the New England Regional Spinal Cord Injury Center (NERSCIC) one of the fourteen model systems in the USA. Established by the Rehabilitation Services Administration in the early 1970s, Model Systems are specialized programs of care in spinal cord injury (SCI) which gather information and conduct research with the goal of improving long-term functional, vocational, cognitive, and quality-of-life outcomes for individuals with SCI. Model Systems contribute data to national statistical centers that track the long-term consequences of SCI and conduct research in the areas of medical rehabilitation, health and wellness, service delivery, short- and long-term interventions, and systems research. Each system is also charged with disseminating information and research findings to patients, family members, health-care providers, educators, policymakers and the general public.

Spinal Cord Injury Model Systems are a mark of distinction among providers involved in spinal cord research and are undergoing a highly competitive process to become the recipient of a 5-year grant from the National Institute on Disability and Rehabilitation Research (NIDDR).

Gaylord’s inclusion into this prestigious network of centers speaks to Gaylord’s reputation, experience and expertise in the care of people with spinal cord injury. As part of NERSCN, it is Gaylord Hospital’s mission to embody a comprehensive service delivery system where the finest talents work together with the individual in order to achieve maximal potential.
Inclusion in the Model System also allows Gaylord Hospital the ability to offer people with a spinal cord injury the opportunity to participate in a national program of data collection which captures approximately 13% of individuals with spinal cord injuries as well as more than 100,000 participants who are up to 30 years post injury are included in the data. Individuals participating in the program allow Gaylord Hospital the opportunity to contribute data to a national statistical center located at the University of Alabama at Birmingham. There, staff tracks the long-term consequences of spinal cord injury and assesses, identifies and evaluates many factors, such as:

- **trends**
- **causes of injury**
- **sociodemographics**
- **health services delivery**
- **treatments**

To be eligible, one must have sustained a traumatic spinal cord injury, and be admitted to and receive care in at least one component of a Model SCI system, such as Gaylord, within one year of the injury. Publications based on this research review the outcomes and research.

Gaylord Hospital and other Model Systems also conduct research in the areas of medical rehabilitation, health and wellness, service delivery, short- and long-term interventions, and systems research. Each center is involved in three areas of research:

1) **contribution to the National SCI database - both enrollment and follow up**
2) **site specific research which is carried out within each center**
3) **module projects which are collaborative research projects involving several SCI Model Systems**
An additional important area of the model system includes The Model Systems Knowledge Translation Center (MSKTC) which summarizes research, identifies health information needs and develops systems for sharing information for spinal cord injury model programs. Projects are now underway which include:

- **Systematic reviews regarding best practices and treatments**
- **Identification of health information needs of different users with a goal to develop products to meet those needs**
- **The creation of a centralized web-based knowledge management system of Spinal Cord Injury, Traumatic Brain Injury and Burn Model Systems resources to share evidence based health information**

*Dr. David Rosenblum is the co-principal investigator of the NERSCIC Model System, Medical Director of Physical Medicine and Rehabilitation at Gaylord, Medical Director of Gaylord’s Outpatient Services, and Associate Clinical Professor of Orthopaedics and Rehabilitation at the Yale University School of Medicine.*

*If you have any questions, please contact Dr. Rosenblum at 203-741-3348.*
What is a spinal cord injury?

The spinal cord is a collection of neurons that send signals back and forth from the brain to the muscles and skin. The spinal cord is surrounded by the spinal column, a collection of bones called vertebrae that are stacked on top of each other with jelly-like discs in between that allow for some twisting and bending. When the spinal column bends or twists too far in one direction, the spinal cord can become injured. An injury to the spinal cord is usually very serious and causes the spinal cord to swell or bruise. This blocks the signals from the brain to the muscles and can lead to paralysis of muscles of the arms and legs and loss of feeling in the skin below the injury. If the spinal cord injury leads to weakness or numbness in the arms, it is called tetraplegia. If the spinal cord injury leads to weakness or numbness only in the legs, it is called paraplegia. Sometimes the unstable spine needs to be fixed with surgery to stabilize the spine with metal hardware. You may be required to wear a rigid, cast-like collar or body jacketed for 2-3 months after the surgery. Wearing the collar or body jacket will allow the bones to heal after the surgery.

After a spinal cord injury, you may be referred to a rehabilitation center that specializes in spinal cord injury rehabilitation. The recovery process after spinal cord injury can take up to a year or longer. Most of the recovery happens in the first 6-9 months. While you are at a rehabilitation center, you will learn how to use a wheelchair, how to manage your bowels, bladder and skin, and learn a lot about living with a spinal cord injury. Once you leave the rehabilitation center, your rehabilitation is not over. You will continue with therapy. You will also learn about resources in the community, support groups for people living with spinal cord injury, and current research projects that are trying to find a cure for spinal cord injury.
ROLE OF THE TREATING TEAM

Care Management:

The role of the Care Manager:
The Care Manager coordinates health care services required for you through the collaborative multi-disciplinary team approach. It is the responsibility of the Care Manager to review the appropriateness of admissions and continued stay, and to provide education and support to hospital staff regarding community resources, managed care issues, or payment / payer issues.

The Care Manager initiates discharge planning, develops and revises individualized discharge plans as indicated by assessment and patient response to treatment, including the psychosocial, physical, educational and cultural aspects. It is the role of the Care Manager to ensure that the patient’s plan of care promotes a safe and timely discharge, and to evaluate the overall plan for effectiveness.

The Care Manager involves both you and your and family in the formulation of goals for a safe discharge. The Care Manager provides the link between provider and payer organizations, physicians and the community in the transition of your care through the health care system.

Occupational Therapy:

The role of occupational therapy is to improve your ability to perform daily living skills such as eating, bathing, dressing, toileting and home management through programs that increase range of motion, strength and coordination. Occupational therapists teach techniques of adaptation and patients are fitted with splints and adaptive equipment as needed. Families are encouraged to participate in treatment sessions to promote adjustment to the home environment. Recommendations for assistive technology and home modifications will be explored by the occupational therapist.
**Physical Therapy:**

The role of physical therapy is to improve your coordination, strength, range of motion and balance with the goal of optimizing mobility and independence. You and family members may be instructed on how to perform bed mobility, transfer from bed to chair or wheelchair to car, propel a wheelchair and ambulate if functional recovery allows. Gaylord has services available to evaluate for custom braces and wheelchairs.

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**Physiatrist**

A Physiatrist (FIZZ-E-AH-TRIST) is a medical doctor who specializes in Physical Medicine and Rehabilitation. Physiatrists are specially trained to be able to care for people who have suffered a spinal cord injury. They specialize in helping you to achieve the highest level of function you can possibly attain. They help to treat and prevent the medical complications that occur after spinal cord injury, as well as help to direct the multidisciplinary team in optimizing your recovery.

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**Psychology:**

The role of psychosocial services is to provide an evaluation of your current functioning, which may include assessment of affect, personality characteristics, cognitive abilities, and behavioral adjustments. Following evaluation, treatment recommendations for psychosocial and other related services are made. Treatment may include individual, couple, family and / or group therapy, as well as cognitive/memory rehabilitation. Information regarding the specific diagnosis is discussed with you and your family, and you are urged to maintain contact with the local support group and community services relevant to the diagnosis after discharge.
**Respiratory Therapy:**

The Respiratory Care practitioners at Gaylord Hospital are educated and trained to deal with the special respiratory (breathing) problems facing persons with spinal cord injury.

In conjunction with other disciplines, they evaluate and treat the effectiveness of respiratory therapies which may include monitoring of respiratory mechanics, secretion management, ventilatory issues, education in breathing techniques and smoking cessation.

The Respiratory practitioners are available 24 hours a day, seven days a week to assess and treat any problems that may arise to assure that your respiratory status is maintained at an optimum level.

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**Speech Language Pathology:**

The role of the speech language pathologist is to improve your swallowing, communication and cognition. Speech pathologists work to improve swallow function to allow you to safely tolerate the least restrictive diet possible. The therapists also work to facilitate the recovery of speech, auditory comprehension, verbal expression, reading and writing and/or develop alternative means of communication depending on your needs. They also address cognitive communication impairments that impact your ability to participate in daily activities. Families are encouraged to participate in treatment sessions to promote generalization of all skills / strategies learned.
**Therapeutic Recreation:**

The role of recreation therapy is to improve your awareness and understanding of the significance of improving and maintaining physical, cognitive, emotional, and social functioning while striving to attain your rehabilitation goals. You are provided with treatment, leisure education, and the provision of adapted recreational opportunities such as games, creative hobbies, arts and crafts, music, and movies. You are offered the opportunity to participate in community outings allowing you to demonstrate the skills learned in other discipline treatment sessions while in the community setting in preparation for discharge.

**Wound Care Specialist:**

A wound care specialist is a clinician who is specially trained and certified to evaluate wounds and determine the appropriate treatment. The wound may be a result of an accident that occurred, surgery or from pressure. Your doctor may ask the wound care specialist to assist in your care if you have a wound that requires advanced wound care management.

**Wound Care Team:**

The wound care team is a group of multidisciplinary clinicians that are specially trained to evaluate wounds and determine the appropriate treatment. As stated above, the wound may be as a result of your injury, from surgery or pressure. Your doctor may ask the wound care team to follow your care if your wounds require advanced wound management.
I Am Lost
By: David Rosenblum, M.D.
Gaylord Hospital

I hardly know what happened, it was so fast-
Pain, hospital, and now I can't move.
Can't feel.
My body isn't working and I don't know why.
I am angry.
I am confused.
I am lost

They sent me here to work on my “rehab”
But I can't do anything.
Paralyzed.
They tell me my bladder isn't working.
My bowels, too.
They try to turn me like a pancake every two
hours
Something about my skin
They try to get me out of bed, to the gym.
I push them away.
They keep coming back.
I hate it
I am lost

I can't sleep. The room is dark. I am alone
They come to take my blood. A needle.
I say no.
They try to give me pills. And a shot.
I say no
I push them away.
Hard.
I use words that hurt.
Because I hurt.
I am lost
I am afraid.

The staff comes in, and I yell at them.
Go away.
I know them better now, so I know which
words hurt more.
I feel my anger.
And I feel my loss.
My words say I hate you.
And worse.
Brave bravado, unkind, hostile, aggressive
Hiding fragile thoughts that I could never say:
I hope you won't leave me
Even as I push you away.
I am lost.
I want to give up.
I hope you won't give up on me.

I am learning more about my body
More about what I need
More about what I can do
And more about how to cope.
It's hard.
I don't like it.
I still push away
I am starting to feel safer - but my anger flows
freely
Especially to those I care for the most
And those that try to help me
But I am starting to talk about it.
A little.
Despite what I say, I don't hate you.
I hate what happened.
I hate being lost.

A quiet moment.
The staff comes in my room to help
A reminder of what I have lost.
I am trying. Do they see that?
I build up my courage
And try to find the right words
To say what I'm feeling:
Please, help me find my way
**Eyes Wide Open,**
By: David Rosenblum, M.D.
Gaylord Hospital

“Inspired by an individual at Gaylord who touched us all... I hope that by sharing these impressions, it will help others reflect on the work we do and the impact we have on those in need.” David Rosenblum, MD

The rhythmic artificial sound of air
Pushed in and out
I can't breathe
A collar ensuring no movement
Where no movement is to be found.
I can't move
A mind betrayed, from the chin down
Senses absent, all but pain.
I can't feel
Tears
Fear, panic, so many questions
I am lost
Unable to talk, even thoughts clouded
Sedatives, needles, tubes, pain
What happened?
What will happen...
Eyes wide open, hoping, praying

Chaos, ambulance, transfer
New place, new people
New routine, uncertainty
Rehabilitation. What is that?
I can't breathe
I can't move
I can't feel
Who are they? Will they help me?
Eyes wide open, seeing, searching

Rehab nurses, rehab physicians,
Internists, pulmonologists,
Lots of therapists and staff
An amazing team
Kindness, support, caring
Ventilator weaning
Learning lots
Pain is less.
Out of bed. Sitting up
With help
Lots of help
I can't breathe
I can't move
I can't feel
But I am here.
Eyes wide open, understanding

Ventilator is off
I can breathe!
I can talk
Bowel programs, bladder programs
Skin care
So much to learn
Directing care
I am helping others help me
Driving a wheelchair
Going when and where I want
Computer access
Environmental control
Family training—they are with me
Tools to help me
Eyes wide open. What do they see?

A mirror. In passing
A moment’s glance
A look, then I stare
Beyond the chair, the neck brace
Beyond the muscle atrophy
It takes a moment, but it’s clear
Eyes wide open. I see me!
What Skin Does

The functions of your skin are:

• **Protection** – Your skin serves as a shield against most forms of chemical and physical agents, such as bacteria, dirt, foreign objects (such as pebbles), and ultraviolet rays from the sun

• **Sensation** – what you feel

• **Fluid Regulation**

• **Temperature Regulation**

Your skin does this for all of the body structures and tissues beneath it. This includes layers of fat, muscles, and bones.

• **Adequate circulation of your blood is needed to keep the cells of your skin and body tissues alive. When your circulation is cut off for a prolonged time, cells die and wounds/sores (pressure ulcers) develop.**

Skin Care After Spinal Cord Injury (SCI)

After spinal cord injury, you do not get the signals to move, change position, or fix a crease or wrinkle in your clothes like you did before. This is due to a loss of sensation (feeling). In order to protect your skin from injury (developing a sore), you must be sure to avoid long periods with pressure on any area. You must avoid shearing motion as well. Shear is the force that occurs when the skin drags or moves against a support surface. Example of shear – weight is not fully lifted off surface during sliding board transfers.

Pressure ulcers (sores) form where bone causes the greatest force on the skin and tissue and squeezes them against an outside surface.

While you are in the hospital, staff will help you learn how to care for your skin. At home, your skin becomes one of your most important responsibilities.
REMEMBER TO:

- Look at how you are positioned
- Inspect your skin, all over, every morning and night. Use the skin inspection mirror you have been given. If you are unable to do this, direct your caregiver to do it for you.
- Do pressure relief alone or with help every 15 minutes when sitting and every 2 hours when in bed
- Keep your skin clean and dry (wash daily and use that time to inspect your skin). Don’t forget the skin folds! Urine and stool are particularly irritating and should be removed from skin as soon as possible.
- Eat a balanced diet. Adequate protein intake is needed to maintain skin integrity or heal breakdown if it has occurred. Drink 6-8 glasses of water a day.
- Avoid elevating the head of your bed more than 30 degrees unless medically indicated. Elevating the head of your bed puts as much pressure on your bottom as slouching in a wheelchair.
- Regular bowel/bladder management to prevent accidents or wetness.

PRESSURE AREAS

Prolonged pressure on your skin will cause pressure sores/ulcers. Areas at particular risk include:

**Back of Head:** From laying on it for a long time

**Elbow:** From leaning on it, using it as a prop on the armrest of the wheelchair or mattress

**Coccyx:** (Over the tailbone or tip of the spine) A sitting sore. It is caused by poor posture (slumping) in the wheelchair or by sitting in a semi-reclining position in wheelchair or bed

**Sacrum:** (A lying sore) Caused by long periods of lying flat on the back
**Ischium:** (Over the bones that support the weight of your body when you sit) Sitting in a semi-reclining position in bed or wheelchair can cause pressure. Caused by not shifting your weight often enough while sitting or foot pedals on your wheelchair being set too high. Foot pedals that are too high will tilt the weight of your legs onto the bones in your seat. Even with frequent weight shifting, you could get a pressure sore/ulcer over these bones.

**Trochanter:** (Side of the hip) A side-lying sore/ulcer

**Knee:** Caused by spasms that draw the knees together while sitting. Or caused by side-lying one on top of the other.

**Ankle:** (Outside part) A side-lying sore/ulcer

**Heel:** (Back Part) A sore often caused by spasms that pull the heel against the foot rest of the wheelchair or by spasms that rub the heels against the bed sheets. This kind of pressure ulcer can also be caused by lying flat on your back for many hours or ill-fitting shoes.

**Scapula:** From laying on it for a long time

**Toes:** Frequently caused by tight-fitting shoes.
HELPFUL HINTS FOR SKIN CARE WHEN YOU SIT IN A WHEELCHAIR

1. Make sure the foot pedals of your wheelchair are adjusted to the right height for you. If in doubt, too low is better than too high. Check with your therapist if you have a question.

2. You must use a special cushion on the seat of your wheelchair. Your physical therapist will help you choose the best cushion for you based on your level of injury, strength, skin integrity, and body weight. Your physical therapist will show you how to use your cushion and keep it maintained.

3. Sit up straight in your chair. Slumping forward or slouching leads quickly to early skin breakdown over the end of your tailbone. Slumping or poor posture over a number of years may cause a severe curvature of the spine, neck discomfort, affect respiratory capacity, and ultimately comfort and mobility.
In a Wheelchair

Tetraplegic

Relieve pressure on your bottom at least every 15 minutes while you are sitting. This is important because the weight of your body over the hips increases the pressure on the skin and muscle over each ischium (seat bone).

Your therapist will teach you the most appropriate way for you to relieve pressure.

A. Leaning side to side. This technique will relieve pressure over one ischium (seat bone)

- Park wheelchair near bed (parallel)
- Lock brakes
- Remove armrest nearest bed
- Lean into bed with upper extremity or an elbow to shift weight off of opposite ischium
- Hold for at least one minute
- Repeat with other side

B. Tilting forward. This will relieve pressure along spine, low back and spine.

- Lock wheels
- Have someone place your feet on the floor
- Have someone stand in front of you and pull your trunk forward to unweight your backside
- Hold for at least one minute before being assisted to upright

*Some people are able to do this independently by pulling forward on the armrests. Review techniques with your physical therapist such as leaning forward onto your knees or leaning forward on a table.
C. **Tilting the wheelchair backward.** This distributes pressure from posterior thigh/buttocks to the back

- Manual wheelchair:
  - Lock wheels
  - Have someone tilt your chair backwards resting the push handle grips on a chair or bed
  - Position pillows to cushion head and shoulders. Be sure your attendant practices this technique with your physical therapist prior to leaving the hospital.

**Power wheelchair:**

If you have a power wheelchair, go into full tilt and use the power tilt system. Your therapist will show you how to do this.

![Diagram of manual wheelchair in tilt position]

**Paraplegic**

The above techniques (side to side lean and forward lean) are acceptable. The best type of pressure relief is totally unweighting the bony structures. Therefore a lift is the most optimal choice.

- Lock wheels
- Put hands on the wheels or armrests
- Lift yourself off the seat of the wheelchair and hold for 15 seconds
- Repeat every 30 minutes
In Bed

Utilize a pressure reducing/redistribution surface if one has been recommended by your rehabilitation team and keep to the turning schedule you have developed during your rehabilitation. You must continue to turn, and not just rely on a mattress to protect you. Depending on your body type, and medical issues, a home-turning schedule of every 2 to 3 hours – turning from side to back to side. The only exception is lying prone (on your belly). You can safely lie prone for up to eight hours by using plump, firm pillows and a small foam pad for the forehead. Before lying prone, you must discuss this with your doctor. Sleeping prone at night is very important for two reasons:

- **Both you and whoever helps you to change your position can have a restful eight hours of sleep without interruption**

- **Lying prone straightens your hips and helps prevent tightness of the hips and knees. For those who have spasms, it is an effective way to decrease spasms of the legs.**
Other potential threats to your skin include:

1. Thick crotch seams, especially on blue jeans
2. Binding in the groin area with pressure on your scrotum
3. Tight shoes, especially with swollen feet
4. Socks with elastic tops that bind around your lower leg
5. Straps holding your drainage system that are too tight
6. Condoms that have been applied too tightly or condom catheter left in place longer than 24 hours at a time

To avoid these problems:

1. If you have clothing that you have never worn before, wash them before wearing and check your skin after one or two hours for redness or chaffing.
2. Buy jeans that are designed with low-profile seams (not bulky) in the groin area
3. Re-adjust your scrotum as you get dressed and move about. Be certain that you are not sitting directly on it.
4. Clip the top of tightly fitting socks.
5. Check the fit of shoes carefully and watch your feet for signs of edema (swelling)
6. Loosen or change the position of your drainage system.
7. If using a condom catheter – leave off overnight.
Alcohol use can put you at risk for skin breakdown

Many people drink alcohol. Alcohol use may be a concern when you are taking medications, are consistently drinking more than two or three drinks a day, or if you find you “crave” a drink or need a drink to help you cope with daily hassles. Another indication that alcohol is a problem may be if your job and family are affected by your drinking.

Alcohol and other drugs can damage many organs of the body, especially the liver, kidneys, and brain. When people are intoxicated, they forget to do pressure relief, so they are likely to get pressure sores/ulcers. Also, alcohol and drugs may impair your judgment, which may lead to accidents or other activities that can injure your skin.

If alcohol or drug use is difficult to control, consult your SCI clinic, a local mental health center, or a community alcohol treatment program.

If you are overweight, you can be at risk for pressure ulcers

Overweight is a relative term. Although there is a large range of weight that is acceptable, we will say that overweight is 10% or more over your ideal body weight.

There are fewer blood vessels in fat tissue than in muscle. Being overweight causes more pressure on your skin when you sit. This increased weight over pressure points increases the likelihood of skin breakdown.

Solutions:

1. Discuss with your doctor and see a dietitian. Good diet and adequate water intake is necessary.

2. Keep any areas between skin folds clean and dry. Inspect your skin frequently for reddened areas.

3. Change positions or do pressure releases frequently
**Weight changes can put you at risk for pressure ulcers**

It is not uncommon for newly injured individuals to lose weight during their hospitalization. However, after discharge, weight gain (to above and beyond that of prior to the injury) is common. Maintain good nutrition as weight loss can put you at risk for skin breakdown.

This weight gain not only impacts skin condition but also functional mobility and should be avoided.

Any area on your skin where there was a break in it, a scar will form.

All scar tissue has a decreased number of blood vessels when compared to normal skin. So, it cannot withstand the same amount of pressure and will be more likely to break down.

**Accidents can put you at risk for skin breakdown**

**Bathing:** Always test the temperature of the water you use for a bath or shower ahead of time. A padded tub bench is preferred.

**Smoking:** Do not smoke or be around smokers. Smoking decreases oxygen in the blood and makes you more prone for sores.

**Cooking:** Don’t try to lift boiling pots from the stove or set hot liquids nearby where they might spill on you.

**Heaters:** While riding in a car be careful that your feet are not too close to the car heater. For home space heaters, distance between you and the heater should be at least six feet.

**Transfers:** Be cautious in transferring. Avoid dragging or scraping your bottom when transferring in and out of your chair. Wear some type of clothing over your bottom when using the slide board – simply putting a pillowcase on the slide board does not work. Lift your body as much as possible when transferring. Always wear shoes while in your wheelchair to prevent bumping your toes.

Your bed at home should be the same height as your wheelchair seat with its cushion. This will make it easier and safer for you to transfer from bed to wheelchair.

**Sunburn:** Use sunscreen. You may use a water spray bottle to keep cool. Avoid prolonged sitting in the direct sunlight. Ask your doctor if you need to avoid the sun because medication you are on may cause a harmful reaction.
Care of Skin Breakdown

What should you do if your skin does start to show signs of breakdown?

Keep all pressure (weight-bearing) off the area. If this means you must be in bed to avoid sitting on a pressure spot, then go to bed until the skin looks its normal color. Remember to keep using your turning schedule and sleep prone, if tolerated. Sleeping prone is usually not recommended early on in your recovery. Speak with your doctor about this.

Report pressure areas as soon as possible to your doctor or nurse. If you are home – clean the sore with mild soap and water, cover with a bandage. Make an appointment to be seen by your doctor. If you have a sitting sore, report this when you arrive to see the doctor. Ask to lie down until the doctor is ready to see you. You should not wait in a sitting position.

If you burn yourself and blisters develop, **DO NOT** open them. Remember the broken skin will let harmful germs enter the body. Leaving the blister unopened will prevent infection. The immediate treatment of minor burns (within 30 minutes), is to soak the burned area in cold water for 20 minutes. Do not apply any medicine or ointment. Cover any blister with a dry, sterile dressing in case it should break. You should gently wash the blister and wide surrounding area with soap and water twice each day. Keep all pressure off the area and report the burn to your doctor or nurse as soon as possible.
# Troubleshooting for Your Skin

Any of the following problems can cause increased spasticity of your arms or legs. Let your spasticity be a clue to your health. If it gets worse, look for a problem.

<table>
<thead>
<tr>
<th>Problem</th>
<th>What you See</th>
<th>What You Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blister</td>
<td>Watery or bloody liquid (fluid) that can be seen under the skin</td>
<td>Do not pop. Keep pressure off of it. If in a pressure area, cover with dry bandage. Call your doctor.</td>
</tr>
<tr>
<td>Burn</td>
<td>Reddened or blistered skin caused by heat. May be an open sore.</td>
<td>Apply cold water soaks immediately, then keep dry. Do not pop blisters. Cover with dry bandage. Contact your doctor.</td>
</tr>
<tr>
<td>Frostbite</td>
<td>Whitened or bluish-black numb skin (usually nose, ears, fingers, toes) as a result of exposure to cold.</td>
<td>Seek emergency care.</td>
</tr>
<tr>
<td>Groin rash</td>
<td>Reddened area in groin and increases and/or all over groin and penis. May be moist and or pimply.</td>
<td>While you are in the hospital, let the doctor know. If you are home, wash with mild soap and water two to three times a day. Rinse and dry well. Spread legs to air dry. Call your doctor as this may be due to a fungal rash.</td>
</tr>
<tr>
<td>Ingrown toenail</td>
<td>Reddened area around toenail, may have pus when pressed. Nail may be cutting into skin.</td>
<td>Contact your doctor immediately as signs of autonomic dysreflexia may occur.</td>
</tr>
</tbody>
</table>
## Troubleshooting for Your Skin Continued

<table>
<thead>
<tr>
<th>Problem</th>
<th>What you See</th>
<th>What You Do</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pressure Ulcer/Sore</strong></td>
<td>A sore usually over a bony area.</td>
<td>Wash with mild soap, rinse, dry, bandage, if sore is open. Keep all pressure off of the sore. Call your doctor.</td>
</tr>
<tr>
<td><strong>Red area</strong></td>
<td>Red skin over bony area that does not fade in 20 minutes. Does not blanch (turn while when pressure is put on it.)</td>
<td>Do not put pressure on it until redness fades completely. May take days to improve.</td>
</tr>
</tbody>
</table>

**Take good care of your skin. It is one of your most important responsibilities.**
Bladder Management

The Urinary System

Before your spinal cord injury, you probably did not pay much attention to your urinary system because it worked automatically. After the spinal cord has been injured, you will need to learn how to manage your urinary system. Your urinary system is a very important part of your body and learning to manage it will be vital to your health and confidence in getting on with your life.

After spinal cord injury, it is important to resume regular and complete emptying of the bladder.

Intermittent Catheterization

Most people with spinal cord injury empty their bladder in this way. A sterile or clean tube is inserted into the urinary meatus (opening) and advanced through the sphincter to the bladder to empty the urine. This will be done every four to six hours to keep your bladder from stretching too much. During your rehabilitation, you, and if necessary, a designated caregiver, will be taught how to do this. This requires patience and practice. Individuals with spinal cord injury have to find the technique for catheterization that is most helpful to them. Your rehabilitation team will assist you in adapting this procedure to your individual function and preference.
Foley catheters, even when changed once a month, are not recommended to manage the bladder for most people because of the possible complications—such as infection or increased pressure from the catheter. Some patients may be able to initiate emptying of their bladder by crede or tapping on the lower abdomen over the bladder or by applying pressure to this area. Tapping and crede may only be initiated after a urologist has completed a urodynamic evaluation and recommended them.

You and your physician will discuss various bladder emptying options and decide which one is most appropriate for you.

**Intermittent Catheterization (General Information)**

**Purpose:** Intermittent catheterization is recommended as the preferred alternative to a permanent indwelling Foley catheter in the bladder for all patients with spinal cord injury or disease who are unable to pass urine on their own when the bladder is full. The technique may be one of intermittent self catheterization for paraplegics and those tetraplegics who have sufficient hand function to perform their own catheterization. The advantages of this technique are:

- **Empties the bladder every few hours as a non-disabled person does.**
- **Decreases the likelihood of bladder infections and stones which may occur with a permanent catheter lying in the bladder.**
- **Eliminates the need and inconvenience of bedside and leg urine bags.**

**General Instructions (A clean rather than sterile technique is described)**

The volume of urine obtained with each catheterization should not exceed 500 ccs. (2 cups or 16 ounces). Any more than this over-stretches the bladder, interferes with blood circulation through the bladder and is likely to result in a bladder infection. Do not stop emptying your bladder at 500 ccs. If you are still draining. Continue to empty your bladder. Catheterization on schedule is more important than sterility and must be performed even if conditions are not ideal. Remember to always carry spare (extra) clean catheters.

Ideal catheterizations yield 300-500 ccs. of urine. This may require catheterization every four to six hours, depending on the patient, the fluid intake, level of activity and bladder muscle function. A daily fluid intake of approximately 2 liters (2,000 ccs.), is recommended and should be spaced throughout the waking day with restricted fluid intake between dinner and retiring. This may eliminate awakening during the night to catheterize. Your schedule should be established by the time you are discharged from the hospital; however, times may be changed to fit your lifestyle.
The maximum amount of ccs. drained each time should not change. Certain medications may be prescribed to prevent urine leakage between catheterizations. These are described on the medication sheet.

**Intermittent Self-Catheterization for Men**

When the bladder cannot empty itself or cannot do so completely, intermittent catheterization (IC) becomes necessary. This is a procedure that you do yourself. To avoid introducing germs and possible infections into the bladder, it is important that you are careful to follow clean procedure. Your doctor will tell you the maximum amount of urine you should have in your bladder and how often you need to catheterize yourself.

Equipment (Before you begin, make sure you have everything you need).

- **Catheter (and optional extension)**
- **Water soluble lubricant jelly**
- **Basin for collecting urine**
- **Paper bag or paper towel for storing the catheter**
- **Pre-moistened towelettes or a soapy wash cloth and rinse cloth**

**Procedure**

Catheterization may be performed while sitting on the toilet, in a wheelchair, in bed, or while standing.

- Wash your hands thoroughly with soap and water.
- Wash the penis and surrounding area with soap and water. Rinse with the rinse cloth.
- Open the lubricated jelly and squeeze a generous amount onto the paper towel.
- Open the catheter package, take out the catheter, and roll the first three inches or so of the catheter into the lubricant.
- Put one end of the catheter in the basin or over the seat of the toilet. Hold your penis outward in one hand and with the other gently insert the catheter through the urinary opening. As you push the catheter in, pull outward on your penis to help the catheter slide in more easily.
- Continue pushing the catheter in until urine begins to flow, and then insert the catheter in further another one to two inches. Hold the catheter in place until all of the urine has drained into the basin or toilet. To make sure your bladder is completely empty, take some deep breaths or press on your lower abdomen.
- When the urine flow stops, pinch the catheter closed and slowly remove it.
- Empty the basin and rinse it.
- Wash your hands
• Wash the catheter in warm, soapy water and rinse it, both inside and out. Dry it with a clean towel and place it in a clean paper bag or paper towel until the next time you need it. If the catheter appears crusted, rinse or soak it in a solution of half distilled vinegar and half water. Catheters that show wear become brittle, crack or do not drain urine well and must be replaced.

Clean, dry catheters are crucial to killing germs. Nursing suggests that you let your catheter dry for 24 hours. Example: Have 4 to 6 clean catheters when you start the program at home. The catheter you use at the first morning catheterization should be cleaned with soap and water, shaken out and put in a place to dry thoroughly. Use a clean paper towel each time and use that same catheter again the next day at the first morning catheterization. Repeat the same procedure with each catheter you use throughout the day. This gives each catheter 24 hours to dry, thus killing more bacteria.

Intermittent Self-Catheterization for Women

When the bladder cannot empty itself or cannot do so completely, intermittent catheterization (IC) becomes necessary. This is a procedure that you do yourself. To avoid introducing germs and possible infections into the bladder, it is important that you are careful to follow clean procedure. Your doctor will tell you the maximum amount of urine you should have in your bladder and how often you need to catheterize yourself.
Equipment (Before you begin, make sure you have everything you need).

- Catheter (and optional extension)
- Water soluble lubricant jelly
- Basin for collecting urine
- Paper bag or paper towel for storing the catheter
- Pre-moistened towelettes or a soapy wash cloth and rinse cloth

Procedure

Catheterization may be performed while sitting on a toilet, in a wheelchair, in bed, or while standing.

- Wash your hands thoroughly with soap and water
- Wash the urinary area (urethral opening) and the surrounding area with soap and water. Use downward strokes and avoid the anal area. Rinse with the rinse cloth.
- Open the lubricant jelly and squeeze a generous amount onto a paper towel.
- Open the catheter package, take out the catheter, and roll the first one inch or so of the catheter onto the lubricant.
- Put one end of the catheter in the basin or over the seat of the toilet. With the index finger and ring finger of one hand, spread the lips of the vulva apart, and with the middle finger, locate the urethral opening. With the other hand, gently insert the catheter into the urethra.
- Continue pushing the catheter in about 2 to 3 inches until urine begins to flow. Hold the catheter in place until all of the urine has drained into the basin or toilet. To make sure your bladder is completely empty, take some deep breaths or press on your lower abdomen.
- When the urine flow stops, pinch the catheter closed and slowly remove it.
- Empty the basin and rinse it.
- Wash your hands.
- Wash the catheter in warm, soapy water and rinse it, both inside and out. Dry it with a clean towel and place it in a clean paper bag or paper towel until the next time you need it. If the catheter appears crusted, rinse or soak it in a solution of half distilled vinegar and half water. Catheters that show wear become brittle, crack or do not drain urine well and must be replaced.
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**Fluid Intake and Output**

Adequate intake is very important in helping prevent urinary tract infection, as it keeps the system flushed out well. You should drink approximately 2 liters (2,000 ccs.) of liquid per day. Remember that soups, ice cream, sherbets, and Jell-O, account for a portion of that fluid intake. During hot weather, you may have to drink slightly more fluids to compensate for fluids lost by sweating. Urine output will generally be about one pint or so less than intake. You may have to adjust your amount of fluid intake depending on the volumes obtained by your intermittent catheterizations.

Normal urine is a clear, pale, yellow with little or no sediment. Urine is normally a darker color first thing in the morning when it is concentrated due to lack of fluid intake during the night. A dark color during the day may indicate an inadequate fluid intake or an infection. An increased fluid intake will cause the urine to be a lighter color.

Please refer to the Christopher Reeves Spinal Cord Injury Resource for additional information about bladder complications and signs/symptoms of urinary tract infections.
Signs of Overstretching Your Bladder

• Consistently high volume times. If you find you have a peak time, catheterize more frequently during that time of the day. Evening is a peak time for many patients.
• Taking in more fluid than usual, possibly in a social situation or due to hot weather.

Incontinence

If your bladder begins to empty on its own or you leak in between scheduled emptying, you may need to wear an incontinence product or external drainage device to keep the urine contained and off of your skin.

Male External Collection System

These urine collectors have many names depending on the brand you choose. These condom type collectors are a thin rubber or latex sheath; ending in a rubber tube that is attached to a drainage bag. The sheath and bag are applied according to the instructions you received at Gaylord. They are easy to apply and staff will work with you to learn proper use of the device. The drainage bag used under your clothing will be smaller than the one you use at night. You will be taught how to empty each bag so you can do this alone or instruct someone to do it for you.

Some external devices are applied with double back tape and many now have built-in adhesive and can simply be rolled onto the penis. Tubing that is free of kinks and angled downhill is essential for proper drainage. Always apply on a clean, dry penis. Self-adhesive elastic tape may be applied on the outside of the sheath for added security. Never apply too tightly. Check the penis often for swelling or constriction. Change the sheath if there is a problem. You may apply the device while you have an erection.

Wear loose clothing to prevent constriction of the device or tubing. Check your tubing each time you change positions and each time you transfer from one place to another.

Remember: The most important factor is the use of an external collector is good skin care. The collector should be changed daily and the penis washed well with soapy water and dried thoroughly. Exposure of the penis to the air for one to two hours will help keep the skin healthy. Always inspect the penis daily for evidence of skin breakdown as this may temporarily prevent the use of the external catheter.
If you find a sore or cut on your penis:

- Clean the area with soap and water and dry thoroughly.
- Check with your doctor
- Place a piece of stoma adhesive or thin Duo-Derm over the sore to protect the area and allow healing and protection from urine.

**Common Medications**

See medication section

**Urodynamics**

A urodynamics evaluation consists of a series of studies that provide information about the mechanics of voiding.

These tests give information on sphincter activity and urethral pressures during bladder filling and emptying. This aids in planning the best bladder management program for you.

Ask your doctor or nurse for more information about this test. It is performed at Gaylord by a nurse and a neurologist. If urine is being forced back towards the kidneys (reflux), this test is the only way to find this out. This back pressure will eventually cause permanent kidney damage. Your doctor will put you on appropriate medicine to prevent this from happening and causing your kidneys to be damaged. This test is pain free and takes about 20 minutes.

**Glossary of Terminology for Bladder Function**

**BVI:** Bladder volume indicator, ultrasound machine shows the amount of urine in the bladder. This is a non-invasive procedure.

**Cath:** slang for catheterization

**Catheter:** flexible rubber or plastic tube used to drain the bladder

**Catheterization:** insertion of clear or sterile tube to empty the bladder

**Coude’:** type of catheter with curved tip, easier to advance through sphincter for some patients.

**Crede/tapping:** method of emptying the bladder with pressure or tapping of hands, only used with physician approval.
**Cystogram**: x-ray of the bladder, dye or gas may be inserted via a catheter for viewing and later removed.

**Cystoscopy**: viewing the bladder via a scope inserted into the meatus.

**Dyssynergia**: uncoordinated opening of the sphincters. This causes ineffective emptying of the bladder.

**Foley**: a catheter that stays in the bladder and attaches to a drainage bag.

**Dydronephrosis**: stretched kidney from excess reflux urine.

**IC or ICP**: abbreviation used by some professionals to mean intermittent catheterization or intermittent catheterization program.

**Incontinence**: a bowel or bladder accident

**IVP**: x-ray of the urinary system. Dye is injected into a vein.

**Reflux**: backflow of urine from the bladder to the kidney, urine is flowing the wrong way.

**Residual**: urine left in the bladder after voiding without a catheter or if a catheter is removed before full emptying occurs.

**Sphincterectomy**: surgical cutting of sphincter muscles to eliminate spasticity and related voiding problems.

**Stones**: solid mass that becomes stuck in the urinary tract, blocking normal urine flow.

**Suprapubic cystostomy**: small opening through abdomen into bladder in which a catheter is placed for continuous draining of urine.

**Ultrasound**: non-invasive test used to view many parts of the body for example: the bladder, used in conjunction with urodynamics.

**Urinalysis**: sample test of urine to check for any problems.

**Urodynamics**: a series of studies that give important information about voiding, kidney condition, and urethral pressures.

**Void**: to empty the bladder
Following spinal cord injury, bowel control can be limited or completely lacking, depending on the amount of damage to the spinal cord. Learning how to manage a bowel program that will work well for you may take time but it is vitally important to your health and general sense of well being. It can be a major factor for many individuals in returning to school, work, or social activities.

The bowel is part of the digestive tract. Part of its action is automatic, and part is under voluntary control. With spinal cord injury, the body’s voluntary control over elimination is usually lost.

The muscle at the end of the bowel (anal sphincter) is the one that is relaxed when having a bowel movement. This allows intestinal and abdominal muscles to force out the feces (stool). A spinal cord injury may reduce the ability of both voluntary and automatic muscles to move the stool. Stool generally moves along the intestines more slowly and as water is reabsorbed, it may become hard. Initially, you will not be able to tell when your bowels are full when the automatic muscles will empty them. Therefore, it is necessary to begin a program of emptying the bowels on a regular basis. Establishing a program will prevent bowel accidents, diarrhea, constipation, and impaction.

Whether a bowel program is begun to establish voluntary control or to have a controlled pattern of elimination, regularity is important. Medications and other aids may be used to achieve this. The type of control you will have depends on the level of your injury and how much damage was done. Fortunately, most people with spinal cord injury are successful in regulating their bowel through training and can have movements on a convenient schedule. Work with your medical team to find the routine that is best for you.

**Goals of a Bowel Management Program**

- Bowel movement at regularly scheduled time (every 24 to 48 hours).
- Avoid bowel accidents (incontinence) between planned bowel routine
- Complete routine in less than 45 minutes
- Prevent constipation, impaction, diarrhea
- Prevent hemorrhoids or anal fissures (tears)
How Will Bowel Functions Be Affected by Spinal Cord Injury?

In the very early part of your injury (hours or days), a period of spinal shock occurs. During this stage, bowel function is absent. You may have been receiving food and fluids through IVs. This is because your system was not working properly and the peristalsis was slowed down. If you have eaten foods, they would not have been broken down and nutrients would not have been properly absorbed.
Slowly, as shock subsides, your digestive system function and peristalsis return, but they are weaker than before due to damaged nerves at the level of your injury.

- The passage of food through the mouth, esophagus and stomach continues in the normal way, but peristalsis in the intestines is often slower than normal.

- Messages that travel to and from the brain and spinal cord are interrupted, resulting in the inability to feel the urge to have a bowel movement and the inability to control when the stool comes out.

- Messages will continue to travel between the rectum and the spinal cord if the reflex center is intact (it may not be in very low injuries). An intact reflex center results in a reflex or automatic emptying of the rectum (reflex neurogenic bowel).

- If the reflex center has been damaged (some low injuries below T-12), the rectum loses the ability to empty automatically, resulting in a non-reflex neurogenic bowel (independent of external influences) and an increased likelihood of impactions. Also, the anal sphincter (muscle) may remain relaxed, causing a leakage of stool.

**What is a Bowel Program?**

A bowel program is a plan to provide you with a consistent, practical, and convenient means of clearing your bowel on a regular predictable basis. It is important that your program fits your own schedule and meets your own needs.

The kind of bowel program that is best for you is determined by your level of injury and how complete it is. Habits or schedule prior to spinal cord injury are often not helpful in determining the best program after a spinal cord injury.

**Training Your Bowels**

Beginning a bowel training program during rehabilitation is important in order to avoid problems and prevent bowel accidents, which are embarrassing and can lead to skin problems. It will take time to get your bowels regulated (probably several weeks). During that time, you will need a lot of patience and determination especially when your bowels don’t do what you want them to when you want them to. As time goes on, you will gain more control and confidence in your ability to regulate your bowels.
• **Procedure for Digital Stimulation**
  o Insert gloved, lubricated finger into the rectum past the anal sphincter (muscle)
  o Rotate the finger in circular motion several times. Wait for results for at least 15 minutes.
  o Report any bleeding to your doctor. It may be caused by hemorrhoids.
  o If no results and the lower bowel is empty, repeat the program. If poor or no results two days in a row, rectal and/or oral laxatives should be considered.
  o If stool remains in the rectum but digital stimulation is not effective, gently remove stool with a gloved, lubricated index finger (utilizing a circular motion and waving your finger toward the anus).

**Non-Reflex Bowel** (usually for injuries at T-12 or below)

The procedure is same as for reflex bowel without the digital stimulation procedure

**Adjusting Medications and Schedules**

Modifications to the bowel program require educated, gradual change and patience. If change is necessary, change only one element at a time and allow at least 3-7 days to evaluate results.

• **Medication adjustments**
  Stool softeners may need to be adjusted according to stool consistency. Increase with hard stools or constipation. Before decreasing or stopping a stool softener, discuss with your doctor. The neurogenic bowel usually takes longer to respond to medications than the normal bowel does.

• **Schedule Adjustments**
  If you have no or poor results on an every other day schedule, change to an every day program temporarily until good results are achieved. Never go more than three days without a bowel movement. When making a change in the schedule, allow at least two weeks for a successful adjustment. Bowel accidents may occur during this transition and the bowel medication schedule will need to be changed accordingly.

Remember, only you can make your program work well by following the recommendations and procedures described and adjusting them to your particular situation. Although difficult at first, with adjustments and patience, regulation of the bowel is possible.
**Why Do a Bowel Program?**

After food is broken down into material that can be absorbed by the body, the relatively liquid waste is transformed into solid waste (feces) and excreted. Development of firm waste is important; stools should be soft but well formed.

- If waste remains in liquid form, a great deal of water will be lost from the body. Very loose bowel movements, or diarrhea, can lead to dehydration. For many persons with spinal cord injury, loose bowel movements are also the cause of skin breakdown on the buttocks.

- On the other hand, if too much water is removed, the stool may remain in the bowel too long, become hard and result in constipation. Even intermittent (and unnoticed) hard stool can upset a bowel routine.

- If your bowels do not move regularly and completely, there is an increased chance of leakage of loose, watery stools from behind the blockage. The most common cause of diarrhea in persons with spinal cord injury is a blockage called a fecal impaction (the stool becomes so hard it cannot move through the rectum). You may lose your appetite, feel nauseous, and become extremely uncomfortable. Your stomach may swell (become distended). You may require a liquid or oral laxative to break up the impaction and clear the system. Once the “blockage” is relieved, re-evaluation of the bowel medications should be considered to prevent future hard stools or constipation.

Again, the key to avoiding any of these complications is prevention. A specific bowel management routine is of vital importance both physically and socially to persons with SCI. The right routine for the right person can give confidence and new freedom, thus enabling you to live a full, satisfying life.

**Factors That Promote Successful Bowel Management**

Depending on the location of your injury, you may have a bowel that easily responds to rectal stimulation and a well planned bowel program that includes the following:

- **Regularity and timing**
- **Physical activity**
- **Position**
- **Diet and fluid intake**
- **Medications (as necessary)**
Regularity and Timing

• Consider pre-injury bowel movement schedule. It may or may not be helpful to maintain the same pattern at the time of discharge. Lifestyle and availability of assistance, if needed, are other important factors to consider.

• An evening program is usually followed during rehabilitation so that it does not interfere with therapies, and also because gravity and increased activity during the day help promote bowel emptying. However, you may switch to a morning schedule prior to discharge if you wish.

• Regularity is important in order to achieve best results, since the bowel is being trained to empty on command. Plan to do your program at approximately the same time every day or every other day (the bowels will tend to respond to a schedule of every 24 hours or 48 hours better than to a schedule of Monday/Wednesday/Friday with 72 hours without emptying on the weekend).

• Taking advantage of the gastro colic reflex can aid evacuation. This reflex occurs approximately 30-60 minutes after eating and is especially strongest after the first meal of the day.

• Bowel movements should never be more than three days apart. If stool stays in the lower bowel for longer than 48-72 hours, changes in consistency may lead to constipation and eventually incontinence.

Physical Activity

• You should get as much physical exercise as possible, even if you are on bed rest. Stretch and move every muscle you can. Contract and relax your abdominal muscles by breathing deeply and tightening your abdomen periodically. Do range of motion exercise and change your position frequently.

• Perform as much of your own care as you can. If possible, wash you, feed and dress yourself, and do your own transfers, as well as bowel and bladder program.

Position

• The best position is sitting erect on a toilet or commode with feet flat on the floor or on a small stool. This allows gravity to help the process. Assist by rubbing the abdomen up the right side, across and down the left side, following anatomy of the large intestine.

• Use a padded toilet seat, and never stay seated on a toilet or commode more than 30-45 minutes at a time because of the risk of developing a pressure area. Do pressure reliefs while waiting for results.
• If you cannot maintain a sitting position, or are unable to use a commode, lie on your left side in bed. Do not make a habit of doing your bowel program in bed. Sitting up is the more natural, and therefore, more effective way.

• Do not use a bedpan. A bedpan can injury your skin if you sit on it too long, or if you forget to do weight shifts on it.

Diet

• Your diet greatly affects your bowel program. Eating regular meals and maintaining a well-balanced diet helps develop a good bowel routine and decreases the chances of unexpected bowel movements.

• Eating roughage (fiber) adds to the bulk necessary to move stool. It helps the stool to become larger and softer by absorbing water. This allows it to move more easily through the intestines.

• Certain foods pass through the intestines at a slower rate. Overeating these foods increases the likelihood of constipation. These foods include: dairy products, white bread, and white rice.

• Certain foods and fluids irritate the intestinal tract. Overeating these foods can cause diarrhea. They include: alcohol, caffeine, spicy or gassy foods.

• Everyone is different. It is important to experiment with different kinds of foods to learn how your body reacts to them and then individualize your diet accordingly.

• For a guide to recommended daily food choices seek advice from a nutritionist.

• Adequate fluid intake is necessary to maintain stool consistency and increase effectiveness of softeners and bulk formers. It is important that you have enough fluid in your diet for the fiber or laxative to do their job. If fluid intake is too limited, dehydration of fiber in stool may lead to extreme constipation.

• http://sci.washington.edu/info/forums/reports/nutrition.asp

Medications

• Usually, medications such as suppositories and stool softeners are needed to help establish a proper bowel program. Although bowels can become reliant on laxatives and enemas, it is important to note that under use of medications may lead to more significant complications. Appropriate treatment is best established with advice from a medical doctor familiar with SCI bowel management.
• There are two phases of bowel evacuation. The first phase moves the stool to the rectum. Oral medications may be needed to assist this process. The second phase moves stool out of the rectum. Assistance with this phase may require the use of suppositories or enemas, along with digital stimulation and/or manual evacuation.

**Doing Your Bowel Program**

If for any reason you cannot do your bowel program for yourself, you must know the procedure so that you can teach someone else to do it for you. The following steps outline the recommended methods for doing your bowel program for both reflex and non-reflex bowel.

**Reflex Bowel**

• Lying on your left side with padding under your buttocks, check for stool in the rectum by using a gloved index finger.

• Remove any stool you may find. If no stool is felt, you may be able to move higher stool down to your rectum with digital stimulation (see below).

• Insert suppository as directed. Wait 10-15 minutes for the suppository to begin working, then transfer to the commode or toilet. If you are able, you can insert the suppository while sitting on the commode.

  o Once up on the commode, use assistive techniques (prior to performing digital stimulation) to assist the passage of stool for complete evacuation. Rub the abdomen, right to left following the intestine
  o Push or grunt (Valsalva maneuver). This is not recommended for individuals with cardiac history, unless you first consult with your doctor.
  o Lean forward and rock back and forth.
  o Complete deep breathing
  o Take a warm drink such as coffee, tea, warm apple juice or warm water with lemon.

• If you have no results after 15-20 minutes, do digital stimulation, repeat as necessary. Do no sit longer than 30 minutes without pressure relief. If you are not getting results, go back to bed and lie on your left side to finish your program.

• Digital (rectal) stimulation: Recommended method for evacuating reflex neurogenic bowel (for injuries above T-12)

  o Causes the rectal sphincter (muscle) to relax and open up so that the stool will be able to pass out.
  o This process stimulates a reflex (automatic response) that move the stool out of the rectum
Potential Problems

The following are the most common problems you may have with your bowel program.

• Autonomic dysreflexia
• Constipation
• Impaction
• Diarrhea
• Hemorrhoids
• Excessive gas/abdominal distention

When you suspect a problem:

1. Try to confirm the signs and symptoms of the problem
2. Check for possible causes.
3. Know how to handle a problem when it happens.

Above all, if you have other problems, contact your doctor right away.

Please see the Paralysis Resource Guide for additional information.
Your lungs are just like big air bags that fill and empty on a routine cycle. Each lung has a branch of your windpipe that keeps branching off all the way down to very tiny branch ends—it looks like a big, flourishing, upside down tree.

1. Blood vessels run all throughout the walls of your lungs like wiring in the walls of your house. These blood vessels pick up the oxygen you breathe into your lungs and disperse it throughout your body. Every single part of your body requires this oxygen brought in from your lungs to live. That’s why good, clear breathing is so important to your health and life.

2. While the blood vessels around the lungs take oxygen away from the lungs, these vessels also “drop off” carbon dioxide into the lungs. Carbon dioxide is like a waste product that must get out of the body or it will poison it. The way it gets out is by being exhaled by your lungs when you breathe out.

NEITHER SECRETIONS, FOOD NOR POLLUTANTS BELONG IN YOUR LUNGS

Smoke is a pollutant to the lungs, so you should not smoke or be around people who are smoking. If you are a smoker there are ways your team can help you quit. Ask your respiratory therapist or medical provider for help.

When anything that is foreign to your lungs (like food or dirt in the air), starts to go down your windpipe, your reflex is to cough until it comes up.

If secretions run down your windpipe they end up in your lung. It is especially hard to get rid of the sticky secretions that come with a cold or from smoking. If these materials are not coughed up, they can go from the airways down to the lung. There they can become lodged in the windpipe and build up in your lungs. They become a great place for bacteria to grow. Bacteria can cause pneumonia. Pneumonia is an infection within a part of the lung. This bacteria may be killed by taking antitbotics. Your body’s defense against this is a good, hearty cough reflex.
What does Spinal Cord Injury do to Breathing Muscles?

A spinal cord injury in the thoracic region of the spine can effect your ability to breathe.

- **T12 level or above**

  Your ability to breathe is decreased because your breathing muscles may be effected. The higher the level of injury, the more muscles around your rib cage become paralyzed. Ribs that expand only a little cannot pull your lungs open enough for a good breath of air. Weak abdominal muscles (stomach muscles) make it hard to cough strongly.

A spinal cord injury in the neck or cervical region effects your breathing muscles.

- **C4 level or above**

  With these injuries, there may be weakness of the diaphragm as well. The diaphragm is the most important muscle for breathing and being able to perform a strong cough.

Some people may need a breathing machine. Some people may need an artificial airway – tracheostomy – which is a hole in the neck to help them breathe.

Not all persons with a tracheostomy need artificial breathing. They may need the tracheostomy to help get rid of their secretions. Also, not all persons will need artificial breathing all the time. It is important that you speak to your medical provider if any of this applies to you.
Testing Your Breathing Muscles

Tests may be performed to help your doctor to know how much effect your spinal cord injury has had on your breathing muscles. Some simple methods are used to see how well these muscles are working.

- **Respiratory Rate**

This counts how many times you breathe in a minute. It shows how much work you have to do or how fast you have to breathe in order to keep a high enough level of oxygen and low enough level of carbon dioxide in your blood.

- **Oxygen Saturation**

Also known as an 02 SAT, this measures the amount of oxygen in your bloodstream. It lets us know if there is an adequate or healthy level of oxygen in your body. This test is performed by placing a clip to your fingertip or earlobe which is connected to a small piece of equipment that looks like a box.

GUIDELINES TO SUCCESSFUL BREATHING

To prevent lung collapse and pneumonia in a spinal cord injured person with poor breathing capacity, certain measures MUST BECOME HABIT:

- **Deep Breathe and Cough**

Several times a day this should be done to improve lung strength. Your lungs’ ability will increase by doing this exercise the same way your arm muscles may strengthen by lifting weights.

- **Practice Breathing with an Incentive Spirometer**

You will be taught how to use this by your Respiratory Therapist. Other helpful options may include:

  - Drink a lot of Water and other Fluids – if it is okay with your doctor. Fluids help thin out normal secretions in your body so it doesn’t take so much diaphragm strength to cough them out and so that they are easier to get rid of.

  - Exsufflation – a fancy word that is another way to help stimulate a cough in someone who is unable to do it on their own. Coffolator is a mechanical devise that stimulates a cough. It blows air into your lungs and pulls it back out helping to move the secretions and assists you to cough.
● Positive Expiratory Pressure Therapy is the use of a small device that is often called an Acapella or flutter valve. It is used when you blow out the air. It causes a vibration in the windpipe to help loosen and cough up secretions.

● Chest Physical Therapy (Chest PT)

To do chest PT, another person helps your weakened chest muscles. This is done by lightly clapping and vibrating their hand over your chest and back, lung secretions are loosened and cleared. This can also be done by a vibrating vest that is placed on you for a short period of time and helps to loosen secretions. Please note that chest PT should be done before meals or 1-2 hours after a meal.

ASSISTED COUGH

Lung secretions need a good strong cough to be brought up from the lungs so you can expectorate or “spit” them out. If, however, your cough is not strong enough, you may need a little extra help. This is the role of the “ASSISTED COUGH”.

When someone helps you cough, all they are doing is giving the force of your own cough a little extra “umf”. Follow these steps:

1. Your helper should place one hand on top of the other on the part of your abdomen between your belly button and the lower tip of your breastbone (that’s the first bone you run into as you go up from your belly button to your neck).

2. Take a deep breath and hold it for one second before you cough.

3. At the same time you cough, your helper pushes firmly UP and INTO your diaphragm. Each time your cough, your helper should push in this way.

Make sure you and your family are trained by your therapist or nurse before trying this.

Assisted cough as well as the guidelines mentioned on the previous pages, allow the spinal cord injured person to have “clear” lungs for good respiratory health.
DO NOT SMOKE OR BE AROUND SMOKERS

- Smoke is a pollutant to the lungs. Therefore, if you are currently a smoker there are ways to assist you in quitting. Ask your Respiratory Therapist or Medical Provider for information.
EMOTIONAL ADJUSTMENT

Adjusting to spinal cord injury is a difficult process. You may experience grief after your injury. In addition to losing your physical abilities you may also experience a sense of loss about your inability to participate in activities at home, work, and in the community. There is no step-by-step grieving process, but some thoughts and feelings are common after injury. They include:

Denial/Disbelief

You may first react to your injury as if nothing happened. This is a normal response and initially may help you to cope with the magnitude of your injury.

Anger

Some people react to their injury with strong feelings of anger. You may feel resentful and angry with yourself and with others for not preventing the loss. If properly handled, anger can be helpful. If improperly handled, it can be destructive and hurtful to yourself or others. By recognizing and expressing anger in a positive way, it can motivate you to deal with problems and achieve goals. If you need assistance in effectively coping with anger, members of the rehabilitation team can assist you.

Sadness

Sadness is common after injury no matter what level your injury is. You have experienced a great personal loss. Sadness is that down, or blue feeling that you have when something bad happens. However, it is important that you do not confuse sadness with depression.

Depression

Depression is a medical condition that requires professional treatment. You may be depressed if you have symptoms such as extreme sadness, inactivity, difficulty in thinking and concentrating, a significant increase or decrease in your appetite and/or time spent sleeping, and feelings of dejection, hopelessness or worthlessness. You may even have thoughts about suicide.

If you feel short term sadness or mild depression, you may be able to recover through self-help. Gaylord’s library offers books, workbooks, and videos for coping with grief. If you should experience symptoms of more serious depression it is important to help yourself by reaching out for assistance from family, friends and/or a trained professional. The longer serious depression lasts, the harder it may be to recover. Trying to ignore it doesn’t help. Staff at Gaylord can help you to get the treatment you need.
Acceptance
Grieving usually ends as you come to a realistic view of your current condition and find meaning in your life. You begin to think about your future as an individual with SCI and set goals to pursue in life.

People who adjust well to life after a spinal cord injury are usually motivated to set/meet personal goals. These goals can be short-term or long-term. These goals are different for everyone and often change throughout life.

It takes time to grieve your loss and come to accept the realities of your injury. It is important to believe you will regain a sense of control over your life. Remember, all of your feelings are legitimate. Being able to recognize them and deal with them in a positive way is extremely important to your overall adjustment and well-being. Help is available through counseling, public social services, support groups and peer assistance programs.

The Department of Psychology provides support and counseling to patients through several educational groups. They include:

**Chemical Use Education (CUE) Group** is a one hour weekly group addressing substance abuse in the Gaylord inpatient and Traurig House population. Group topics focus on identifying patterns and consequences of addiction. Also discussed are the various lifestyle changes, interventions, and treatments which promote sobriety from drugs and alcohol. Education and support are provided for group members, and each member is encouraged to participate in group, and develop a substance abuse recovery plan for discharge.

**The Smoking Cessation Group** is a weekly group for inpatients that meets to discuss the health dangers of smoking as well as strategies for quitting. Topics include how to enlist the support of family and friends, how to deal with stress after cessation, and how to cope with relapses. Finally, discussion focuses on the importance of exercise and nutrition in the process.

**The Psychosocial Group** is a weekly group for the members of the Cognitive Day Treatment Program and appropriate inpatients. The group is designed to enhance emotional adjustment through discussions of topics relevant to patients with acquired brain injuries. Topics include the grieving process/accepting loss, developing a positive self-concept, management of anger and irritability, management of depression and anxiety, and fostering awareness of deficits as well as strengths.
**Autonomic Dysreflexia**

You are at risk for Autonomic Dysreflexia if your level of spinal cord injury is at or above T6, although it has been known to occur as low as T10. Autonomic Dysreflexia, or AD, is a potentially life threatening medical emergency.

AD occurs in response to a stimulus below your level of injury, such as an overstretched bladder. The sympathetic (emergency) nerves of your autonomic system kick into action and cause your blood pressure to go up quickly, and potentially to a dangerous level.

**What are the causes?**
Anything that can irritate your body, such as an overfilled bladder, constipation, ingrown toenail, or clothes too tight.

**What are the symptoms?**
May include sweating, pounding headache, stuffy nose, flushed face, goosebumps above the level of SCI

**What can happen if I don’t stop the AD?**
The blood pressure can go very high, and cause severe damage such as a stroke.

**What do I do?**
1. First thing you do is sit up or raise your head to 90 degrees. If you can lower your legs, do so.

2. Find the source of the problem- empty the bladder.

3. Clean out your bowels with a bowel program using Lidocaine jelly to help numb the nerves. Remove any painful stimuli.

4. If you are having sex, stop immediately.

5. Loosen any clothes.

6. Look for ingrown toenails, skin sores, and signs of infection.

7. Medications are used if the offending stimulus can’t be identified.

If the cause is not found, and the symptoms do not go away quickly, get help immediately.
Orthostatic Hypotension

Orthostatic hypotension is a sudden drop in blood pressure that occurs when changing position from lying down to sitting up or from sitting to standing. With this quick position change gravity causes blood to rush down to your legs. Since your muscles are not working as effectively as they did before your spinal cord injury, they do not pump the blood back up towards your heart as effectively as they did prior to your injury.

Symptoms of orthostatic hypotension:

- Lightheadedness or dizziness
- Nausea
- See “stars” or blurred vision
- Ringing in your ears
- You could pass out/faint.

What should you do when this happens?
When you first begin to get symptoms have someone raise your legs up and/or tip you back. This can help to prevent you from passing out. If you still have symptoms after this you may need to return to bed and lie flat with your legs elevated.

How can you help to prevent orthostatic hypotension?

- Get up slowly. Raise the head of your bed up 15-20 min. prior to getting out of bed. Dangle your legs off the edge of the bed for a few minutes prior to transferring.

- Get out of bed every day, bed rest increases your risk of getting orthostatic hypotension.

- Wear elastic stockings (TEDS) and an abdominal binder.

- Drink plenty of fluids.

- If you have tried all of the above and are still having problems with orthostatic hypotension consult with your doctor. Your doctor may need to make medication changes to help reduce your symptoms.
Deep Venous Thrombosis

Deep Venous Thrombosis, or DVT, is a blood clot. When blood pools in the legs, blood flow can slow down and a clot, or blood blockage, can form.

The biggest risk for DVT is within the first few weeks after a spinal cord injury, but they can develop later. People with SCI are at risk for DVT in their legs, especially if they are not as mobile. In other words, the less active a person is, the more risk they have for DVT.

What should I watch out for?
• Swelling in the leg and or calf
• Increased warmth or redness in the legs
• Tenderness in the leg
• Fever

If you have any of these symptoms, your doctor may order an ultrasound of the leg. This test is quick, painless, and helps determine if you have a DVT

Prevention:
Keeping as mobile as possible is important. Compression socks when out of bed may help as well. Sometimes a medication is used, such as a blood thinner, to help prevent clots.
**Why is a DVT serious?**
Blood clots can be dangerous because they can break off and move through the blood system to your lungs. A clot in the lung is a Pulmonary Embolism. The clot blocks blood that is going to the lungs to pick up oxygen. If the blood can’t pick up oxygen, the oxygen can’t get to the rest of the body. Symptoms of a pulmonary embolism can include trouble breathing and chest pain.

**What is the treatment for a DVT?**
In those people that can safely have their blood thinned, a medication is used. If not, an “IVC Filter”, or Inferior Vena Cava filter may be placed: this device, placed into a major deep vein, helps catch any clots that may form in the legs or deep vessels so they don’t get to the lungs. Medication may be used to help prevent the clots from forming. These medications are often injected. Some people may need to continue using these injections at home for a while, after their discharge from Gaylord.

**Heterotopic Ossification**
Sometimes after spinal cord injury, bone can grow in places it normally doesn’t. It tends to do this around major joints like the hip, knee, elbow, or shoulder. This can lead to a decrease in range of motion surrounding the joint, and the joint can become hot and swollen. The abnormal bone growth is called Heterotopic Ossification. This is usually diagnosed by your health care provider with an xray. After the diagnosis, medicines called bisphosphonates are prescribed as well as an anti-inflammatory medicine. Your health care provider may take blood tests over time to track the progress of your treatment. You will work with your therapists to develop a stretching program to help improve your range of motion.

**Pain**
There are many different types of pain seen in spinal cord injury. People with SCI can certainly have acute pain, such as stubbing a toe, or hitting a fingernail with a hammer. Those with SCI may also experience what is called visceral pain, or organ pain, such as that seen in appendicitis. Depending on the level of SCI, different people will experience different degrees of these types of pain. Some of the most concerning types of pain are chronic pain and nerve pain. Pain can be caused from overuse of joints, inflamed joints, muscle pain, spasticity, overuse syndromes, and other types. Your doctor can help sort out the different types of pain, their potential causes and treatments.
After SCI, there may be changes in the central nervous system that lead to a pain often described as burning, aching, tingling, pressure, or a “tight band”. This pain can often be treated with nerve pain medications, such as Neurontin, and/or medications such as Cymbalta, Elavil, Pamelor, and many others. Psychotherapy, relaxation, biofeedback, behavior modification, and other interventions used in therapy may be helpful.

**Spasticity**

Immediately after a SCI, the muscles are usually loose and flexible- not stiff, even if they can not be moved on their own. This is called spinal shock. When the shock is over, usually after 2-6 weeks, the reflexes return and spasms may occur.

Spasticity is a side effect of paralysis and usually involves muscle stiffness and involuntary muscle contractions. It can be seen in SCI as well as other conditions, such as multiple sclerosis and brain injury. Most people with SCI have some degree of spasticity.

**What causes spasticity?**

After spinal cord injury the normal flow of nerve signals to the area below the injury is interrupted. Parts of the spinal cord lose their normal signals, some of which are inhibitory, and the muscles then become overactive, or spastic, and “jerking”

**Why is it important?**

Spasticity can interfere with comfort, and the spasms may make rehabilitation more difficult by interfering with function. However, at times the spasms may in fact be useful. Some people may use their spasms for function. So spasms, and spasticity are not necessarily a bad thing.

**What makes it worse?**

In general, infections, skin sores, or anything stressing the body can trigger an increase in spasms.

**How is it treated?**

Treatment usually consists of medications. See medication section. The more common medication choices include baclofen, diazepam or zanaflex. Non-pharmalogical treatments may also be helpful when treating spasticity. The use of stretching, electrical stimulation, and other treatments may help. Botox may be used to treat selected muscles; Botox usually lasts 3-6 months. The body may build antibodies to it which may reduce its effectiveness. At times, surgery is used to release tendons that have become shortened over time due to spasms.
Edema

Edema is swelling that occurs when extra fluid accumulates beneath the skin’s surface. Edema is commonly found in areas of the body such as the legs and feet. This type of swelling often occurs when your legs have been dangling down for long periods of time, as when sitting in a wheelchair.

The muscles in the legs are responsible for pumping fluid from the feet back up towards the heart. A person with spinal cord injury has weakness in their legs and the ability to create this pumping action is impaired. As a result, fluid commonly collects and pools in the legs, ankles and feet.

What can you do to prevent this type of swelling?
1. Elevate your feet above your heart for periods of time during the day, whether it be elevating your legs while in the wheelchair or lying down.
2. Monitor your salt intake. Salt can cause you to retain water.
3. Wear compression stockings (TEDs) when out of bed.
4. If you are able, perform ankle pumps while in bed. This helps fluid move away from the legs and feet.

Make sure to monitor your skin carefully if you have any swelling. When there is swelling, your shoes or socks may fit tighter and rub on the skin, causing skin breakdown and even autonomic dysreflexia.

If swelling is not relieved with the use of the above prevention techniques, extends into the upper thigh, or if you experience shortness of breath or chest pain, make sure to contact your doctor right away. If your swelling has a sudden onset, or you notice a significant change in the amount of swelling, you should contact your doctor.
Thermoregulation

You may find that the temperature of your environment affects you more than it did before your spinal cord injury. After a spinal cord injury, the nerves that travel to the blood vessels are interrupted and your body changes the way that it adapts to cold or hot environments. Using too many blankets may cause your temperature to go up. And not wearing enough clothes in a cold room can cause your temperature to drop. Try to dress in layers so that if you start to get hot you can remove a layer and vice versa.
Medications are an important part of the treatment of SCI. They may help your body adjust to the changes that have occurred since your injury.

Your doctor will want to know what medications you were on before your SCI, any allergies or adverse reactions to drugs you have had, and what over the counter medications you take.

Below are some common medications for people with SCI:
Do not drink alcohol with these medications.

**Spasticity**

**Baclofen: Lioresal**
- muscle relaxant, decreased spasms
- do not stop taking suddenly; your doctor will guide any adjustments
- may cause drowsiness
- do not use with alcohol

**Diazepam (Valium)**
- muscle relaxant, decreased spasms
- decreases anxiety
- can cause decreased alertness
- avoid use with alcohol

**Tizanidine (Zanaflex)**
- muscle relaxant, decreased spasms
- drowsiness is common
- can cause dry mouth, fatigue
- may lower blood pressure
- requires routine and regularly scheduled labs

**Bladder treatment**

**Oxybutynin (ditropan)**
- relaxes bladder muscle, preventing spasm
- may cause drowsiness or dry mouth
- may cause constipation or urinary retention

**Tolterodine (Detrol)**
- relaxes bladder muscle
- may cause dry mouth, constipation, headaches
- can cause urinary retention

**Tamsulosin (Flomax)**
- improves flow of urine out of bladder
- may cause low blood pressure
Nerve pain

Amitriptyline (Elavil)
• used in low doses for pain
• may cause drowsiness

Nortiptyline (Pamelor)
• used in low doses for pain
• may cause drowsiness

Pregabalin (Lyrica)
• used for neuropathic pain
• may cause dry mouth, dizziness, edema and sleepiness

Gabapentin (Neurontin)
• used to treat neuropathic pain and seizures
• do not take antacids 2 hours before or after a dose
• may cause drowsiness

Duloxetine (Cymbalta)
• treats neuropathic pain and depression
• may cause dry mouth, nausea, constipation, stomach upset, dizziness

Blood Thinners

Warfarin (Coumadin)
• thins the blood
• used for DVT and pulmonary emboli
• dosage based on blood level tests; must be monitored carefully
• take on an empty stomach at the same time each day
• Do not take aspirin while taking coumadin unless specifically prescribed by your physician
• report any signs of bleeding

Dalteparin (Fragmin) and Enoxaparin (Lovenox)
• both of these are types of injectable medication that thins the blood
• can cause bleeding

Heterotopic Ossification

Etidronate (Didronel)
• helps prevent and treat excess bone grown (heterotopic ossification)
• prevents calcium from being added to areas of heterotopic ossification
• avoid taking with milk or high calcium foods
• take on any empty stomach
Sexuality for Women with Spinal Cord Injury:

**Sexuality:**
Sexuality is an expression of one’s self as a woman or man. It is intimate in nature, which means it is personal and private. Sexuality is commonly expressed through physical and emotional closeness. Most people consider sexual activity as a means to express physical intimacy. However, physical intimacy is more than sexual intercourse. Holding hands, hugging and kissing are good examples of ways to express physical intimacy. Likewise, emotional intimacy is more than feelings that result from physical contact. Emotional intimacy can be a connection with one’s self that results in feelings of self-satisfaction, confidence and self-worth. It may also be a feeling of trust in another person and an openness to share private thoughts and feelings.

**After Spinal Cord Injury:**
As a woman with spinal cord injury (SCI), you will discover that sexuality is still an important part of your life. It may take some time for a newly injured woman to become comfortable with her body and resume natural feelings of sexuality. Healthy adjustment begins with knowing the facts about the impact of SCI on sexual issues.

**Sexual Function**
In actuality, there are few physiological changes after injury that prevent women from engaging in sexual activity. Some women have decreased vaginal lubrication. This problem is likely the result of the interruption in normal nerve signals from the brain to the genital area.

Typically, lubrication occurs as a mental and physical reflex response to something sexually stimulating or arousing. Lubrication is a sign of sexual arousal and generally results in easier vaginal penetration and more pleasurable sexual activity. While most women with SCI maintain some degree of lubrication, those who wish can utilize a waterbased lubricant (never use oil based lubricants), such as K-Y Jelly, to facilitate sexual activity.

Depending on your level and completeness of injury, you may experience a change in surface sensation and ability to contract your muscles. This may lead you to try sexual positions or activities different from those prior to your injury. Talking to your partner about your need and/or desire for these new activities and positions is also a way to improve your relationship.
One of the changes that you may notice after SCI is that it takes longer for an orgasm to occur and/or it feels different. While the majority of women with SCI are able to experience orgasm, it may take more stimulation than prior to injury. Also, many of the medications that women take can make it more difficult to achieve orgasm.

If you are having difficulties, the use of a vibrator may help women with an injury below the T6 level. It may also be helpful to speak with your physician to see if your medications could be adjusted to minimize their impact on your sexual responses.

Fertility
It is normal for most women to experience a brief pause in their menstrual cycle after SCI. This pause may last as long as six months after the injury. However, a study from the UAB Model SCI System (Jackson, 1999) showed that the ability of women to have children is not usually affected once their period resumes. If your period does not resume, talk to a doctor about possible options for treatment.

Sexual Adjustment
Women who know the facts about living with SCI understand that the loss of movement or sensation does not mean a loss of pleasure. Women with SCI can, and do, resume active, enjoyable sex lives after injury.

Issues with body image can be a primary area of concern (see Table 1). It is important because how you feel about yourself will influence your desire to engage in sexual activity, and your partners desire as well. A positive attitude and a little humor will naturally attract others to you and will help you feel good about yourself.

One of the main keys to adjustment is learning to manage impairment related issues of everyday life. All women have doubts, concerns and questions, so it is normal for women with SCI to feel the same way. However, the facts are simple. Women with SCI:

• are desirable;
• have the opportunity to meet people, fall in love, and marry;
• are sexual beings;
• have sexual desires;
• have the ability to give and receive pleasure;
• can, and do, enjoy active sex lives; and
• can become pregnant and have children.

Women who accept these facts as true will find it easier to achieve a satisfying and happy sexual relationship.
You and Your Partner
Many women worry about whether or not they can maintain a relationship after injury. In reality, it is impossible to predict the success of any relationship. Lasting relationships depend on a number of factors such as personal likes and dislikes, common interests and long-term compatibility. All relationships take hard work, dedication and commitment.

Women with SCI need to help their partners understand the issues of spinal cord injury and the areas of concern. Communicate clearly and work together to solve problems. This is a great way to build physical and emotional intimacy.

Areas of Concern:
Table 1 ranks ten common areas of concern for women with SCI. While these concerns may be more common right after injury, these are life long issues that may always need special attention. The best way to feel good about these concerns are to discuss them with your partner ahead of time, be aware of what could happen and be prepared to deal with any problems that arise. In time, you and your partner will become more at ease in dealing with these issues.

Table 1: Areas of Concern about Sexual Activity
- Urinary Accidents
- Bowel Accidents
- Not satisfying a partner
- Feeling sexually unattractive
- Others viewing me as sexually unattractive
- Not getting enough personal satisfaction
- Preparation too much trouble
- Hurting self
- Loss of interest
- Not liking methods for satisfaction

Bladder management is a concern for most women with SCI. There are a number of ways to reduce the chance of urinary accidents during sexual activities. First, women might limit fluid intake if they are planning a sexual encounter. Drinking too much fluid increases urine output and causes the bladder to fill more quickly. Women who use intermittent catheterization for bladder management can empty their bladder before engaging in sexual activity. Women who use a Suprapubic or Foley catheter may have concerns about the tubing. The Foley can be left in during sexual intercourse because the urethra (urinary opening) is separate from the vagina. If the catheter tube is carefully taped to the thigh or abdomen so that it will not kink or pop out, it should not interfere with intercourse. Women also have the option of removing the Foley catheter before sexual activities, but the catheter needs to be properly reinserted following sexual activities.
**Bowel management** is another concern for women with SCI. The best way to avoid accidents is to establish a consistent bowel management program. Once a routine is established, an accident is much less likely to occur. For added confidence, empty your bowel and avoid eating before sexual activity.

**Sexual satisfaction** may be an issue for some women who wonder whether or not they can be sexually satisfied or satisfy a partner. Talking to your partner, experimenting with new ideas and working together will help you find mutual satisfaction.

**Sexual exploration** can also help couples enhance their physical pleasure. The goal is to find sexual activities that are interesting, enjoyable and mutually pleasurable. As couples work together, it may help to try different methods of giving and receiving physical pleasure. Some couples may find that methods for gaining sexual satisfaction are the same as before injury. However, those “old” methods may not be satisfying. Sexual exploration can help you and your partner enhance your physical pleasure. The goal is for both you and your partner to gain mutual satisfaction. Hopefully, you will then find that sexual activity is interesting and enjoyable.

It may also be necessary for some couples to explore a variety of sexual positions to find comfort during sexual intercourse. This exploration may be needed especially if spastic hypertonia (muscle spasms or contractures) or pain occurs during sexual activities. If **spastic hypertonia** or pain is a problem, it is recommended that you talk to a doctor for advice on treatment.

**Sexual arousal** is the emotional and physical process of stimulating excitement and readiness for sexual activity. Emotionally, you will likely find that you are still aroused by the same things as before your injury. These emotionally stimulating activities might include dressing up, a romantic dinner, showering together or an erotic film. This is another opportunity for sexual exploration. It may help to know what other women with SCI find physically arousing. Also, it is often helpful to “explore” your body and see what works before being sexually active with a partner. Women have reported they can achieve arousal through their mouth and lips, neck and shoulder, clitoris, stomach, vagina, thigh, breasts, buttocks, ears and feet.

**Other Potential Problems:**

**Autonomic Dysreflexia** (AD) is a life-threatening condition for women at the level of T-6 injury and above. Although sexual activity normally results in a rise in blood pressure, which is one sign of AD, women at risk and their partners should be watchful for other signs such as irregular heart beat, flushing in the face, headaches, nasal congestion, chills, fever, blurred vision, and/or sweating above the level of injury. While AD has not been noted in lab studies of sexual response in women with SCI, if you experience multiple signs of AD during sexual activity stop immediately. If symptoms continue after stopping, it is crucial to contact a doctor immediately for advice.
Verbal and physical abuse is an unfortunate reality in some relationships. Women who are in an abusive relationship can talk to friends, family, doctors or clergy to find local agencies that help women escape abusive relationships. Seek help from the agency of your choice. However, if needed, the National Domestic Violence Hotline is 1-800-799-SAFE (7233) or TTY 1-800-787-3224.

Sexual Dysfunction in women is gaining interest in the medical community. For women with SCI, dysfunction is most often a lack of desire to participate in sexual activities or a failure to achieve satisfaction. There are treatment options available, so talk to your doctor if you think sexual dysfunction might be impacting the quality of your sex life.

Aging can impact sexuality. Many women have a decline in sexual interest and a decrease in vaginal lubrication after menopause. It is worthwhile to discuss these issues with your doctor because in some cases medications may be prescribed to assist with these problems. Although it is natural to experience some changes in sexuality over time, there is no reason why you cannot continue to enjoy an active sex life as you age.

Conclusion:
Sexuality does not have to change after spinal cord injury. Women with SCI can still express sexuality both physically and emotionally. However, it is important for women to learn how their injury may have changed their mind and body. When you prevent potential problems and properly manage areas of concern, you will feel comfortable in exploring, expressing, and enjoying all aspects of sexuality regardless of your level of injury.

If needed, women with SCI should not hesitate to get professional advice if they experience problems related to sexuality. For example, a professional counselor can help resolve problems with selfadjustment and relationship issues. A physiatrist (doctor who specializes in rehabilitation medicine) can be an educational resource for women and help them manage medical issues. Plus, a physiatrist can likely recommend a urologist and gynecologist knowledgeable on issues related to sexual and reproductive health for women with spinal cord injury.

References:
Resources:

Free video download from the University of Alabama at Birmingham Model SCI System. Online at: http://www.spinalcord.uab.edu/show.asp?durki=97417
A 3 DVD series, sold only as a set, is available by mail. Total cost is $30. Make check payable and send to:
UAB Office of Research Services
619 19th St S, SRC 529,
Birmingham, AL 35249-7330
(205)934-3283

Enabling Romance: A Guide to Love, Sex, and Relationships for People with Disabilities (and the People who Care About Them)
Or contact No Limits Communications, Inc. at (888)850-0344

SexualHealth.com
This website provides information about the ways in which different kinds of spinal cord injuries can affect sexual relationships and functioning.
sub&channel=3&topic=11

Spinal Cord Injury Manual
A free online publication from the Thomas Jefferson University Regional Spinal Cord Injury Center of Delaware Valley (includes a section on Sexuality).
Available online at: http://www.spinalcordcenter.org/manual/index.html
To inquire about mail service call (215) 955-6579

Spinal Cord Injury: Sexuality
Article from the Rehabilitation Institute of Chicago LIFE Center, reviewed November 2006. Available free online at: http://lifecenter.ric.org/content/2560/ ?topic=3&subtopic=163#pagetop
Or contact (312) 238-LIFE (5433)
Sexuality Reborn
Or call (973) 243-6812

Through the Looking Glass
A nationally recognized center that has pioneered research, training and services for families in which a child, parent or grandparent has a disability or medical issue.
http://lookingglass.org
2198 Sixth Street, Suite 100, Berkeley, CA 94710-2204
1-800-644-2666 (VOICE)

The National Domestic Violence Hotline
http://www.ndvh.org
If something about your relationship with your partner scares you and you need to talk, call the National Domestic Violence Hotline at:
1-800-799-SAFE (7233) or 1-800-787-3224 (TTY)

Dating & Relationships after SCI
Free online SCI Forum Report from the University of Washington NW Regional SCI System. Available online at:
http://sci.washington.edu/info(forums)/reports/dating.asp
Or contact (206) 685-3999

Visit the Spinal Cord Injury Information Network at www.spinalcord.uab.edu

Published by: Office of Research Services
619 19th Street South - SRC 529
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This publication is supported by grant #H133N060021 from the National Institute of Disability and Rehabilitation Research, Office of Special Education and Rehabilitative Services, U.S. Department of Education, Washington, DC. Opinions expressed in this document are not necessarily those of the granting agency.

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Sexual Function for Men with Spinal Cord Injury:

Introduction:
Many men with spinal cord injury (SCI) experience changes in their sexual function and ability to biologically father children. In addition to these physical changes, most men also experience emotional issues that often affect their overall sexuality. It is very important for men and their partners to understand and address these issues as a part of the overall adjustment to life after injury.

Normal Sexual Function:
Men normally have two types of erections. The brain is the source of psychogenic erections. The process begins with sexual thoughts or seeing or hearing something stimulating or arousing. Signals from the brain are then sent through the nerves of the spinal cord down to the T10-L2 levels. The signals are then relayed to the penis and trigger an erection. A reflex erection occurs with direct physical contact to the penis or other erotic areas such as the ears, nipples or neck. A reflex erection is involuntary and can occur without sexually stimulating thoughts. The nerves that control a man’s ability to have a reflex erection are located in the sacral nerves (S2-S4) of the spinal cord.

Sexual Function After Injury:
For men with SCI, the ability to have a psychogenic erection depends on the level and extent (complete or incomplete) of injury. Generally, men with low level incomplete injuries are more likely to have psychogenic erections than men with higher level incomplete injuries. Men with complete injuries are less likely to experience psychogenic erections. However, most men with SCI are able to have a reflex erection with physical stimulation regardless of the extent of the injury if the S2-S4 nerve pathways are not damaged. Because each SCI is different, the impact of injury on sexual function can also differ.

Although many men with SCI are capable of gaining and maintaining an erection sufficient for sexual activity, erectile dysfunction (ED) is also common. ED is the inability of a man to achieve or maintain an erection sufficient for his sexual needs or the needs of his partner. ED can be a problem for men who are newly injured, or it may develop at any time after injury. Men with SCI who are experiencing ED should have a thorough physical exam by a doctor familiar with SCI.

Medications for ED:
The first treatment option for ED is almost always an oral medication of phosphodiesterase inhibitors such as Viagra® (sildenafil), Cialis® (tadalafil) or Levitra® (vardenafil HCl). These pills are self-administered by mouth and work by increasing blood flow to the penis to improve erectile function. Men will not get an erection just by taking the pill. Sexual stimulation is also required for an erection. Once a man has completed sexual activity, blood flow to his penis should decrease and his erection should go away.
Differences in study populations, primary end points, and measurement tools make comparisons of all three drugs difficult. However, studies show that all three medications appear to be equally effective in treating ED and are generally well tolerated by men in SCI.

Remember, it is essential to talk to a doctor prior to taking any medication. ED medications can be harmful if taken by men with certain medical conditions. Some men may prefer or respond better to one medication over the others. Proper dosage varies among the three medications, and men taking the same medication may respond to different dosages. Because level of injury and possible side-effects are other factors to be considered, it is probably best for men with SCI and their primary care doctors, if needed, to first talk with a doctor familiar with ED and SCI.

**Alternative for ED:**
Other treatment options are available for those who do not respond to, or cannot take, oral medications. These treatment options also have associated risks to consider, so it is important to talk to a doctor for more information.

*Penile injection* therapy involves injecting a single drug or a combination of drugs into the side of the penis. This produces a hard erection that can last for one to two hours. These drugs must be used exactly as prescribed by the physician. This method is not recommended for use more than once a week. A penile injection is a difficult option for a man with limited hand function due to SCI. Therefore, he must have assistance in getting the injection.

*Medicated Urethral System Erection (MUSE)*, or transurethral therapy, is a medicated pellet placed into the urethra where it is absorbed into the surrounding tissue. This causes the blood vessels to relax and allows blood to fill the penis. The drug, alprostadil, is the same as used in penile injection therapy.

The *vacuum pump* is a mechanical option for producing an erection that, for most men, is sufficient for intercourse. The penis is placed in a vacuum cylinder and air is pumped out of the cylinder causing blood to be drawn into the erectile tissues. The erection is maintained by placing a constriction ring around the base of the penis. This ring also prevents urinary leakage that some men with SCI experience. It is important to remove the ring after intercourse to avoid prolonged pressure and the risk of sores. A battery operated model is an option for those with limited hand function, and another model requires good hand function to press the pump against the skin to create the necessary vacuum.

*Surgical implantation* is often the last treatment option for ED because it requires a permanent penile prosthesis. The procedure involves inserting an implant directly into the erectile tissues to obtain an erection.
Three types of implants are available: semi-rigid or malleable rods, fully inflatable devices, and self-contained unit implants.

**ED Treatment Risk Factors:**
**Priapism** is a prolonged erection. Priapism occurs if the blood fails to drain from the penis. This can damage the penile tissue and be extremely painful. Men need to seek immediate medical attention if an erection lasts more than 4 hours. Priapism must be treated as soon as possible or lasting damage can happen to the penis can occur, including the inability to have erections.

**Autonomic Dysreflexia (AD)** is a life-threatening condition for men with SCI at level T6 and above. Signs of AD include flushing in the face, headaches, nasal congestion and/or changes in vision. These symptoms are also possible side-effects of oral medications, so it is very difficult to know if the symptoms are for AD or a common side-effect of the medications. Men at risk for AD will need to consult with their doctor about what to do in the case of developing symptoms. It is usually recommended for men to stop sexual activity if they experience symptoms.

A check of blood pressure is needed to determine if symptoms of AD are occurring. Higher than normal blood pressure is associated with AD.

**Fertility:**
The fertilization process typically begins during sexual intercourse as the sperm is ejaculated into the woman’s vagina. Motile sperm then move through the cervix, uterus, and into the fallopian tubes. Pregnancy results when the man’s sperm fertilizes the woman’s egg.

Many men with SCI and their partners want to have children. Although there are some couples who have little or no difficulty with fertility, many men with SCI are unable to father children through sexual intercourse.

Ejaculation problems are the primary issues to be resolved for men who want to become fathers. About 90% of men with SCI experience anejaculation, which is an inability of men to ejaculate on their own during intercourse. Another potential problem is retrograde ejaculation, which is a condition wherein semen is deposited in the bladder instead of exiting the body through the urethra.

Poor semen quality can also make it very difficult for men with SCI to fertilize the egg. Men with SCI make normal numbers of sperm, but the average number of motile sperm in semen from men with SCI is 20% compared to 70% in men in the general population. It is not known why there is abnormally low sperm motility, but it does not seem to be related to level of injury, age, years post injury, or frequency of ejaculation.
**Fertility Treatments:**
Men who experience fertility problems must rely on alternative methods to improve their ability to father children. There are potential risks that need to be considered with all treatment options, so men with SCI need to talk to a doctor experienced in fertility issues related to SCI.

Semen quality is varied, but the exact cause of poor semen quality is unknown. Some recent research has shown that normal semen can be obtained for about 6-12 days after injury. This may allow some men to have their normal semen frozen in an effort to improve fertility rates at a later date. Some men who have a large number of dead sperm (necrospermia) may see improvements through repeated semen ejaculation. Otherwise, there is little that can be done to improve poor semen quality.

Because of problems with ejaculation, most men with SCI must rely on alternative techniques to achieve parenthood. *Penile vibratory stimulation* (PVS) can be used to achieve an erection, but its main purpose is to produce an ejaculate for those who wish to become fathers. A variety of vibrators/massagers are available for this purpose. Some are specifically designed with the output power required to induce ejaculation in men with SCI. Estimations are that 55% of all men with SCI can expect to respond to a high amplitude vibrator, and 80% will respond if their injuries are above T10. PVS is usually recommended as a first treatment option because of the low investment of time and money. Although research suggests that the better quality semen is obtained with PVS, *Rectal Probe Electroejaculation (RPE)* is an option if PVS is not successful. With RPE, a doctor inserts an electrical stimulation probe into the rectum, and the controlled electrical stimulation produces an ejaculation. When sperm cannot be retrieved using PVS or RPE, minor surgery can be performed to remove sperm from the testicle. Collected sperm are used in artificial insemination techniques.

**Sexual Adjustment:**
Pre-injury life was probably routine, familiar, and comfortable. Following injury, however, things can suddenly change. Pre- and post-injury routines are usually very different, and men who are newly injured will likely face a lot of physical and emotional changes as they adjust to life after injury. It takes some time to rebuild a life following SCI and learn about SCI and self-care issues such as bowel, bladder and skin care. Once those daily self-care issues are managed, sex usually becomes an issue of importance.

Most everyone has established views of what is considered a “normal” sexual relationship prior to injury. Following injury, changes in views and established routines may be needed. Sexual adjustment is essential to the overall adjustment to life for men following injury. It is common for men with SCI to be unsure as to whether or not they can give or receive physical pleasure. They may experience a loss of self-satisfaction, confidence, and self-worth.
As time passes, many men with SCI begin to experience a greater appreciation for sexuality as a whole. Hopefully, they will regain any lost feelings of self-satisfaction, confidence, and self-worth as they become more comfortable with their bodies. They often find pleasure in holding hands, hugging and kissing in addition to sexual intercourse. Many men also experience a greater emotional closeness with loved ones.

**Relationships:**
Men who are single may wonder about meeting potential partners. The reality is that there is no difference before and after injury. Men who put themselves in positions to meet new people have a greater opportunity for meeting potential partners. If you meet someone and ask that person on a date, the answer will be “yes” or “no.”

It is common for men to take time to become comfortable with their bodies following injury, and partners will likely need time to adjust too. Partners need to understand about SCI and health-related issues such as bowel, bladder and skin care.

Open, honest communication is essential for couples. They need to work together to manage health-related issues if needed. Couples need to talk about how each person feels about those issues. Couples can talk about, explore and experiment with different ways to be romantic and intimate. Together, both men and their partners can discover how to best give and receive pleasure and satisfaction.

For men or couples who have difficulty with relationships, a professional counselor can help in processing feelings that are common after injury. This may include working through feelings of anxiety over establishing or continuing a healthy relationship after a spinal cord injury. A counselor also can work with couples on healthy ways to communicate.

**Smart Sex:**
The risk of sexually transmitted disease (STD) is the same both before and following SCI. Therefore, men need to take precautions to protect against STD such as gonorrhea, syphilis, herpes, and AIDS.

Men who are able to ejaculate should also protect against pregnancy if they do not want to father children. Protection is needed even if men have poor semen motility or numbers.

For men who engage in sexual intercourse and want to prevent unwanted disease and pregnancy, a male or female condom (Latex/Polyurethane) is recommended even if the partner is using another form of birth control. However, a condom is not 100 percent reliable and most reliable only when used correctly.
Conclusion:
Men with SCI can be both romantic and intimate with their partners. This information sheet cannot address in detail all the issues related to sexuality for men with SCI. Please contact your doctor for information on sexual issues.

Resources:
www.scifertility.com

Sexuality and SCI:

Sexuality, Fertility, & Parenting
http://depts.washington.edu/rehab/sci/forum_reports.html#sexuality

First Times
http://www.newmobility.com/
review_article.cfm?id=332&action=browse New Mobility

How Sexy is Your Brain?
http://www.newmobility.com/
review_article.cfm?id=1253&action=browse New Mobility

Aging & Sexuality


Published by: Office of Research Services
619 19th Street South - SRC 529
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Email: sciweb@uab.edu
Mobility is important to your quality of life and is necessary for functioning at home, work, school and play. Good mobility can help your self-image, social interaction, and health. If you have a spinal cord injury, regardless of your level of injury or completeness of injury, you may require a wheelchair to achieve mobility. It is important that you work closely with your doctor and therapist to determine which type of wheelchair is most appropriate for you.

Types of Wheelchairs:

**Manual mobility devices:**
A manual wheelchair is a wheelchair with four wheels. Typically, you need good upper body strength to use a manual wheelchair. You also need to be able to perform independent pressure relief and positioning while seated in a manual wheelchair. There are many types of manual wheelchairs. The most common manual wheelchair used by an individual with a spinal cord injury is called an ultra-lightweight wheelchair.

- **Ultra-lightweight manual wheelchair**
  An ultra-lightweight manual wheelchair is a wheelchair that is made with light weight components. It has significant ability to be customized. It can accommodate components to improve your positioning and posture in the wheelchair. An ultra-lightweight wheelchair can have a folding frame, which allows the wheelchair to fold in half, or a rigid frame that has a frame that is welded in a set position.

Other types of manual wheelchairs that can be used if you have a spinal cord injury include:

- **Reclining wheelchair**
  A manual reclining wheelchair is a wheelchair in which the seat back of the wheelchair can be reclined, much like a car seat. This typically is a heavy wheelchair with a long frame making it difficult for you to propel yourself. A reclining wheelchair is used if you have a problem with low blood pressure, have range of motion limitations in your hips, have respiratory or orthopedic problems that require you to recline, or require a method of pressure relief. This type of wheelchair is often used during the initial phases of recovery from spinal cord injury.
• **Tilt-in-space wheelchair**
  A manual tilt-in-space wheelchair is a wheelchair in which the entire seat of the wheelchair can be tilted forward or backward. This typically is a heavy wheelchair with a long base making it difficult for you to propel yourself. A tilt-in-space wheelchair is used to allow you to perform pressure relief by shifting your weight from the seat cushion to the back support. It is also used to give you increased trunk stability, to prevent changes in your posture or to decrease your tone. This type of wheelchair is often used during the initial phases of recovery from spinal cord injury.

• **Standing manual wheelchair**
  A standing manual wheelchair is a wheelchair that has a standing frame built into the frame of the wheelchair. It allows you to propel to a location and come to a supported standing position or propel in a standing position. This type of wheelchair has many functional applications in the home and workplace and allows you to receive the medical benefits of standing.

• **Transport wheelchair**
  A transport wheelchair is a manual wheelchair with four small wheels that you are unable to propel yourself. Someone must push you in this wheelchair. This wheelchair does not have any custom seating options. This type of wheelchair is not typically used with spinal cord injury, unless you can walk and only infrequently require the ability to be pushed in a wheelchair.

• **Standard weight, or lightweight manual wheelchair**
  A standard or lightweight manual wheelchair is a wheelchair that is manufactured with components that are heavier than an ultra lightweight wheelchair. This type of wheelchair has limited ability to be customized for you. This type of wheelchair is often used upon discharge from Gaylord while you are waiting for your custom wheelchair to be delivered. This type of wheelchair is only used as a permanent wheelchair if you can walk and only infrequently require the ability to propel yourself in a wheelchair.
**Power mobility devices:**
A power mobility device, including power scooter, power wheelchair, and power assist system, is typically used if you cannot push or propel a manual wheelchair due to arm weakness, pain, or poor endurance, or if you cannot perform independent positioning and pressure relief in a manual wheelchair.

- **Scooter**
  A scooter is a power mobility device with three or four wheels and a tiller style steering mechanism. There is no custom seating available on a scooter. This is primarily used if you require a wheelchair for long distance mobility only, do not require any custom seating or positioning, and cannot propel a manual wheelchair.

- **Power Add On Unit/Power Assist System**
  A power assist system is an electronic system consisting of motorized wheels that can be added to most manual wheelchair bases. In this system, the motors multiply the force applied to the wheels by the user to give the user more power during propulsion. These wheels can be removed for transport or when not needed. This system is appropriate for you if you can complete independent positioning and pressure relief in a manual wheelchair but experience some difficulty with manual wheelchair propulsion. This system also allows you to have the portability and maneuverability of a manual wheelchair.

- **Power wheelchairs**
  A power wheelchair is a wheelchair that consists of a battery powered, motor-propelled base and a seating system. A power wheelchair is used if you are unable to propel a manual wheelchair or perform independent positioning and pressure relief in a manual wheelchair. Three drive configurations for power wheelchairs exist: front wheel drive, mid/center wheel drive, and rear wheel drive. Many options exist to allow you to operate a power wheelchair, including joysticks and switches to operate with your fingers, hands, chin, head, tongue, breathing, feet or legs.

**Several power seating systems can be added to a power wheelchair as appropriate. These include:**

- **Power tilt system:** This system tilts your entire seat backwards and returns you to upright. This assists with pressure relief, changes the affects of gravity on your body, can inhibit pain and fatigue, can help with your posture, can increase your trunk stability, and can decrease edema in your legs.
• **Power recline system:** This system reclines your seat back, much like a car seat. This can allow you to catheterize seated in the wheelchair, can assist with pressure relief, can accommodate range of motion limitations, and can help decrease pain, fatigue and edema.

• **Power elevating leg rest system:** This system raises and extends your legs while seated in the wheelchair. This accommodates range of motion limitations, and can help decrease pain, edema and spasticity.

• **Power seat lift:** This system raises the seat height of the wheelchair. It can increase independence and safety with transfers and can increase independence with performance of home management and self care tasks. It also has many benefits in social settings and work environments.

• **Power standing system:** This system is a power standing frame system that is built into the power wheelchair. This allows you to attain the physiological benefits of standing while using your wheelchair.

**Manual and Power Wheelchair Accessories:**

• Most components of wheelchairs have many options and are customizable, from seat size to arm rests, foot supports, wheels/tires and electronics.

• **Seat cushion:** A seat cushion must be added to all wheelchairs. The role of a seat cushion is to provide pressure relief, positioning, and comfort. Many types of cushions exist, including foam cushions, gel cushions and air cushions. Proper cushion selection can prevent skin breakdown and changes in posture.

• **Back support:** A back support must be added to all wheelchairs. The role of a back support is to provide stability to the trunk. Many options exist, including sling upholstery, adjustable tension upholstery, rigid, and custom molded. Proper back support selection can provide trunk stability and help with proper posture.
Wheelchair Evaluations:

It is important that you be properly evaluated for your wheelchair to ensure that the appropriate equipment is selected. Selection of the right equipment should:

- **Improve your independence with mobility**
- **Provide equipment that is functional, safe and comfortable**
- **Improve your posture and function in the wheelchair**
- **Help you to prevent secondary complications caused by poorly fitting or malfunctioning equipment, including deformity, skin breakdown, pain and depression**

A wheelchair evaluation should consist of a comprehensive evaluation by an occupational or physical therapist of the following components:

- **Your goals and needs**
- **Current and previous equipment**
- **Functional abilities**
- **Environments in which you will use the equipment, including home, work and school**
- **Physical Assessment, including: skin and soft tissue, range of motion, tone, active movement, pain, posture, balance, sensation, and endurance**

A wheelchair evaluation can be done while you are an inpatient, a skilled nursing facility resident, a home care patient or an outpatient. If you are an inpatient, your custom wheelchair can only be ordered by the facility that will directly discharge you to home. If you are going to a skilled nursing facility after leaving Gaylord, that facility will order your wheelchair. It typically takes several months after your evaluation to receive your custom wheelchair. You might receive a standard weight or lightweight wheelchair as a loaner wheelchair until your custom wheelchair is available.

After you receive your wheelchair, it is important that the wheelchair be adjusted to fit you properly; small adjustments to your wheelchair and seating system can make a significant difference in your mobility. You should be instructed in safe and effective use and maintenance of your equipment. You should also be able to perform or direct wheelchair management. Remember that successful wheelchair use requires training and practice.
Assistive technology (AT) is any item, piece of equipment, or product system, that is used to increase, maintain, or improve your functional capabilities. Assistive technology can be off the shelf, modified or customized.

Assistive technology enables you to fully participate in meaningful activities and fulfill life roles. Trained therapists work collaboratively with individuals to determine the most effective and efficient piece of assistive technology to meet your needs.

Therapists may recommend devices to help you be more independent with feeding, bathing, dressing, communicating, cooking and/or accessing their home environment. Assistive technology also includes devices that increase your mobility, computer access and communication.

Assistive technology may be considered ‘low tech’ or ‘high tech’. Low tech equipment may include a long handled reacher or a leg strap. High tech equipment may include an environmental control unit that can control lights and simple appliances in your home.

Therapists work with both you and your family to determine specific goals and objectives. Therapists are able to evaluate your skill level and make recommendations as appropriate. Assistive technology also includes making adaptations to existing equipment to increase your level of function.

During your inpatient stay, your therapy and medical team will begin to introduce you to a variety of assistive technology that meets your needs. We will be able to provide you with a number of resources and trial assistive technology products if appropriate.
What is Ekso™?
Ekso™ is a wearable robot or exoskeleton that enables people with lower-extremity paralysis or weakness to stand and walk. It is a ready to wear, battery powered, bionic device that is strapped over the user’s clothing.

How does it work?
Ekso is an adjustable, portable, bionic exoskeleton designed to help people with lower-extremity paralysis or weakness stand up and walk. With the individual providing the balance and proper body positioning, Ekso allows them to walk over ground with reciprocal gait. The physical therapist uses the control pad to program the desired walking parameters, such as step length and speed, as well as control when the Ekso stands, sits, and takes a step. It is powered by two high-capacity lithium batteries which drive the hip and knee motors.

How much does the device weigh?
The device weighs approximately 50 pounds (23 kg). The user doesn’t support the weight of the device as it is transferred into the ground through the Ekso structure.

How is a person evaluated to use Ekso?
In order to be eligible for Ekso the individual needs to bring a medical release. Then, a comprehensive physical evaluation is conducted, which typically takes one hour. During this evaluation, a physical therapist examines key requirements for use including range of motion, muscle strength and spasticity.

How long does it take to fit Ekso after initial evaluation?
The fitting of the individual and the adjustment of Ekso typically takes ten minutes. Ekso can be adjusted to fit most people between 5’2” and 6’2” who weigh 220 pounds or less.
How fast can a user don and doff Ekso?
An experienced user can transfer to/from their wheelchair and don or doff the Ekso in less than 5 minutes. The torso and leg straps are designed to enable the user/patient to easily get in and out of the device with none or minimal assistance.

Who is it for?
Ekso is for people with lower-extremity paralysis or weakness who would like assistance to stand up and walk. The user needs near normal range of motion, arm function and adequate arm and hand strength to manage crutches or a walker, as determined during the evaluation. If you can transfer independently from a wheelchair to a chair, are between 5’2” – 6’2” (150-190 cm) tall and weigh 220 lbs (100 kg) or less, you are most likely a candidate.

How fast can someone walk in it?
The walking speed of Ekso depends on the individual’s aptitude and condition. Ekso allows walking speeds up to 1 mph.

Will users always use a walker? When can they use crutches?
All users complete a training program when learning to use Ekso. The learning curve is quite user specific and can depend on many factors. Usually, individuals begin using a walker and progress to crutches.

How does the physical therapist assist a user?
The physical therapist operates the Ekso with a remote control. This allows the PT to teach the user when to take a step, how to position their body for proper balance, and how to shift their weight in preparation to take another step. The PT also has the ability to modify Ekso’s walking pattern (i.e. step speed and length) as the individual progresses.

How can someone try it? Where is it available?
The only facility in Connecticut where EKSO is available is at Gaylord Specialty Healthcare on the Wallingford campus.
FUNCTIONAL ELECTRICAL STIMULATION

Electrical stimulation is the clinical use of electrical current to cause a contraction in a muscle.

When electrical stimulation causes the muscles to contract in a purposeful way, this is called functional electrical stimulation or FES. The most common application of functional electrical stimulation is to pedal a stationary lower extremity bicycle, called an FES bike.

When using an FES bike, electrodes are applied to the muscles in your legs. Your legs are then secured to the pedals of a special bicycle. A computer then sends electrical stimulation to your muscles, making them contract in the right sequence to pedal the bicycle. The computer monitors the strength and duration of your muscle contractions.

The benefits of using an FES bike are:
- Maintaining or increasing muscle mass
- Maintaining or improving lower extremity circulation
- Maintaining or improving lower extremity range of motion
- Maintaining or improving cardiovascular status

You might be appropriate to use an FES bike if you have a spinal cord injury that results in leg weakness. Your physician must clear you to use an FES bike. X-rays might be needed prior to FES bike use. Use of the FES bike is usually started as an outpatient.

Some possible reasons you might not be able to use the FES bike include:
- Discomfort or pain from the electrical stimulation
- Impaired skin integrity
- Cardiac or respiratory problems
- Unstable or healing fractures or orthopedic problems

If you do get trained in use of the FES bike and want to continue using one, the Connecticut Chapter of the Spinal Cord Injury Association has several FES bikes available for use throughout the state. Contact the Chapter office for information at (203)-284-1045.
A standing frame is a piece of medical equipment that allows you to be supported in a standing position if you have weakness in your trunk and legs. A standing frame can be a separate piece of medical equipment or can be built into a manual or power wheelchair. You can attain a standing frame for use in your home. Use of a standing frame does not substitute for therapy, but can be an important part of your rehabilitation and health maintenance.

Research has shown that passive or supported standing has many benefits if you have a spinal cord injury. It is important that a therapist and physician be involved with the use and selection of a standing frame. You must use caution when using a standing frame to avoid injury.

Regular use of a standing frame may minimize many complications that you can experience due to prolonged sitting in a wheelchair. The potential benefits of using a standing frame include:

- **Maintaining range of motion in your hips, knees and ankles**
- **Improving posture and spinal alignment**
- **Reducing pressure on your internal organs, which can improve respiratory, bowel and bladder function**
- **Decreasing the occurrence of urinary tract infections, due to improved bladder function**
- **Preventing loss of bone density by allowing you to bear weight through your legs**
- **Improving circulation in your legs and decreasing swelling in your legs and feet**
- **Reducing muscle spasms**
- **Providing good pressure relief to your skin**
- **Reducing fatigue**
- **Increasing confidence and improving mood**

If you have a standing frame that is built into your manual or power wheelchair, additional benefits include:

- **Increasing your ability to reach items in your home, workplace or community**
- **Improving your ability to perform activities of daily living**
- **Improving your ability to perform vocational tasks and recreational activities**
- **Increasing the ease of use of a standing frame system**
Your physician must clear you to initiate and perform a standing program. You might not be appropriate for a standing program if you have:

- **Existing contractures**
- **Skeletal deformities**
- **Existing bone mineral density loss and osteoporosis.**
- **Postural hypotension**
- **Skin breakdown**

The frequency and duration of your standing program must be determined by your therapist and physician.

Above adapted from the RESNA Position on the Application of Wheelchair Standing Devices, March 2007.
Aquatic therapy may be a part of your rehabilitation process as an inpatient, or more typically, as an outpatient. Aquatic therapy or therapeutic exercise in water, provides a soothing, efficient method of exercise for achieving movement. Gaylord’s Aquatic Therapy program is run by therapists with advanced training in aquatic therapy techniques. The ability to swim is not necessary to participate in aquatic therapy. A doctor’s prescription is required.

Benefits of Aquatic Therapy
The physical properties of water diminish the effects of gravity, allowing for:

• **Earlier movement of the limbs and functional mobility training**

• Reduction of pain
• Muscle relaxation
• Improved flexibility
• Improved endurance
• Pressure relief and improved circulation
• Improved balance and coordination
• Increased strength

Immersed in chest-high water, you bear only 20 percent of your body weight on your legs. The remaining 80 percent is supported by the buoyant environment of the water. Warmer temperatures relax muscles, making for a better workout.

Aquatic therapy offers you various levels of water exercise and adapted swimming, as recommended by your physician. If you participate in aquatic therapy, you will receive individualized therapy that may include:

• **Strengthening and flexibility exercises**
• Endurance training
• Gait training
• Relaxation
• Modified swimming instruction
• Pain reduction
• Balance and coordination activities
About the Therapeutic Pool
Gaylord’s 75-by-25 foot therapeutic pool is specially designed for people with disabilities. The water is maintained at a temperature between 88 and 90 degrees F.
Features include:

- 2-foot wide ledge for easy wheelchair access
- Hydraulic lift
- Ceiling lift
- Stairs with rails
- Adaptive exercise and swimming equipment
- Bench in the water for those who need to sit while exercising
- Accessible locker rooms and showers

The following conditions would prohibit participation in Aquatic Therapy:
- Open wounds
- Bowel incontinence
- Bladder incontinence
- Urinary Tract Infection in initial stages
- Uncontrolled seizures
- Isolation precautions
- Skin infections
- Fever
- Tracheostomy

If you are interested in Aquatic Therapy, discuss if it is an appropriate exercise method with your physician.
ADAPTIVE SPORTS AND RECREATION

The Sports Association at Gaylord Hospital is dedicated to improving the quality of life, spirit, mind and body of persons with physical disabilities through wheelchair sports and adaptive recreation opportunities.

The Sports Association provides adaptive sports and recreation opportunities for persons with physical disabilities, most commonly for those with spinal cord injuries. There are over a dozen sports offered that feature various ways of participating, learning and exploring the sports and activities.

**Clinics**- hands-on experience and expert instruction in Kayaking, Golf, Tennis, Archery, Waterskiing, Fencing, Cycling and Target Shooting.

**Clubs**- Clubs offer regular outings in downhill skiing and golf.

**Classes**- 6-week Tai Chi Chair classes can be taken standing or seated

**Teams**- The Sports Association is proud to sponsor the Connecticut Jammers Wheelchair Rugby Team and the Connecticut Hornets Wheelchair Tennis team that compete throughout the region.

**Tournaments**- Tournaments in Wheelchair Rugby, Wheelchair Tennis and Golf offer athletes healthy competition and team camaraderie.

**Discovery Nights**- An evening highlighting a specific sport, its equipment and techniques in skiing, sailing, SCUBA and sled hockey.

**Day of Discovery**- An opportunity for athletes to learn over fourteen adaptive sports available and how to get involved.

The Sports Association aims to enhance the lives of persons with various ability levels and assist athletes with disabilities in attaining the highest level of independence possible in a variety of sports and recreation pursuits.
During your inpatient stay you will be given the opportunity to trial various adaptive sports equipment, speak one on one with a trained professional and learn about grants available to individuals with a spinal cord injury specifically for adaptive sports equipment.

For more information, please call 203-284-2772
or visit our website at www.gaylord.org
**EXERCISE AND WEIGHT MANAGEMENT**

**Weight Management Following Spinal Cord Injury**

**Introduction:**
Weight management is more than losing weight. It is a lifestyle that requires a commitment to promote improved long-term health. You have to learn and use skills to lose and maintain weight loss through proper nutrition, behavioral changes, participation in physical activities, and long-term planning.

As a person with spinal cord injury (SCI), you can benefit in many ways from a healthy weight management program. You may help...

- lower your risk for premature death and the development of some forms of cancer, heart disease, high blood pressure, diabetes, respiratory illness, pressure sores, urinary tract infection and urinary stones.
- decrease feelings of anxiety, loneliness and stress
- improve muscle strength, endurance, self image, and your ability to fall asleep and to sleep well
- manage your muscle spasms, chronic pain and bowel program.

At this time there are no national guidelines on weight management for individuals with SCI. Therefore, it is essential that you talk to your doctor before changing or modifying your diet and exercise regimens. Everyone has individual health concerns. Your doctor can make suggestions regarding your individual situation and your specific medical conditions.

**After Spinal Cord Injury:**
People usually experience dramatic weight changes after SCI. The body is under great stress at the time of the initial trauma, so the body’s metabolism (how fast the body burns calories) works quicker to provide energy and nutrients to try to heal the body and fight infections. As a result, individuals who are newly injured commonly experience weight loss. Over time, the body’s metabolism slows due to inactivity and a decrease in muscle mass. The body needs fewer calories each day. This change in the body’s metabolism contributes to weight gain for many individuals living with SCI.

If you want to lose weight, you first reduce your daily calorie intake. Most men with SCI and women who are physically active can probably lose weight with a limit of 1,800 calories per-day. Most women with SCI and men with small body frames can probably lose weight with a limit of 1,500 calories per-day.
Understanding Nutrition:
Most everyone benefits from proper nutrition. Overall, healthy nutrition can help to:
• give you energy;
• fight infections;
• maintain proper body weight; and
• keep all your body systems working properly.

Choosing Healthy Foods:
You may not know it, but you can probably lose weight and improve your health by simply making healthier food choices. In general, there are 5 food groups (vegetables, fruit, starches and grains, meats and dairies, and fats and oils). You want to choose foods that offer the greatest nutritional value with the fewest calories: you want to eat more vegetables than fruits, more fruits than starches, more starches than meat and dairy foods, and more meat and dairy foods than fats.

Your body actually needs vital nutrients from all 5 food groups, but you can make the healthiest choices within each group. Fresh vegetables and fruits are healthier than canned items that contain added salt and preservatives. Whole grain breads and cereals are healthier than regular. Fish, skinless poultry, lean meats, low-fat dairy and soy products are healthier than veal, peanut butter and regular eggs, cheeses and milk. Foods higher in monounsaturated and polyunsaturated (specifically omega-3) fats are healthier than foods high in saturated and trans fats (any food having the word “hydrogenated” on its ingredients list contains trans fats, which are the unhealthiest of all fats).

Nutrient Natural Function in Overall Health

**Vitamin A:** Plays a significant role in vision, gene expression, cellular differentiation, morphogenesis, growth, immune function, and maintenance of healthy bones, teeth, and hair.

**Vitamin C:** As a dietary antioxidant, vitamin C counteracts the oxidative damage to biomolecules, strengthens blood vessels, maintains healthy gums, and aids in the absorption of iron.

**Vitamin D:** Helps maintain normal blood levels of calcium and phosphorus.

**Vitamin E:** As a dietary antioxidant, vitamin E counteracts the oxidative damage to biomolecules; in addition, vitamin E helps in the formation of red blood cells and muscles.

**Magnesium:** Plays a key role in the development and maintenance of bones, as well as activates enzymes necessary for energy release.
**Potassium:** Assists in muscle contraction, maintaining fluid and electrolyte balance in cells, transmitting nerve impulses, and releasing energy during metabolism. Diets rich in potassium lower blood pressure, blunt the adverse effects of salt on blood pressure, may reduce the risk of developing kidney stones, and may decrease bone loss.

No matter what your level of impairment, you can improve, control or prevent many health problems with a proper balance of nutrients. However, there are specific nutritional needs that you need to know.

**Fiber**
Vegetables, fruits and starches are the best natural sources for fiber. It helps maintain the health of the digestive tract and proper bowel functioning. You need about 25 to 35 grams (g) of fiber each day. However, you need to gradually make changes to your fiber intake because sudden increases or decreases in fiber intake can cause irregularities in your bowel program.

**Protein**
Meat, beans and dairy products are the main sources for protein, and the healthiest sources include eggs, fish, seafood, lean meats (90% fat-free by weight or higher), low fat milk (1%) and low fat cheese (2%). Protein is essential for healthy muscles and skin and helps fight infections. Normally, you need 70g to 90g of protein per day, but you need to avoid high protein, low carbohydrate diets because such diets put you at higher risk for kidney problems.

**Calcium**
Dairy products are the best source for calcium, which is the key nutrient in developing and maintaining bones mass. Calcium also helps in blood clotting and muscle and nerve functioning. In general, you need about 1,200 milligrams (mg) of Calcium daily. People with osteoporosis as well as adults over 50 (especially women) need to consult their doctors regarding their daily calcium intake.

**Sodium**
Sodium (most commonly found in salt) is needed for the regulation of your body’s fluid balance, contraction of muscles and conduction of nerve impulses. Adults should normally limit sodium to between 500mg and 1,000mg per day. Too much sodium causes your body to retain water and puts you at higher risk for swelling, heart or kidney disease and stroke. Limited sodium intake reduces the risk for health problems and swelling.
Water
Water should be your #1 beverage choice! In general, water helps regulate the body’s temperature and the digestion of food. For individuals with SCI, water helps prevent urinary tract infections as well as kidney and bladder stones. Water is also important in regulating bowel management. Although fresh vegetables and fruits are good sources for water, it is generally recommended that individuals with SCI drink at least 8 cups (64 ounces) of water per day.

Behavioral Changes:

Planning Meals
Take a moment to think about how you prepare for a meal. You probably think about your meal when you are ready to eat. Few people actually plan for upcoming meals. However, people who have a good meal plan tend to make healthier food choices, have lower stress levels, and save time and money.

When you plan meals, you should consider 6 factors:

1) What is your lifestyle?
Before you actually write anything in your meal planner, think about how your meals can best fit your lifestyle. How much time do you have to prepare meals? Are you able to prepare your own food or do you rely on someone to assist you? What days do you want to eat at home and dine out? Are you planning meals for yourself or family? How often do you pick up food to bring home? What is your food budget? How much variety of foods do you want? What are your favorite foods or recipes?

2) Stick to a schedule.
Your body works best on a regular schedule. Ideally, you should eat something about every three to four hours each day. You want to plan your meals at around the same time every day whenever possible. You can plan healthy snacks between meals. Spreading your food intake throughout the day will help you avoid skipping meals and overeating.

3) Set aside planning time.
Pick a day that is your least stressful and allows you plenty of time to think without distractions. If you plan your meals immediately before you grocery shop, you will have an idea of what foods you need to buy. If you shop for groceries every two days, you might plan your meals two days at a time. If you shop for groceries weekly, you might plan your meals every week. At first it may seem like a big task to plan out all of your meals at one time. After a few weeks, however, you will find a menu planning method that works for you.
4) **Choose healthier foods.**
Again, you want to eat plenty of fruits and vegetables. Eat 100% whole wheat grains and lean meats. Cut fats from your diet by avoiding snack foods such as cookies, chips, and cakes. If you choose foods that are not the most nutritious, you simply limit how much you eat.

5) **Plan for the unexpected.**
Thoughts, feelings, and even events can trigger an “urge” for food when you are not actually hungry. You might have a habit of eating when you feel sad or lonely. You might want something to eat at a ball game or movie. You can avoid being caught off guard by recognizing your triggers and developing a plan to deal with urges.

6) **Choose foods that you like to eat.**
Generally the more you enjoy food, the less you really need to feel satisfied.

*Shopping*
In general, groceries have a similar layout. The outer perimeter of the store has fresh foods, which are usually the healthiest. Foods are usually not as healthy on inside aisles. Therefore, you want to buy most of your foods from the outer perimeter. You might also buy convenience foods to keep on hand for quick meals. You might like healthy “ready made” meals that are easily cooked in the microwave. You might buy canned beans, vegetables, fruits, soups and tuna. However, you want to buy pre-cooked and canned foods with little or no salt and sugars added and avoid those foods with preservatives. You need to compare Nutrition Facts labels of similar products to make healthier choices. In general, it is best to buy foods lower in cholesterol, fats, sugars and sodium. Compare labels and choose foods higher in the healthier monounsaturated and polyunsaturated fats and lower in the unhealthiest saturated and trans fats.

*Cooking*
The key to healthy cooking is to reduce the fat. While some fats are healthier than others, all fats are high in calories. The healthiest way to reduce fats is by eating more fruits and vegetables and less meats and dairy products. When cooking, you can substitute oil or butter by using a small amount of water, wine, flavored vinegar, or fruit juice. Instead of bacon or ham to add flavor, try bacon bits or lean lunch meat slices of ham. Fat-free chicken, beef, or vegetable broth is a great alternative for flavor. When oil must be used, olive and canola oils are more nutritional choices. Bake, broil, grill, roast, steam and sauté your foods. You might also use a rack or broiling pan when roasting meats and poultry to allow excess fats to drain away from meat. Microwave cooking can also reduce fat. You can cook foods quickly without losing a lot of nutrients. You can cook healthy precooked meals or create your own microwave dishes. When you create great tasting dishes, write down and reuse your recipes.
**Dining Out**

Some foods are healthier than others no matter what restaurant you visit. One key to healthy dining is to avoid overeating. Many people like to visit family-style restaurants that feature food buffets. However, people who eat from buffets have a tendency to overeat. You want to also limit portion sizes when dining out. If possible, you might reduce your portion size by ordering an appetizer or lunch portion. You might split a main course with someone or eat half and have the rest wrapped up to take home. Never “up-size” meals!

It is best to order from the menu. Ordering from the menu allows you to ask questions about how a food is prepared. You can ask for healthier changes if needed. For example, you can request that meats or seafood be grilled instead of fried. Ask to have your food prepared without butter or have sauces served on the side. Ask for a substitute item such as a vegetable in place of fries, or you can ask the server not to bring items that you do not want to be tempted to eat.

The average fast food meal contains about 1200 calories! It is best to limit your meals to approximately 500 calories and 15 - 20 grams of fat. You should ask for the nutritional guide and select foods lower in calories, cholesterol, fat, sugar, and salt. Add flavor and bulk to sandwiches with lettuce, tomatoes, sprouts, pickles, peppers, or onions. Choose grilled chicken, baked potato, or salad instead of hamburgers and fries. You also want to make healthy beverage choices. Water is best. You might try 1% or fat-free milk, low-calorie soft drinks or unsweetened tea or coffee. Avoid highcalorie soft drinks, milkshakes and drinks with alcohol.

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**Sample of How Portion Sizes Have Changed**

<table>
<thead>
<tr>
<th>Food Item</th>
<th>Calories per Portion 20 yrs Ago</th>
<th>Calories per Portion Today</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bagel</td>
<td>140 Calories (3&quot; diameter)</td>
<td>350 Calories (6&quot; diameter)</td>
</tr>
<tr>
<td>Fast food cheeseburger</td>
<td>333 Calories</td>
<td>590 Calories</td>
</tr>
<tr>
<td>Fast food french fries</td>
<td>210 Calories (2.4 oz)</td>
<td>610 Calories (6.9 oz)</td>
</tr>
<tr>
<td>Bottle soft drink</td>
<td>85 Calories (6.5 oz)</td>
<td>250 Calories (20 oz)</td>
</tr>
<tr>
<td>Turkey sandwich</td>
<td>320 Calories</td>
<td>820 Calories (10 “ sub)</td>
</tr>
</tbody>
</table>

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**Improving Self-Talk**

The way you think directly impacts how you feel and what you do. If you feel good about yourself, you are more likely to take care of your overall health. On the other hand, your self-talk can hold you back. This happens when we have thoughts like:

- “I can’t exercise because I’m in a wheelchair”
- “I’ll never be healthy because of my condition.”
Self-talk is a learned process based on personal beliefs developed through life experiences. Because self-talk is a learned process, you can re-learn and improve your self-talk. The goal is to have your self-talk work for you, not against you. For example:

- “I can be healthy by eating nutritional foods and being active.”
- “It may take time and hard work to reach my goals but I can do it.”
- “I didn’t accomplish everything today but I will work harder tomorrow.”

In addition to your own thoughts, outside influences can impact your weight control program. Friends and family can be a wonderful source of reinforcement if you give them suggestions on ways they can support you. Ask for feedback, praise and comments on changes they notice in you. A diet partner can be another source of support. A partner can be a friend, co-worker, or family member. You can encourage each other while you shop and exercise together. Ultimately, it is really up to you to take control of your life. With practice, you can improve your self-talk to improve your overall health.

- Be honest with yourself.
- Do not try to be perfect.
- Avoid over exaggerations.
- Do not try to predict future.
- Keep a positive attitude.
- Do not be self-critical.
- Recognize the good with the bad.
- Pat yourself on the back for a task well done.

Reducing Stress
Managing stress is an important key to maintaining healthy behaviors because your eating behaviors often change when you’re under stress. People who constantly experience symptoms of stress are often at higher risk for serious health problems including illness, addiction and depression. No one is going to be stress free, but you can minimize the impact of stress. There are many things you can do to feel better emotionally and physically.

- Get enough sleep.
- Eat regular, healthy meals and snacks.
- Participate in regularly physical activities because your body can fight stress better when it is fit.
- Cut down or cut out use of caffeine and tobacco.
- Seek a balance of work and play.
- Hug somebody!
- Be assertive with your feelings, opinions, or beliefs instead of becoming angry, defensive, or passive.
- Be socially active with friends and family.
Setting Goals
Realistic goals help give you direction and purpose. Short-term goals usually take no more than a couple of weeks to achieve, and long-term goals take longer.

Losing weight is difficult, especially for individuals with SCI. It is not reasonable to expect to lose 20 pounds in 2 weeks. In fact, losing weight too quickly puts you at risk for health problems such as gallstones, electrolyte imbalance, and lean muscle loss. Instead, you need to set realistic short-term weight loss goals, such as losing one or two pounds a week. It may take 6 months or a year to lose 20 pounds.

Research also shows that carrying extra fat around one’s midsection can have a negative effect on health. Because most everyone with SCI has a loss of some or all use of their abdominal muscles, you probably have more fat in your midsection. However you can still set a goal to reduce your waist size. A healthy waist size for men is below 40 inches and below 35 inches for women.

Body Mass Index, or BMI, describes your weight in relationship to your height. You can find your BMI using the BMI table below. At the bottom of the BMI table, you can see that your BMI is classified as normal (healthy), overweight (at risk for health problems) or obese (at high risk for health problems). If your BMI is 25 or higher, you can improve your health by setting a goal to lower your BMI.

Symptoms of Stress

- Anxious
- Scared
- Irritable
- Moody
- Low self-esteem
- Fear of failure
- Inability to concentrate
- Embarrassing easily
- Worrying about the future
- Forgetfulness
- Grinding your teeth
- Increasing smoking
- Increased drug/alcohol use
- Acting impulsively
- Loss of appetite or overeating
- Startling easily
- Crying for no apparent reason
- Trembling
- Perspiration /sweaty hands
- Increased heart beat
- Nervous ticks
- Tiring easily
- Dryness of throat and mouth
- Sleeping problems
- Diarrhea/indigestion/vomiting
- Butterflies in stomach
- Headaches
- Premenstrual tension
- Neck and or lower back pain
- Susceptibility to illness
Participating in Physical Activities:

Physical activity is any bodily muscle movement that uses energy. When you increase your energy output, you burn calories quicker and lose fat while gaining muscle mass. People who participate in regular physical activity usually feel better, have more energy, and are healthier than people who do not.

No matter what your level of impairment, do not limit your physical activities solely based on the fact that you have limited mobility. You can get substantial health benefits from 20 to 30 minutes of moderate physical activity every other day. Moderate activities require some physical exertion, but you should be able to comfortably carry on a conversation while participating.

There are many ways to get a moderate amount of physical activity. Some activities are available through local and national organizations and foundations that offer activities such as hunting, fishing, shooting, fitness classes, seminars, and competitive athletics. In fact, wheelchair sports are another way to get physical activity. The number of sports offered to participants who are disabled has grown to rival that of sports offered to nondisabled participants. You can participate in everything from traditional wheelchair basketball to power wheelchair soccer. In some cases, organizations and foundations will even provide the adaptive equipment that you need to participate.
Physical activity can also be a part of your everyday life. For example, you may have a job that keeps you physically active by regularly lifting or pushing. Even adding some routine activities around the house beyond what you are currently doing can go a long way in improving your overall health. Such activities include cleaning, gardening and playing with children. You might have physically active hobbies such as art, fishing and hunting. You can even stay physically active by biking or pushing a wheelchair.

**Maintaining Long-Term Success:**

When you reach your goals, you need to re-evaluate your situation. For example, you may reach a goal of losing 10 pounds and decide to simply work to maintain your weight. You may need to set a new goal. Again, it depends on what you want.

You may have problems with your transition from weight loss to weight maintenance. The common problem is that people fail to properly adjust their daily calorie intake. For example, you might lose weight with a daily intake of 1,800 calories but swing to 2,500 calories per day after you reach your weight loss goals. Instead, you need to gradually increase your daily calorie intake. You can do this by adding between 200 and 250 calories per day to your diet. If you continue to lose weight after a week, you can increase your daily intake by another 200 calories. When you increase your calorie intake to a level where your weight is stable, you can stop increasing your calorie intake.

As an individual with SCI, you need to also visit your doctor at least once per year. Your body changes as you get older. You may experience other health concerns, which may mean you need to change or modify your nutritional needs. Your doctor can best prevent and manage problems if you are seen regularly.
**Before You Begin Exercise**

**Introduction:**
There are many benefits of regular physical activity and exercise, and not matter what your level of injury is, exercise is for everyone. Staying active is often considered a key factor in maintaining and improving overall health. Benefits of moderate physical activity can be even greater for individuals with a disability since they have a tendency to live less active lifestyles. Inform your primary care physician prior to beginning a new exercise routine to make sure there are no medical issues you need to consider once you start to exercise. If possible, consult a trained exercise professional for an individualized exercise prescription.

**Benefits of regular physical activity and exercise:**

- Weight control
- Improved strength and endurance to perform activities of daily living
- Decreased anxiety and depression
- Enhanced feeling of well-being
- Protection against development of chronic diseases such as diabetes
- Prevention of secondary conditions such as cardiovascular disease, pressure sores, hypertension and respiratory distress
- Increased cardiac (heart) and pulmonary (lung) function
- Lowered cholesterol and blood pressure

**Types of Exercise:**

There are several different types of exercise that may benefit you in different ways:

*Cardiovascular Exercise*- Primarily benefits your heart, circulatory system and lungs. Examples of cardiovascular exercise are:

- Aerobic exercise
- Circuit training
- Arm ergometry
- Wheelchair ergometry
- Sports (tennis, basketball, swimming, quad rugby, cycling, etc.)

The American College of Sports Medicine (ACSM) recommends that adults participate in moderate-intensity aerobic exercise for at least 30 minutes on at least 5 days of the week, which may include housework/chores, brisk-paced wheelchair propulsion, and exercise during which you can still talk easily.
ACSM also recommends that adults participate in high-intensity exercise for at least 20 minutes on at least 3 days per week, which may include playing sports and exercise that makes you feel out of breath. The exercise does not need to be all at once. Two 10 minutes sessions of exercise can be just as beneficial as one 20 minute session, since you are active more frequently. It is always a good idea to start slow and gradually increase the amount of time and days per week you exercise. The Spinal Cord Injury Information Network recommends starting with 10 minutes of exercise every other day and then slowly increasing the time you exercise.

There are many ways that you can incorporate cardiovascular exercise into your daily life. If you use a manual wheelchair, try parking a little farther from the store entrance and using a ramp instead of an elevator.

The best way to get active is to get your family and friends active as well. Even shopping trips to the mall can add some aerobic exercise to your daily routine.

**Resistance exercise** - Primarily benefits you by making you stronger (improving muscular strength) and/or giving you better endurance so you can do things longer (improving muscular endurance). Examples of resistance exercise are:

- Weight machines
- Free weights
- Exercise bands

There are two ways to resistance train: for muscular strength or for muscular endurance. If you goal is to increase muscular strength, you should use a heavier weight (one that is difficult for you to lift more than 6-8 times). Perform 6-8 reps 3-5 times, with at least 3-5 minutes of rest between sets. If your goal is to increase muscular endurance, you should use a lighter weight (one that you can lift at least 12-15 times). Perform at least 12-15 reps 2-3 times, with 1-2 minutes between sets. It is important to keep on breathing while resistance training. Exhale while pushing the weight up or out and inhale while letting the weight down or in. Resistance training sessions should be held 2-3 times per week with at least one day of rest between sessions.

**Flexibility exercise** - Primarily aimed at giving you greater range of motion in joints and more flexibility in your body. Examples are:

- Stretching
- Stretching with assistance
- Yoga
- Pilates
Flexibility training should be incorporated before and after every cardiovascular and strength workout. Be sure to hold stretches (without bouncing) for 30-60 seconds and progress slowly. Remember, stretching should never be painful.

**Spinal Cord Injury Related Considerations When Exercising:**

- **Incontinence** - Make sure to empty your bowel and bladder before exercising.

- **Spasticity** - Stretch spastic muscle groups and avoid exercises that cause excessive spasticity.

- **Orthostatic hypotension (drop in blood pressure)** - Monitor blood pressure throughout exercise, avoid quick movement and make sure you drink enough water.

- **Thermoregulation (irregular body temperature)** - Make sure you wear appropriate clothing in warm vs. cold climates, and drink plenty of water.

- **Pressure Sores** - Make sure you maintain your pressure relief guidelines while exercising, and get out of sweaty clothes as soon as you’re done exercising.

- **Joint Strain** - Stop exercising if you experience any pain in your joints while exercising. Consult your doctor before beginning exercise if you have a history of joint pain, particularly in your shoulders. If you do experience joint pain, certain exercises may need to be avoided. Consider consulting a trained exercise professional for an individual exercise program that is designed to avoid exercises that will cause you joint pain.

**Important Safety Considerations:**

- Stop exercising if you experience pain, discomfort, nausea, dizziness, lightheadedness, chest pain, irregular heartbeat, shortness of breath or clammy hands.

- Check medications and their effects during exercise.

- Drink plenty of water.

- Wear appropriate clothing

- Set realistic short-term and long-term goals

- Find and follow an exercise program that meets your specific goals
Exercise and Spinal Cord Injury

Introduction:
For important fitness benefits, adults with a spinal cord injury should engage in at least 20 minutes of moderate to vigorous intensity aerobic activity 2 times per week and 3 sets of 8-10 repetitions of strengthening activity for each muscle group 2 times per week. Experts recommend that all healthy adults with spinal cord injury set aside time to be physically active. This part of your day should be enjoyable, so choose activities that you like to do and make it fun. Try to incorporate both aerobic activity and strengthening activity. If you are newly injured, are pregnant, prone to autonomic dysreflexia, or have other medical conditions, you should talk to your health professional to find out what types and amount of physical activity are right for you. A health professional might include a doctor, a physiotherapist, or a qualified exercise professional.

Aerobic Activity:
Moderate means somewhat hard, and you feel like you could continue for a long time. You can talk, but not sing your favorite song, during the activity. Using a 0 to 10 scale, moderate-intensity physical activity is usually a 5 or 6.

Vigorous is really hard, and you feel like you can only continue for a short time before getting tired. You will not be able to say more than a few words without pausing for a breath. Using a 0-10 scale, vigorous-intensity physical activity is usually a 7 or 8.

Activity Ideas:
Not sure how to get active? There are plenty of activities to choose from, both for indoors and out. Try to find a mix of exercises that work different body parts and blend aerobic and strengthening activities. Above all, make sure you choose activities you enjoy, and that are safe for you. Here are some suggestions to get you started.

Manual Chair: Aerobic Activities
• Wheel for fun and endurance
• Cycle using a hand cycle or stationary bike
• Swim
• Play catch with your kids
• Follow along with an exercise video
• Play basketball
**Manual Chair: Strengthening Activities**
- Build strength with a resistance band
- Lift weights. Don’t have any? Use cans or water bottles from the kitchen
- Use cable pulleys

**Power Chair: Aerobic Activities**
- Play bocce
- Swim with assistance
- Use an arm ergometer
- Do standing frame exercises
- Dance
- Curl

**Power Chair: Strengthening Activities**
- Use cable pulleys
- Exercise with a resistance band
- Practice yoga, Pilates or Tai Chi for relaxation and to build balance and strength

**Benefits of Physical Activity:**
Physical activity is fun, and there is more good news! Research shows that following the guidelines improves aerobic fitness and strength. Here are some benefits you can expect:

- Better endurance so that you can wheel for longer
- Easier transfers in and out of your chair
- Enhanced self-care and mobility
- Better overall health and quality of life
- More energy
- More social interaction with others

Being active can have other benefits:

- Less pain
- Lower risk of stress
- Lower risk of depression
- Reduced cholesterol and fats in your blood, which can lower your risk of developing several chronic diseases
- Improved ability to regulate blood glucose, decreasing your risk for type II diabetes.
- Better sleep quality.
**Make Your Own Action Plan:**

Scientific studies have found that people are far more likely to be physically active if they make a realistic and detailed plan. Your Action Plan can be set up as a weekly calendar. Take advantage of technology to keep you on track. For instance, if you use a smart phone, program in reminders. Include in your Action Plan what activity you are going to do, where, when with whom, for how long, and at what intensity. Have fun, and be sure to choose activities you like!

Below is an example Action Plan. You can substitute activities on the chart with ones you enjoy more. So instead of wheeling, try another aerobic activity such as cycling. Instead of resistance band exercises, lift weights or soup cans. The point is to incorporate physical activity into your day for fitness and fun.

**Action Plan Example:**

<table>
<thead>
<tr>
<th></th>
<th>SUN</th>
<th>MON</th>
<th>TUES</th>
<th>WED</th>
<th>THURS</th>
<th>FRI</th>
<th>SAT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activity</td>
<td>frisbee/catch with kids</td>
<td>off</td>
<td>resistance band</td>
<td>off</td>
<td>go for a wheel</td>
<td>off</td>
<td>off</td>
</tr>
<tr>
<td>Where</td>
<td>park or backyard</td>
<td>home</td>
<td>trail</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When</td>
<td>2 pm</td>
<td>8 am</td>
<td>7 pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>How long</td>
<td>10 min.</td>
<td>10 min.</td>
<td>10-15 min.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intensity</td>
<td>moderate</td>
<td>moderate</td>
<td>moderate</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Once you are enjoying regular physical activity, gradually increase the intensity for further fitness benefits. For more information and examples of how to write an Action Plan, go to www.sciactioncanada.ca.

**How to Make Your Plan Sticky:**

Need help actually sticking to your Action Plan? Here are the three tactics to try so that you don’t talk yourself out of doing your planned activity:

1. Use Action Cues. Cues are triggers for a planned behavior. For instance, if you are planning to go for a swim after work, place your goggles beside your computer.
2. Focus on the first stage of getting ready. If you’ve set your alarm clock and planned a morning activity, but you’re losing motivation because of all that’s involved, just focus on dressing appropriately and getting out the door... the rest will fall into place!

3. Make exercise plans with others. They will be your conscience and you will motivate each other.

**It’s Easier Than You Think**

You may feel physical activity is too difficult. Here are some possible barriers and ways to overcome them.

**No Time:**
- Make an action plan
- Be physically active with your family and friends
- Got down time? Make it physical activity time

**Physical Barriers:**
- Physical activity may reduce your pain
- It’s worth it. You’ll feel energized.
- There’s a way! Proper adaptation of equipment and activity can accommodate you.

**Lack of Support/Lack of Access:**
- Get an exercise buddy
- Connect with your community recreation center or municipal recreation department
- Try an exercise video such as the Active Home videos available on the SCI Action Canada website

**“I Can’t”:**
- Start with what you know and build your skills
- Take a tour of a facility that offers an activity that interests you
- Too expensive? There are a number of community based programs that have adapted equipment available for you to use in their activities.
Be Active Safely:

Here are some practical and important tips to avoid injury:

• Always check with a physician before starting a physical activity program.

• Progress slowly. You are aiming for a little muscle soreness, not intense pain.

• Check you skin for pressure sores/ulcers. If this is a concern, try shifting your body weight every 10-15 minutes. Consider equipping your chair with a special cushion to relieve pressure.

• Stay cool. Since sweating may be inhibited below the level of injury, spray yourself regularly with a water bottle when exercising in the heat. If indoors, use a fan as well.

• Know the signs and symptoms of autonomic dysrelexia (AD). If you think you are experiencing AD, remain sitting up. If you deal with the suspected cause and symptoms don’t go away, call a physician.

_All information obtained in this section is thanks to:_

[Logo: SCI Get Fit Toolkit by Action Canada]

_A Canadian Resource to Help Adults with Spinal Cord Injury Meet Physical Activity Guidelines_
At some point in your rehabilitation, you may require outpatient services.

**Outpatient Medical Services:**
The Outpatient Medical Services Department at Gaylord Hospital provides medical evaluations and follow up. The Outpatient Medical Services Department is staffed with physiatrists who are skilled in the treatment of individuals with spinal cord injury. Gaylord physiatrists can prescribe specialized treatments for spasticity management. In addition, wheelchair accessible OB-GYN services and urology consultations are offered at Gaylord.

**Outpatient Therapy Services:**
Outpatient therapy services are typically provided to you when you are living in your home environment and can attend therapy outside of your home. The Outpatient Therapy Department at Gaylord Hospital provides physical therapy, occupational therapy and speech therapy services. Gaylord’s Outpatient Therapy Department is staffed with therapists who are skilled in spinal cord injury rehabilitation.

Gaylord’s Outpatient Therapy Department is equipped with specialized equipment for spinal cord injury rehabilitation. These items include:

- **Height adjustable padded treatment mats**
- **Wheelchair accessible weight lifting machines**
- **Standing frames**
- **Wheelchair accessible Upper Body Ergometers (Arm Bikes or UBEs)**
- **Unweighted Gait Systems**
- **Functional Electrical Stimulation Bicycle (Stim Bike/FES Bike)**
- **Electrical stimulation units**
- **Modalities**
- **Splinting capabilities**
- **Computer monitored upper body exercise machine (BTE)**
- **Ekso**

In addition to the therapy services described, Gaylord’s Outpatient Therapy Department also offers the following specialty services:

- **Aquatic Therapy**
- **Wheelchair Assessment Services Clinic**
- **Orthotic and Prosthetic Clinic**
- **Independent Stim Bike Program**
- **Independent fitness programs in the therapy gyms and the pool**
**Outpatient Psychology Services:**
Outpatient psychology services provides individual psychotherapy services to you if you are receiving outpatient therapy services at Gaylord Hospital to assist you with coping and adjustment to your disability, anxiety, depression and post-traumatic stress disorder. In addition, outpatient psychology services offers Neuropsychology evaluations and substance abuse counseling.

**Additional Services:**
Hearing evaluations and nutrition consultations are also performed in Gaylord Outpatient Services.
Now and in the future, the number of discoveries and breakthroughs in finding a cure for paralysis will only continue to increase. Stem Cell research has shown promise in helping nerves in the spinal cord to reconnect and help with improvement in strength and coordination. There are many clinical trials that are ongoing that are looking at novel treatments for spinal cord injury. Depending on what hospital you were treated at after your injury, you may have already been part of a research study looking at the optimal treatments for people with spinal cord injuries. Gaylord Hospital is a part of the New England Regional Spinal Cord Injury Center, one of only 14 Model Systems in the United States. These centers are conducting research into recovery as well as optimal practices for living a healthy, happy, productive life after spinal cord injury. Even after you leave Gaylord Hospital, it is important to stay connected to Gaylord through at least yearly follow up visits. Your health care provider can update you on the most current treatments and best practices for living with spinal cord injury.
ADVOCACY

There are several options for advocacy issues. See contact information below.

• State of Connecticut 1-860-297-4300
• Center for Medicare Advocacy, Inc. 840-456-7790 or in Connecticut 800-262-4414
• State of Connecticut Office of Managed Care Ombudsman/Healthcare Advocate 1-866-466-4446

The CT Chapter of the NSCIA
Gaylord Hospital
Gaylord Farms Rd.
Wallingford, CT 06492
(203) 284-1045
www.sciact.org
nscia@sciact.org

The National Spinal Cord Injury Association Connecticut Chapter is a group of individuals that join together with the hopes of improving the lives of people who have been affected by a spinal related injury or disease within the state of Connecticut.

Some of the services offered by this organization include SCI support groups and the Peer Assistance Program. The purpose of the Peer Assistance program is to provide support for newly injured persons, by providing an opportunity to talk to others who share similar experiences and circumstances. This is a process by which a person with a disability, through their skilled training, personal experiences, and desire to help, offers assistance to others with a disability. Inpatients at Gaylord Hospital should discuss their interest in this program with their treating team. Any member of the team can make a referral for this program. Those interested in becoming a peer assistant should be at least one year post-injury. Contact the CT chapter directly for more information about this program.
**SCI Support Groups in CT**

Gaylord Hospital Wallingford CT  
Contact Erin Pristine  
(203) 284-2875

Mt. Sinai Rehabilitation Hospital Hartford, CT  
Contact Paige McCullough-Casiano  
(860) 714-2421

Norwalk Hospital Norwalk, CT  
Contact Karen Page  
(203) 852-3340

**Travis Roy Foundation**  
Hemenway & Barnes LLP  
60 State Street, 8th Floor  
Boston, MA 02109  
(617) 619-8257  
Travisroyfoundation.org

The Travis Roy Foundation was established to help spinal cord injury survivors and to fund SCI research. The foundation funds individual grants, research projects and rehabilitation institutions across North America. The individual grant funds have been used to modify vans and to purchase wheelchairs, computers, ramps, shower chairs, and other adaptive equipment to help paraplegics and quadriplegics live their lives.

**Obie Harrington-Howes Foundation**  
PO Box 2221  
Darien, CT 06820  
www.ohhf.org  
1-888 265 5859

This foundation is dedicated to maintaining and improving quality of life by providing financial assistance to individuals with spinal cord injuries and other diseases of the spinal cord. The foundation helps Connecticut residents with SCI and spinal cord disease cover non-reimbursable medical expenses, or when insurance has exhausted and state and federal funds are not available. After completing an application the foundation will review and assess your application for eligibility. Ramps, computers and tuition assistance are just a few items that a person may qualify for.
The NEAT Marketplace
Coventry and Holcomb Streets
Hartford, CT 06112
(866) 526-4492 toll free or (860) 243-2869
www.neatmarketplace.org

The NEAT Marketplace (New England Assistive Technology) restores donated assistive devices and medical equipment/supplies. NEAT is a demonstration center, as well as an equipment restoration center. Restored items are available for sale at reduced rates.

Easter Seals Mobility Center
158 State Street
Meriden, CT 06450
(203) 237-7835
www.cteasterseals.com

The Easter Seals Mobility Center provides thorough driving assessments to those who have an injury or impairment that may impact their ability to safely operate a motor vehicle. The Center provides a clinical assessment, an on the road assessment, as well as equipment recommendations and prescriptions.

East Coast Assistance Dogs Inc.
P.O. Box 831
Torrington, CT 06790
(860) 489-6550
ECAD1@aol.com
www.ECAD1.org

East Coast Assistance Dogs Inc. helps people with various disabilities gain greater independence through the use of specially trained dogs.

PERSONAL CARE ATTENDANT

Introduction:
Between 40 and 45 percent of individuals with spinal cord injuries (SCI) need personal assistance with some daily activities [1]. It is understandable that the majority of persons needing assistance have higher levels of injury. They may need personal care assistance with getting in or out of bed, managing bowel and bladder issues, bathing, and dressing. Some individuals may need someone to drive, shop, and clean for them too. However, there is also a growing percentage of persons with lower levels of injury needing assistance as they get older. They may need assistance with household activities as they grow older and experience increased pain or fatigue.
**Asking and Receiving:**
It may not be easy at times to ask for and receive assistance. This difficulty usually stems from two notions of thought.

First, some people may not ask for help because they do not want to “burden” others, especially family members. If you feel this way following SCI, ask yourself if it would be a burden on you to help a loved one in need. Probably not. However, many people with SCI still do not ask for the help they need. We are part of a family; we are part of a society; and we all need each other. We all need help at times, and we rely on each other in many ways, and most people gladly help family and friends if needed. Children are dependent on their parents and rely on them for care, and children commonly assist their parents as they age and become increasingly dependent. It is a natural state. Likewise, we function as a society helping each other throughout life. Health care professionals help us when we are sick; teachers help educate us; and police officers and fire fighters help protect us from danger. In fact, most jobs provide some type of service for people. The reality is that there is no shame in asking for and receiving help when you need it. And you will probably make your everyday life more of a burden on you if you do not get assistance when you need it.

A person’s impression of “independence” is the second problem notion of thought. Some people may refuse assistance if offered because they believe that being independent means doing things without the help from others. However, the reality is that people who refuse help are less independent than people who ask for and receive help. Independence has little to do with what you can do. Independence is having the freedom to choose what you want to do. For example, people who do not have the ability to drive can still choose to go somewhere if they have assistance. When you get assistance, you have the opportunity for independence. It is that simple.

**Finding a PCA:**
There really is no “best” way to find a Personal Care Attendant (PCA). You may need to use a number of ways to find people who might be interested in the job. If you qualify for services, you might start your search by checking with your State Department of Rehabilitation Services to see if there’s a local program to help you find a PCA. Another option is to advertise in your local newspaper describing your need for PCA services. A classified ad will cost money to purchase, but you can reach a lot of potential candidates who are searching for employment. If you place an ad, it is a good idea to advertise on weekends because that will reach the most people. Another option is posting flyers in community areas likely to catch the eye of persons in the field of providing personal care. For example, you might put a flyer on a hospital or nursing home bulletin board. You can also post a flyer at a local college in the schools of nursing, occupational therapy and physical therapy. Finally, people often learn of jobs through word of mouth, so let people know you are searching for a PCA.
Interviewing a PCA:
When you get calls from people interested in the job, you should schedule an interview with each person. This is your chance to get to know the person, and it gives the person a chance to find out more information about the job. You should clearly explain the types of tasks that your PCA will need to do, and you should invite questions from the candidate to make sure he/she understands your needs. Many duties are of a very personal nature, so you want to be sure candidates are comfortable doing these tasks. Describe all the duties involved such as lifting, bathing, bowel and bladder programs, housecleaning, or grocery shopping. Discuss pay. Also, tell them what education and training you will provide. You can save time by preparing a list of questions to ask each candidate. A few examples might be:

• Do you have previous experience?
• Do you have physical problems that prevent you from lifting or pulling?
• Will you cook and do housework?
• Do you have a driver’s license, and are you willing to drive?
• Do you have dependable transportation to and from work?
• How much money do you need to make?
• Do you feel comfortable assisting with more “sensitive” personal care such as bathing, bowel and bladder care?

If you are having problems deciding on a candidate, you might make a checklist of your needs and the personal qualities that you want in a PCA.

• Is the person dependable and on time?
• Is the person trustworthy and honest?
• Is the person able to follow instructions?
• Is the person someone who is friendly?
• Is the person someone you can be friends with?

Based on your interviews, you can select the best candidate for you. Once you select someone, always ask for references. If a candidate does not provide references after you ask, you may want to choose another person who will provide references because you should always check all references before hiring someone who is going to come into your home. Talk with previous employers to learn about the qualities that you want in an employee. You might get the candidate’s driver’s license number to ask the local police to run a security check on the person. You are ready to hire the person who checks out and best fits the qualities that you desire. Initially, you might hire the person on a temporary basis. This will give both you and the PCA time to get to know each other and find out if there is a good working relationship.
Education and Training:
Most PCAs need education and training on general issues associated with SCI. You can find and print information sheets from reliable sources on the Internet. Gives these sheets to your PCA to read.

Even if you find a PCA with a lot of experience, you also have unique needs. Although all issues are important, your bowel, bladder, skin, and respiratory care must be understood by your PCA. Communicate your bowel and bladder needs clearly. Make sure you stress the importance of daily skin care, and your PCA should know how to conduct daily skin checks and spot problems. PCAs need to know about respiratory sickness too. Flu and pneumonia can be life-threatening for most people with SCI. This fact makes it important to have PCAs understand these dangers and work to prevent spreading these conditions. Washing hands should always be done often to help prevent the spread of germs. PCAs who are sick with a cold or flu should avoid contact when possible. If contact is unavoidable, PCAs should wear a mask and wash hands more often.

For individuals on a ventilator, PCA training on all the mechanical works of a ventilator can mean life or death. There should also be an emergency plan for ventilator problems and failures.

Partner or Spouse VS. PCA:
A spouse or partner is often the first to provide personal care following injury. Although this arrangement is initially common for couples, the partner/caregiver role can be unhealthy if it continues long following injury. They may feel it is their “duty”. Some family members do not want an outsider caring for their loved one. However, it is the individual with SCI who needs to decide what help he/she needs and who will provide it.

Although a spouse or partner might provide care at times, it is generally recommended that the primary care provider be someone other than a family member. This separation of roles allows individuals with SCI to be independent of family members and avoid unnecessary conflict with loved ones. Additionally, this separation ensures that family members do not become resentful of the added responsibilities or duties in the relationship.

Unfortunately, some couples have no option other than for a partner or spouse to be the primary caregiver. In this instance, it is very important to keep the partner/spouse role separate from the caregiver role. One way to do this is to have a routine that keeps the caregiving activities separate from those of a partner. Couples also need to have occasional time apart. Keeping the partner/caregiver roles as distinct and separate as possible will help you to avoid confusing and blurring of the partner role with the caregiver role, which is healthier for a couple’s personal relationship [2].
TOP 10 Reasons PCAs Quit Their Jobs:

1. Their initial job description was incomplete or keeps changing.
2. The method and order in which they must perform their duties are illogical, inefficient and waste time.
3. Their working environment is messy, unpleasant, disorganized, etc.
4. They’re not paid enough, don’t get appropriate raises or don’t feel their work is appreciated.
5. They feel another PCA is favored over them.
6. The employer (YOU) is either too passive or too aggressive in his/her style of interaction.
7. The employer is dishonest about the hours worked, the salary owed, or has inappropriate expectations such as monetary loans or sexual favors.
8. There are unreasonable duties—those the employer is able to perform alone, those which cannot be performed in the allotted time or those which are too tightly supervised.
9. The employer is intolerant of honest mistakes, the need for sick time, etc.
10. The employer doesn’t respect PCA’s personal life and expects that his or her needs should take priority over all else in the PCA’s life.


Funding:
The US Department of Labor’s Wage and Hour Division administers and enforces the federal minimum wage law. The federal minimum wage for employees is currently $5.85 per hour, and the minimum wage will increase over time to $6.55 per hour effective July 24, 2008 and to $7.25 per hour effective July 24, 2009 [3]. Many states also have minimum wage laws. In cases where an employee is subject to both the state and federal minimum wage laws, the employee is entitled to the higher of the two minimum wages.

Many people cannot afford a PCA without financial assistance. You may qualify for local or state programs that can help in paying a PCA. You might contact your local Independent Living Center, State Department of Rehabilitation Services or, for veterans, the Department of Veteran’s Affairs. In some cases, private insurance may pay for “skilled nursing care,” which may provide some aspects of personal care. If you are getting a financial settlement for your injury, it is important to include the projected lifetime costs for a PCA.

Like most things in life, you get what you pay for when it comes to a PCA. A reliable, dependable and skilled PCA is going to cost you. You want to make the job as appealing as possible to hire and keep the best possible PCA. Utilize all of the outside services that you qualify for to pay for a PCA, and you can also pay what you can afford out of pocket. Give occasional bonuses if you can, too.
Finally, you should probably talk with an accountant about any possible issues related to the Internal Revenue Service [4]. Before you can know how to treat payments you make for services, you must first know the business relationship that exists between you and the person performing the services. If you have an employee, you may be responsible for Federal Income Tax Withholding, Social Security and other taxes as an employer. You may also need an accountant to help you with what you can and cannot claim on your personal income tax returns.

**Working with an PCA:**
A PCA is often your friend and employee. It is up to you to balance the two roles. The first step is to make clear that a PCA’s role is helping you with daily activities that you cannot do for yourself, and it is you who decides what assistance is needed. There are times when you need to be assertive, and you need to also be flexible sometimes. If there is a specific way that your care needs to be done, give the PCA clear directions on what needs to be done and the proper techniques involved. However, a PCA is a person, too. Although you are in charge of your care, your PCA may have a different approach to providing the same quality care. So you need to be reasonable in listening and accepting different ideas and opinions. It is also nice to express your appreciation to your PCA for the help he/she is providing for you. Finally, it is important that you are understanding if your PCA has a “bad” day or makes a mistake. Hopefully, you will find that you can be flexible but still keep a professional relationship. Finally, you cannot rely on one PCA all the time. If your spouse or partner is your primary caregiver, it is very important that you find a way to give him/her personal time for rest and enjoyment. Your PCA also needs days off, and there are unexpected circumstances that require absences from work. Therefore, you need to plan ahead. Make sure you have options and the ability to call on multiple sources if needed.

**Conclusion:**
Many individuals with SCI need assistance with daily activities. Although the process of finding, hiring, training, and supervising a PCA is a necessity, asking for and receiving help may be difficult for some people. But a PCA can enhance your independence and quality of life.
References:

1. **Accepting New Help**  
   A brochure from Craig Hospital  
   303-789-8202  
   www.craighospital.org/SCI/METS/acceptingNewHelp.asp

2. **Healthy Living: Relationships**  
   University of Alabama at Birmingham  
   www.spinalcord.uab.edu/show.asp?durki=36069

3. **U.S. Department of Labor**  
   1-866-4-USWAGE  
   www.dol.gov/esa/whd/flsa/

4. **The Internal Revenue Service**  
   800-829-1040  
   www.irs.gov/

Other Resources:  
**Center for Personal Assistance Services**  
1-866-PAS-9577 (free call)  
www.pascenter.org

**State Rehabilitation Providers**  
1-800-772-1213 (free call)  
www.ssa.gov/work/ServiceProviders/rehabproviders.html

Published by: Office of Research Services  
619 19th Street South - SRC 529  
Birmingham, AL 35249-7330  
(205) 934-3283 or (205) 934-4642 (TTD only)  
www.spinalcord.uab.edu  
Email: sciweb@uab.edu

Revised: September, 2007  
Developed by: Linda Lindsey, MEd  
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The University of Alabama at Birmingham provides equal opportunity in education and employment.

This publication is supported by grant #H133N060021 from the National Institute of Disability and Rehabilitation Research, Office of Special Education and Rehabilitative Services, U.S. Department of Education, Washington, DC. Opinions expressed in this document are not necessarily those of the granting agency.

Information used with permission by University of Alabama at Birmingham Spinal Cord Injury Model System (UAB-SCIMS).
CARING FOR CAREGIVERS

Introduction:
Between 40 and 45 percent of individuals with spinal cord injuries (SCI) need personal assistance with some daily activities. The majority have tetraplegia and often need assistance with getting in or out of bed, managing bowel and bladder issues, bathing, and dressing. The lower the level of injury, the less assistance is needed.

PCA Vs. Caregiver:
Most often, a parent, spouse or other close family member is the first to provide personal care following injury. Although this initial care and attention is normal, it is not generally recommended for the long-term. If at all possible, it is best to have a paid Personal Care Attendant (PCA) provide the majority of long-term care while a loved one provides occasional care.

Unfortunately, many individuals with SCI have no option other than to rely on a family member for daily assistance. Whereas a PCA is an employee, a caregiver is the term used for an unpaid family member who is primarily responsible for the care of a loved one.

There is no “typical” family following SCI. Each situation is unique, and each caregiver and the person they care for will eventually create a system of care that works best for them.

Adjustment to SCI:
As a caregiver, you will likely face many unique challenges. First, there is often the initial worry and concern for the condition and recovery of your loved one. There is often stress over juggling work and finances while getting your home accessible for your loved one.

At the same time, you are learning about the many issues of SCI and how to be a caregiver. You may need to learn about bowel, bladder, and respiratory care. You need to learn how to do daily skin checks and recognize signs of a pressure sore. Likewise, you may need to learn the symptoms of Autonomic Dysreflexia or ventilator care and what to do in case of an emergency. There are a number of educational materials available from reliable Internet sources, and it is to your advantage to familiarize yourself with such resources.

Long-Term caregiving for a loved one can put a strain on any relationship. There are often many lifestyle adjustments that need to be made in providing longterm care. The basis for a healthy relationship centers on open communication, learning the facts about life after injury, a willingness to adjust one’s views in many areas, and paying attention to the health of both the individual with SCI as well as the caregiver.
Managing Self-Health:
While it is important to learn how to take care of your loved one, it is even more important for you to learn how to take care of yourself. Maintaining self-health is essential for your wellness and your ability to adequately care for your loved one. After all, you cannot expect to effectively care for your loved one when you are in distress.

Recognizing Stress
Stress is a physical, chemical, or emotional factor that causes tension in your body or mind. Most everyone has some type of stress in their life. Stress is common because it is almost impossible to escape. Stress can quickly become a problem for people who have learned to ignore signs and symptoms of stress until it gets out of control. Continued stress puts people at higher risk for serious health problems including illness, addiction, and depression. There are several signs and symptoms of stress that you can learn to recognize when stress might be getting out of control. When you are under a lot of stress, you may experience one or more of the following:

• Mood (Emotional) Symptoms of Stress
  • Anxious
  • Scared
  • Irritable
  • Moody
• Thought Symptoms of Stress
  • Low self-esteem
  • Fear of failure
  • Inability to concentrate
  • Embarrassing easily
• Worrying about the future
• Preoccupation with thoughts/tasks
• Forgetfulness
• Behavioral Symptoms of Stress
  • Stuttering and other speech difficulties
  • Crying for no apparent reason
  • Acting impulsively
  • Startling easily
• Laughing in a high pitch and nervous tone of voice
• Grinding your teeth
• Increasing smoking
• Increasing use of drugs and/or alcohol
• Being accident prone
• Losing your appetite or overeating
• Bodily Symptoms of Stress
  • Perspiration /sweaty hands
  • Increased heart beat
  • Trembling
• Nervous ticks
• Dryness of throat and mouth
• Tiring easily
• Sleeping problems
• Diarrhea / indigestion / vomiting
• Butterflies in stomach
• Headaches
• Premenstrual tension
• Pain in the neck and or lower back
• Weight loss or gain

Source: http://ub-counseling.buffalo.edu/stressmanagement.shtml

**Adopting a Healthy Lifestyle**

A healthy lifestyle includes a balance of things you can do to feel better emotionally and physically. Healthy behaviors reduce stress and increase our ability to cope with problem issues. A few simple acts can be a great foundation for self-health. For example:

• Get enough sleep.
• Eat regular, healthy meals and snacks.
• Participate in regular physical activities because your body can fight stress better when it is fit.
• Take quiet time for yourself to listen to soothing music, soak in a warm bath or shower, read an interesting book or magazine or go to the park or some other place quiet.
• Cut down or cut out use of caffeine and tobacco.
• Do not rely on food, alcohol or drugs to reduce stress.
• Balance your life with work and play.
• Spend quality time with friends and family.
• Enjoy hobbies or crafts.
• Hug somebody!
• Be assertive instead of aggressive. “Assert” your feelings, opinions, or beliefs instead of becoming angry, defensive, or passive.
• Do not volunteer for something if you do not have the time or energy to do.
• Keep things organized.
• Seek out social support to share ideas, resources and coping skills.

**Getting Help**

Getting help is essential to finding time for yourself. Help can come in various forms such as other family members helping with household chores. It may be an understanding boss that allows you to work from home or adjust your work schedule to be able to maintain your job while still providing care.

Asking for help is a sign of strength - not weakness. It may not be easy at times to ask for and receive assistance. This difficulty usually stems from two notions of thought.
First, some people may not ask for help because they do not want to “burden” others, especially family members. If you feel this way, ask yourself if it would be a burden on you to help a loved one in need. We are part of a family; we are part of a society; and we all need each other. We all need help at times, and we rely on each other in many ways, and most people gladly help family and friends if needed.

A person’s impression of “independence” is the second problem notion of thought. Some people may not seek assistance or refuse it if offered because they believe that being independent means doing things without the help from others. The reality is that there is no shame in asking for and receiving help when you need it. And you will probably make your everyday life more of a burden on you if you do not get assistance when you need it.

Caregiving is not a one-person job. You need time away for a healthy lifestyle, and there are going to be times when you are sick or need to get to get away for other reasons. The best thing that you can do is have a list of people that you can call when you need someone. You might also have one or two people on your list who can be a backup care provider on short notice in case of sickness or crisis.

Learning to Solve Problems
Although avoiding problems might ease stress in the short-run, most problems do not simply fade away. In fact, you can usually expect stress to continue until you resolve your problem issue.

Research suggests that having effective problem solving skills is also essential for the health of both the caregiver and care recipient. You can use problem solving skills in almost all aspects of your life. As you set out to resolve problems, it is important to set your priorities. What needs to be done first? What can be left until later? Work on what needs to be done first. There are 5 basic steps for effective problem solving.

**STEP 1** - Identify the problem: you must know the problem in order to solve it. You might make a list of your problems and rank them in order of importance. You need to make sure that you break large problems into smaller parts, and select the most troublesome problem to resolve first. Remember to work on one issue at a time and get all of the facts before moving onto step 2.

**STEP 2** - Brainstorm for possible solutions: thinking about the problem you most need to resolve, make a list of as many possible solutions to your problem as you can. Be free thinking, and do not judge your ideas at this time. If you have problems thinking of possible solutions, ask your family and/or friends for their thoughts on how they might solve the problem. If you need more information, you might search on the Internet or at your local library.
**STEP 3** - Select the best solution: from your list of possible solutions, choose the solution that you think will best solve your problem. Again, you can ask for opinions on which solution might work best. Once you make your choice, put your list in a safe place to keep for a later date if needed.

**STEP 4** - Try your solution: the only way to know if the solution works is to try it out. Take notes on your progress and any problems that you experience.

**STEP 5** - Evaluate your tried solution: if your solution works, give yourself a big pat on the back for a job well done. If you are not satisfied with the results of your solution, review your notes. It may be that there were unforeseen obstacles that need to be corrected. Make adjustments if needed. Try another possible solution from your list, or you can do more brainstorming for other ideas and edit your solution list based on new information.

**Learning to Relax**
Relaxation techniques are additional self-care skills you can learn. You first need to prepare yourself before you can relax. You can dim the lights and quiet all distractions by turning off the television, radio and phones. You can sit back in a comfortable chair.

**Self-Guided Imagery:**
• Close your eyes. Focus on your breathing and take slow, deep breaths.
• Imagine that you are in a peaceful setting such as relaxing on a beach, meadow, or mountain top.
• Focus on the peaceful setting that you are imagining and pay close attention to all the details. Notice the sounds (any birds, wind rustling the leaves, waves crashing on the shore?). Pay attention to what you feel (warm sun on your skin, hot sand on your feet, cool grass beneath you). Attend to any smells and tastes you may imagine having. Spend some time focusing on all the sensations you are experiencing while imagining your peaceful place.
• After a few minutes return your attention on your breathing. Notice how you are breathing deeply in and out and focus on what is going on around you (the pressure of the seat against your legs, the ticking of a clock, etc.).
• Ask yourself how relaxed you are at the moment using a scale from 0 - 10 with zero indicating not relaxed at all and 10 reflecting the most relaxed you have ever been.

**Abdominal Breathing:**
• Slow your breathing down by taking slow, deep breaths.
• You know you are breathing abdominally by placing your hand on your abdomen and seeing that your hand moves up and down.
• This is the type of slow, deep breathing that we do while we are sleeping. Slowing the rate of your breathing can slow your heart rate and give you a peaceful sense of relaxation.
• This takes practice, so keep trying if you are unable to do it the first few times.
Progressive Muscle Relaxation:
• Beginning with your toes, slowly work your way up through the muscles in your body by tensing and then relaxing your muscles. After your toes, slowly tense and relax your feet, then your calves, thighs, abdomen, arms, hands, fingers, neck, and finally, your face.
• Take as long as you need to tense and then relax all the muscles in your body.

Partner or Spouse Caregiving:
For couples, it is very important to keep the partner/spouse role separate from the caregiver role. One way to do this is to have a routine that keeps the caregiving activities separate from those of a partner. Another way is to have a specific area or room devoted to intimacy - where no caregiving tasks are performed. Keeping the two roles as distinct and separate as possible will help you to avoid confusing and blurring the roles in your mind. When you and your partner are feeling romantic, you will be better able to see yourself as a romantic partner and not as a caregiver.

Couples need to also work to maintain equality within their relationship. Both partners need to make significant and meaningful contributions with every day issues such as parenting, various household chores or money management. This equality will help caregivers not to become resentful of being “overwhelmed” with daily responsibilities or duties.

Problem Issues
Most couples face obstacles early after injury. For most adults, pre-injury life is routine, familiar, and comfortable. People usually have established views of what they consider “normal,” and they generally have defined notions of their relationship. In most cases, pre- and post-injury routines are very different for caregivers and their spouses or partners. Like many other aspects of life post-injury, changes in views and established routines are usually necessary in adapting to life after injury. Again, each family is different, so every family will not necessarily experience the same problem issues. As a caregiver, however, you will likely experience many of the same issues as others. Research has shown that caregivers generally report problem issues with:

1. the negative attitude of the person with SCI;
2. personal feelings of guilt;
3. lack of appreciation for being a caregiver;
4. not enough time for personal activities;
5. having to say “no” to the person with SCI; and
6. feeling overwhelmed.
Individuals with SCI expressed problem issues with:

1. wanting to walk;
2. sexual function;
3. pain;
4. bowel and bladder function;
5. lack of money;
6. not being able to do simple tasks; and
7. being anxious.

Although the two groups are affected by the same injury, those reported problem issues tend to be selforiented. Therefore, the key to a healthy relationship centers on open communication, learning the facts about life after injury, and a willingness to adjust one’s views in many areas.

It is essential to talk about problem issues and openly discuss how these issues are affecting your relationship. In time, hopefully, the two of you can reach a mutual understanding of how, together, you can overcome the situation, resolve problem issues if possible and strengthen the relationship.

Resolving Conflict
You cannot avoid conflict because it is a necessary and healthy element in all relationships. People are simply different. Disagreements are going to occur because everyone has a unique point of view that often results in differing opinions.

If a problem is important to one member of the family, it is important to all. But conflicts with loved ones can be especially stressful for everyone involved. This is why it helps to learn how to resolve conflict to reduce or relieve stress.

**STEP 1** - Ground Rules: when two people disagree about an issue, the first emotional reaction is often anger. It is nearly impossible for people to resolve issues when they are angry. Therefore, it is important for everyone to let emotions calm before making an effort to resolve conflicts.

The purpose of conflict resolution is not to have one winner. It is to reach a solution in which all sides agree. When you think of resolving issues this way, people are likely to respond with a willingness to succeed. If the conflict is a question of fact, it is everyone’s responsibility to know the facts.

**Basic Conflict Resolution Guidelines:**
- Keep things in perspective.
- Focus on resolving one issue at a time.
- Be clear and direct when discussing issues.
- One person talks at a time.
• Allow each person to respond.
• Don’t use physical contact, intimidation, or threats to get your way.
• Don’t use the “Silent Treatment” and expect others to know what you think or feel.
• Don’t dig up old issues that are not important to the issue at hand.
• Don’t use emotional blackmail by saying “if you really love me, you would…”
• Don’t over exaggerate or use words like “always” and ”never.”

STEP 2 - State the Problem: you cannot resolve issues unless everyone knows exactly what the issue is. You are more likely to have success in resolving the problem if you are respectful when stating the issue. For example, state the problem in the form of a self-expression, not a personal attack.

Examples of Request:
• “I feel like my work is not appreciated.”
• “I feel overwhelmed because I am getting no time for myself.”
• “I feel guilty when I take time for myself.”

Example of Attacking Statement:
• “You make me mad when you do not give me a break.”

If the problem is about behavior, make it a positive request about behavior, not a demand.

Examples of Request:
• “I would like you to take a more active role in helping with the children.”
• “I prefer that we do (something) this way.”

Examples of Demand Statement:
• “You have to start acting like a father.”
• “You are going to do (something) my way.”

STEP 3 - Listen and Understand: listening is the hardest yet most important part of conflict resolution. Listening requires a open mind to hear what is said. When two people are in an emotional argument, who is really listening? Sometimes people talk over each other hoping the loudest voice wins. Many people who are not talking are thinking about what they are going to say instead of listening. Resolving issues requires a willingness to listen to what is said.

It is tough being a good listener. If you find it difficult, you might try to “repeat” in your head what is being said as another person talks. That way, you stay focused on hearing what is said. There may be times when you hear what is said but do not really understand the other persons meaning.
When someone talks to you, it is natural to imply your own reasoning to what is being said. However, people often mean to express themselves differently than you might think. If you are not clear about another person’s meaning, you can easily repeat what they said and ask for more information. If you are open minded, listen and understand; it is easier to suggest possible solutions that both parties can agree.

**STEP 4 - Problem Solve for Resolutions:** Following the 5 problem solving steps on page 3, conflict resolution is often similar to solving other problems. You want to work together because your goal is to resolve the issue in a manner that is acceptable to all those involved. Work together to pick one or more solutions from your list that everyone agrees offers a realistic chance for success. If you try a solution that does not work for everyone, work together to modify your solution or choose other possible solutions from your list.

**STEP 5 - Resolution:** the issue is finally resolved when the solution works for everyone.

However, there may be issues that cannot be resolved. If the conflict is a matter of opinion, recognize that it is impossible to control the thoughts of anyone else. You may not change another person’s mind even with your best efforts and intentions. Likewise, you cannot change other people’s behaviors.

When there is no mutual resolution, you have to resolve the issue for yourself. You might agree to disagree on matters of opinion, or “let go” of a matter that you simply have no control over. These concepts may be hard to do at times, but they can be the best thing that you can do for your overall health.

**Conclusion:**
As a caregiver, you can expect to experience ups and downs. You may feel overwhelmed or stressed at times with all of the added responsibilities you have. You might feel under appreciated for all your hard work and devotion.

Caregiving takes hard work and devotion, and providing care for a loved one is an expression of affection and commitment. After all, you are choosing to be primarily responsible for the care of someone you love. Therefore, it is important to take care of your health to best be able to give your loved one the care he or she needs.

However, it is equally important that you make a commitment to take care of yourself because it is best for you, too. You need care and attention as much as anyone else. Although it takes hard work and devotion, you can find balance in your life if you make that commitment. Do not forget that!
References:

**Accepting New Help**  
A brochure from Craig Hospital  
303-789-8202  
www.craighospital.org/SCI/METS/acceptingNewHelp.asp

**Caregiver’s Guide to Self-Health: Solving Problems and Reducing Stress**  
University of Alabama at Birmingham  
www.spinalcord.uab.edu/show.asp?durki=117376

**Caregiving**  
A brochure from Craig Hospital  
303-789-8202  
http://www.craighospital.org/SCI/METS/caregiving.asp

**Healthy Living: Relationships**  
University of Alabama at Birmingham  
www.spinalcord.uab.edu/show.asp?durki=36069

**Long-term Care Givers**  
A brochure from Craig Hospital  
303-789-8202  
http://www.craighospital.org/SCI/METS/longtermCareGivers.asp

**Personal Care Attendant - SCI InfoSheet #6**  
University of Alabama at Birmingham  
www.spinalcord.uab.edu/show.asp?durki=22411

Published by: Office of Research Services  
619 19th Street South - SRC 529  
Birmingham, AL 35249-7330  
(205) 934-3283 or (205) 934-4642 (TTD only)  
www.spinalcord.uab.edu  
Email: sciweb@uab.edu

Revised: June, 2008  
Developed by: Linda Lindsey, MEd  
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The University of Alabama at Birmingham provides equal opportunity in education and employment.

This publication is supported by grant H133N060021 from the National Institute of Disability and Rehabilitation Research, Office of Special Education and Rehabilitative Services, U.S. Department of Education, Washington, DC. Opinions expressed in this document are not necessarily those of the granting agency.

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Spinal Cord Injury Model System (UAB-SCIMS).
MENTAL HEALTH AND SUBSTANCE ABUSE

Substance Abuse & Mental Health Services Administration (SAMHSA)
Samhsa.gov.

Substance Abuse & Mental Health Services Administration U.S. Department of Health and Human Services is a searchable directory of mental health, substance abuse, and support services treatment facilities.

Department of Mental Health and Addiction Services (DMHAS)
410 Capitol Avenue
Hartford, CT 06134
TF 800-446-7348

The Department of Mental Health and Addiction Services (DMHAS) promotes and administers comprehensive, recovery-orientated services in the areas of mental health, abuse prevention and treatment throughout CT. DMHAS services adults over the age of 18 with psychiatric or substance abuse disorders, or both, who lack the financial means to afford services on their own. DMHAS provides a wide range of treatment including inpatient hospitalization, outpatient clinical services, 24 hour emergency care, day treatment, psychosocial and vocational rehabilitation, outreach services for persons with mental illness who are homeless, and comprehensive, community based mental health and support services. DMHAS provides a variety of treatment services to persons with substance abuse disorders, including ambulatory care, residential detoxification, long-term care, methadone or chemical maintenance, outpatient, partial hospitalization, and aftercare. Services for HIV-infected include counseling, testing, support and coping therapies, alternative therapies and co-management. The department also provides prevention services, designed to promote health and wellness of individuals and communities.

Urban Trauma Center:
660 Winchester Avenue
New Haven, CT 06511
203-776-8390
www.dncmhs.org

Offering effective services for trauma and post traumatic stress.

EMPLOYMENT

The Vocational Rehabilitation Program (formerly BRS)
Bureau of Rehabilitation Services - Department of Social Services
25 Sigourney Street-11th Floor Hartford, CT 06106
The goal of the Vocational Rehabilitation (VR) Program is to assist individuals with significant physical and mental disabilities to prepare for, obtain and maintain employment. Through the provision of individualized services, persons with disabilities who are eligible for vocational rehabilitation are supported in planning for and achieving their job goals. To be eligible for the VR program, an individual must have a physical or mental condition which poses a substantial barrier to employment, and must require VR services in order to prepare for, find and succeed in employment.
The Independent Living Program

The Bureau’s Independent Living (IL) program provides comprehensive independent living services, through contracts with Connecticut’s five community-based independent living centers (ILCs). These centers promote empowerment and self-reliance for persons with disabilities. There are four core services provided by an independent living center:

**Peer Support:**
Peer counselors at ILCs provide support to consumers by drawing on their own life experience with disabilities and negotiating the system.

**Information and Referral:**
ILCs assist the individual in identifying and accessing services and supports, benefits, assistive technology, housing, personal assistance services, or any other resources to enhance independent living.

**Individual and Systems Advocacy:**
ILCs assist consumers to secure the supports and services needed to maximize their independence. Advocacy on a systems level challenges the barriers that can stigmatize and exclude people with disabilities from full community participation.

**Independent Living Skills Training:**
ILCs provide training in activities of daily living and the skills needed to make community living as full and rich as possible. Examples of skill training areas are: management and recruitment of personal attendants, financial management, utilizing community resources, locating housing, consumer rights and responsibilities.

In response to the “Olmstead Decision” (Olmstead vs. L.C., June 22, 1999), which prohibits states from institutionalizing persons with disabilities who with proper supports can live in the community, BRS is working in partnership with representatives of state agencies, independent living centers and advocates for persons with disabilities, to find innovative ways to restructure services and expand independent living opportunities for persons who are at risk of, or who are, institutionalized. Olmstead and Connecticut’s response to it represent a profound and positive shift in disability policy. Independent living centers are fundamentally different from other providers that serve people with disabilities. The traditional approach to assisting people with disabilities originated from a medical perspective that thinks of these people as requiring curing or fixing. Using this approach, a medical professional controls the service and the desired outcome is to achieve maximum physical or mental functioning.
The independent living model of service provision believes that the problem lies with society, not the individual. A disability is viewed as a condition, often times permanent, that affects or restricts an individual’s ability perform certain tasks. With this approach, the person with the disability controls the service instead of the professional; the desired outcome of service is to achieve complete control over daily living whenever and wherever possible.

Independent living centers offer services designed to empower persons with disabilities to maintain an independent life, no matter what their living situation. The guiding principle is integration of the person with a disability to the fullest degree possible into the community of choice.

**Independent Living Centers are:**

**Consumer-Controlled:**
directed, managed and staffed to a substantial degree by qualified persons with severe disabilities.

**Community-Based:**
located within the community in which the consumers of its services reside.

**Community Responsive:**
designed to address the disability-related needs of the community, by identifying service gaps and barriers which limit the independence of people with disabilities in that community.

**Cross-Disability:**
provide a single point of access to services for all people regardless of the nature or type of disability.

**Non-Residential:**
support self-sufficiency and independent living for the individual in their chosen community and setting.

**CACIL**
To contact the website for the Connecticut Association of Center for Independent Living (CACIL), please go to www.cacil.net

**Connecticut Independent Living Centers**
**Disability Resource Center of Fairfield County**
Anthony LaCava, Executive Director
80 Ferry Boulevard, Suite 210
Stratford, CT 06615
(203) 378-6977 (V); (203) 378-3248 (TDD)
web site: www.drcfc.org
e-mail: info@drcfc.org
Center for Disability Rights
Marc Gallucci, Executive director
764A Campbell Avenue
West Haven, CT 06516
(203) 934-7077 (V)
(203) 934-7079 (TDD)
web site: www.centerfordisabilityrights-ct.org
e-mail: info@centerfordisabilityrights-ct.org

Independence Unlimited
Candace Low, Executive Director
151 New Park Avenue - Suite D
Hartford, CT 06106
(860) 523-5021 (V/TDD)
e-mail: contactus@independenceunlimited.org

Disabilities Network of Eastern Connecticut
Catherine Ferry, Executive director
19 Ohio Avenue
Norwich, CT 06360
(860) 823-1898 (V/TDD)
web site: www.dnec.org
e-mail: dnec@dnec.org

Independence Northwest
Eileen M. Healy, Executive Director
Independence Northwest, Inc.
1183 New Haven Road, Suite 200
Naugatuck, CT 06770
203-729-3299 (V)
203-729-1282 (TDD)
Email: info@independencenorthwest.org

Ability Beyond Disability
4 Berkshire Blvd.
Bethel, Connecticut 06801
1-888-832-8247
info@abilitybeyonddisability.org

Ability Beyond Disability’s mission is to enable individuals whose independent living skills are impaired by disability, illness or injury, to achieve and maintain self-reliance, fulfillment and comfort at home, at work and in the community, by providing the best comprehensive home, health and rehabilitation services.
FINANCIAL ASSISTANCE

Medicare
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Baltimore MD 21244-1850
1-800-MEDICARE (1-800-633-4227)
www.socialsecurity.gov

Medicare provides hospital insurance, medical insurance and prescription drug coverage. Hospital insurance, sometimes called Part A, covers inpatient hospital care and certain follow-up care. Medical insurance, sometimes called Part B, pays for physicians’ services and some other services not covered by hospital insurance. Prescription drug coverage, sometimes called Part D, helps pay for medications doctors prescribe for treatment. Medical insurance and prescription drug coverage are optional, and you must pay monthly premiums. People who are 65 or older are automatically eligible for medicare. Those that are determined to be disabled by the SSA are eligible after 2 years as long as certain other criteria are met. Starting January 1, 2014, Medicare recipients must get a Medicare Part D Plan. For help with this process you may call Agency on Aging and they will connect you with a counselor that can help.

Social Security Disability
Social Security Administration
Office of Public Inquiries
Windsor Park Building
6401 Security Blvd.
Baltimore, MD 21235
1-800-772-1213
www.socialsecurity.gov

The Social Security Administration is responsible for two major programs that provide benefits based on disability: Social Security Disability Insurance (SSDI), which is based on prior work under Social Security, and Supplemental Security Income (SSI). Under SSI, payments are made on the basis of financial need. Social Security Disability Insurance (SSDI) is financed with Social Security taxes paid by workers, employers, and self-employed persons. To be eligible for a Social Security benefit, the worker must earn sufficient credits based on taxable work to be “insured” for Social Security purposes. Disability benefits are payable to blind or disabled workers, widow(er)s, or adults disabled since childhood, who are otherwise eligible. The amount of the monthly disability benefit is based on the Social Security earnings record of the insured worker. Supplemental Security Income (SSI) are payable to adults or children who are disabled or blind, have limited income and resources, meet the living arrangement requirements, and are otherwise eligible. The monthly payment varies up to the maximum federal benefit rate, which may be supplemented by the State or decreased by countable income and resources. Your Care Management Department can provide you with some assistance in this process or you can file for either program online.
The Department of Social Services provides a broad range of services to the elderly, disabled, families, and individuals who need assistance in maintaining or achieving their full potential for self-direction, self-reliance and independent living. DSS administers over 90 authorized state programs.

**Medicaid**

**Department of Social Services**

25 Sigourney St.

Hartford, CT 06106-5033

1-800-842-1508

www.ct.gov/dss

The Medicaid program provides for preventive and long term medical care for income eligible aged, blind or disabled individuals, and families with children. Payment is made directly to health care providers, by the department, for services delivered to eligible individuals. Eligibility is determined on an individual basis. An application must be filed with DSS and medical and financial need must be determined.

**Husky Health of Connecticut**

11 Fairfield Blvd. Suite 1, Wallingford, CT 06492

Telephone: 800-440-5071

This company manages all Title 19 or Medicaid products for all ages. The programs provide medical coverage assistance to low income persons. Applications and approval is still done through the state DSS or Department of Social Services. All services included in the CT Medicaid program are covered, including homecare and skilled nursing facilities. Gaylord has a benefits Liason who can assist you with the application process. Your care manager can make a referral to Joan Hogan if that will be helpful to you.

**Medicaid for the Employed Disabled**

**Department of Social Services**

25 Sigourney St.

Hartford, CT 06106-5033

1-800-842-1508

www.ct.gov/dss
The program allows people with a disability to engage in employment without risking eligibility for needed medical services through the Medicaid program. The program also allows certain individuals to keep other necessary services needed to remain employed. In general an eligible person with a disabling condition who is employed, can qualify for Medicaid without the use of spend-down while earning income in excess of traditional income limits.

**Aquired Brain Injury (ABI) Waiver**
Department of Social Services
25 Sigourney St.
Hartford, CT 06106-5033
1-800-842-1508
www.ct.gov/dss

This program is designed to provide a range of non-medical, home and community based services to maintain adults who have an acquired brain injury (not a developmental or degenerative disorder), in the community. Adults must be age 18-64 to apply, must be able to participate in the development of a service plan in partnership with a Department social worker, or have a Conservator to do so, must meet all technical, procedural and financial requirements of the Medicaid program, or the Medicaid for Employed Disabled program. An adult deemed eligible for the ABI Waiver, is eligible for all Medicaid covered services. Application is made by contacting the Department’s regional offices, and returning a completed ABI Waiver Request Form.

**Personal Care Assistant (PCA) Waiver**
Department of Social Services
25 Sigourney St.
Hartford, CT 06106-5033
1-800-842-1508
www.ct.gov/dss

A Medicaid Waiver program that provides personal care assistance services included in a care plan to maintain adults with chronic, severe, and permanent disabilities, in the community. Without these services, the adult would otherwise require institutionalization. The care plan is developed by a Department social worker in partnership with the adult. Adults must be age 18-64 to apply, must have significant need for hands on assistance with at least two activities of daily living (eating, bathing, dressing, transferring, toileting), must lack family and community supports to meet the need, and must meet financial requirements of the Medicaid program, or the Medicaid for Employed Disabled program. Eligible adults must be able to direct their own care and supervise private household employees, or have a Conservator to do so. An adult deemed eligible for the PCA Waiver, is eligible for all Medicaid covered services. Application is made by contacting the Department’s regional offices, and returning a completed PCA Waiver Request Form.
'Money Follows the Person'
Department of Social Services
25 Sigourney St.
Hartford, CT 06106-5033
1-800-842-1508
www.ct.gov/dss
1-888 992 8637

‘Money Follows the Person’ is a program to assist people living in nursing homes or applying to them from an acute care hospital or rehab center. This program is designed to assist people by helping to give them the opportunities to live in their own homes or in other community settings. An application can be done online at CTMFP.com/application with the assistance of your healthcare professional. This program works along with other state programs including waiver programs. The process can be lengthy.

Alternate Care Unit - Connecticut Home Care Program for Elders (CHCPE)
Department of Social Services
25 Sigourney St.
Hartford, CT 06106-5033
1-800-445-5394 (toll-free) or 860-424-4904
www.ct.gov/dss

To be eligible, applicants must be 65 years of age or older, be a CT resident, be at risk of nursing home placement and meet the program’s financial eligibility criteria. To be at risk of nursing home placement means that the applicant needs assistance with critical needs such as bathing, dressing, eating/meals, taking medications, using the toilet. The CHCPE helps eligible clients continue living at home instead of going to a nursing home. Each applicant’s needs are reviewed to determine if the applicant may remain at home with the help of home care services.
**HOUSING**

You and your family members can call the Housing Authority or the Department of Human Services in the town(s) in which you wish to live. You will need to ask to be placed on the wait list and complete an application for handicapped accessible housing. Please specify what you are looking for i.e.: wheelchair accessible housing, elevator access building, wider doorways if your wheelchair requires that etc. If you need assistance with obtaining phone numbers your care manager can assist you. Gaylord is not responsible for finding housing after discharge but will provide any known resources if available.

**Nursing Home Placement**

Should you be unable to return home following your Gaylord stay secondary to physical impairments or medical issues, you may need to consider nursing home (also known as SNF or Skilled Nursing Facility) placement. Nursing homes provide their residents with continued rehabilitative care including nursing and therapies, assist with personal care, protective supervision, meals, and recreational activities. Residents usually have physical or mental impairments that keep them from living independently. Unlike some other facilities, nursing homes employ medical personnel to provide health care to residents. Some facilities provide sub-acute care, which is medically more sophisticated than traditional nursing home care. These facilities can usually provide this care at a lower cost than hospitals, therefore you may need to consider this option at the recommendation of your team or your insurance provider as your condition indicates. The Care Management Department will assist you in the nursing home placement process.
TRANSPORTATION SERVICES

Public Transportation

Federal law requires that providers of mass transit services who receive federal financial assistance must certify that they provide people with disabilities full and equal access to the same services and accommodations as persons without disabilities. One of those services is public transportation. The U.S. Department of Transportation’s Urban Mass Transportation Administration (UMTA), the funding source, allows local areas to select one of a few acceptable options to meet that requirement. These options are:

1. **The operators to ensure that at least 50% of the fixed route buses running during service hours are lift equipped.**

2. **The operator to establish a Paratransit or special system which is known as “door-to-door” or “dial a ride”, on a demand responsive basis.**

3. **The operator may establish service that is a combination of the other two options listed (1 and 2). Whenever a special service is employed, that service as a whole, must meet certain criteria of comparability with the service available to able-bodied persons.**

Anyone who would like to use the ADA Paratransit service must be certified ADA Paratransit eligible. Information and/or an application can be obtained by contacting your local ADA Paratransit office.

**CTRides.com** provides a resource directory to local bus service and public transportation services by regional district.

**Greater Bridgeport Transit Authority**
www.gbtabus.com
203-333-3031
203-579-7777 – Paratransit

**Estuary Transit District (Central Shoreline)**
860-388-1611

**Greater Hartford Transit District**
www.hartfordtransit.org
860-247-5329
860-724-5340

**Greater New Haven Transit District**
203-288-6282
203-288-6643 – Paratransit
**My Ride** of the Greater New Haven Transit District  
840 Sherman Ave.  
Hamden, CT 06514  
(203) 288-6282

My Ride offers transportation for disabled or elderly persons living in the South Central CT area.

**Greater Waterbury Transit District**  
222.gwtd.org/index.htm  
203-756-5550

**Housatonic Area Regional Transit**  
www.hartct.org  
203-748-2034  
203-748-2511 – Paratransit

**Middletown Transit District**  
860-346-0212  
860-347-3313 – Paratransit

**Milford Transit District**  
203-874-4507  
203-874-4507 ext 2 – Paratransit

**Northeastern Connecticut Transit District**  
860-774-3902

**Northwestern Connecticut Transit District**  
860-489-2535

**Norwalk Transit District**  
www.norwalktransit.com  
203-852-0000  
203-853-7465 – Paratransit

**Southeast Area Transit District**  
860-886-2631  
860-439-0062

**Valley Transit District**  
www.invalley.org/vtd  
203-735-6824  
203-735-6408
Windham Region Transit District
www.wrtd.net
860-456-2223
860-456-1462 – Paratransit

If your transit provider discriminates against you, ask your operator for a copy of the UMTA certification. Check the UMTA certification with the State Office of Protection and Advocacy for Person with Disabilities – 1-800-842-7303.

ADDITIONAL SERVICES AVAILABLE

Many cities and towns, as well as some non-profit agencies operate special services for persons who are elderly or disabled. Most non-profit agencies limit the use of their special services to medical or shopping trips for which modest fees are charged. To obtain information on service availability in your area, visit your town or city hall or contact the local regional planning agency listed below.

Central Connecticut Transportation Services:

BRISTOL:
Bristol Community Organization (BCO) Dial-A-Ride – 860-589-6968
Monday through Friday, 9:00am to 4:00pm. They prioritize medical trips.
Rides are free, donations are accepted. (Contact – Judith Grenier)

BERLIN:
Senior Center Dial-A-Ride – 860-828-7006
24-hour notice required. They will go to New Britain for medical trips only.
Cost $1.00 round trip. (Contact – Ellen Rukowicz)

ENFIELD:
Annual one time cost of $60. 8:00am to 4:00pm. Call for further details.

ENFIELD:
ITN North Central CT Service – 860-253-6394
Will service 10 towns north of Hartford including: Bloomfield, East Granby, East Windsor, Enfield, Granby, Somers, South Windsor, Suffield, Windsor and Windsor Locks. Available 24/7. Seniors 60+, visually impaired, and disabled that can transfer to a car.
$20 membership plus small fee for pick-up plus travel mileage. (Call for details.)
Website for general information on ITN America – www.itnamerica.org
NEW BRITAIN:
The Senior Center Dial-A-Ride – 860-826-3555
Monday through Friday, 8:30am to 3:30pm. Rides are provided for seniors age 60+ and persons with disabilities age 55+. Rides are prioritized as follows: 1. Medical/Dental; 2. Weekly grocery shopping; 3. Trips to Senior Center; 4. Personal appointments; 5. Seasonal and special group tours. Cost $1.50 each way.

PLAINVILLE:
The Senior Center – 860-589-6968
Provides rides for members in conjunction with Bristol Community Organization

PLYMOUTH:
Dial-A-Ride – 860-283-0060
Available to elderly and disabled persons around Plymouth and surrounding towns. Disabled persons continue to receive top priority as well as those in need of medical care. Service available Monday through Thursday 11:00am to 4:00pm, Friday 9:00am to 1:00pm and Sunday 8:00am to 11:00am for church services. Service is free although donations are accepted.

SOUTHBINGTON:
The Employment Development Center (EDC) – 860-620-5166
Provides “Access Shuttle Service” for elderly and disabled residents. Service available Monday through Friday, 8:00am to 4:30pm

REGIONAL PLANNING AGENCIES:

Capitol Regional Council of Governments
241 Main Street, Hartford, CT, 06106
860-522-2217

The Central Connecticut Regional Planning Agency
225 North Main Street, Bristol, CT, 06010
860-589-7820

Northeast Transportation/Greater Waterbury Transit District
P.O. Box 4670, Waterbury, CT, 06704
203-756-5550

Greater Bridgeport Regional Planning Agency
525 Water Street, Bridgeport, CT, 06604
203-366-5405
Private Transportation

Private livery services operate in some parts of the state. Many are available for long distance as well as local trips. A list of these services is in the Yellow Pages of your telephone directory under Wheelchair and Invalid Transportation. Call for fee schedules.

Other Transportation (private non-profit corporations)

The Federal Government, through the Urban Mass Transportation Administration (UMTA) of the Department of Transportation, will provide 80% of the cost of purchasing a special vehicle for persons with disabilities with 20% of the balance of the cost provided by the sponsoring private non-profit corporation. The 20% balance must be paid in cash before actual receipt of the vehicle. This applies only to private non-profit organizations and is not available to individuals. But, you as an individual can influence local organizations to obtain accessible vehicles (i.e. vans). These vehicles transport the elderly and persons with disabilities where mass transportation services are unavailable, insufficient or inappropriate. For further information about the 16(b) (2) program, contact the U.S. Department of Transportation.
SCI organizations and information

- National Spinal Cord Injury Statistical Center (spinalcord.uab.edu)
- SCI Information Network (University of Alabama) (spinalcord.uab.edu)
- Christopher Reeve Paralysis Association (A merger of the American Paralysis Association and the Christopher Reeve Foundation) (apacure.com)
- National Spinal Cord Injury Association (spinalcord.org)
- Paralyzed Veterans of America (PVA) (not just for veterans) (pva.org)
- Spinal Cord Society (spinalcordsociety.com)
- United Spinal Association—for all Americans with spinal cord impairment (formerly Eastern Paralyzed Veterans Association) (unitedspinal.org)
- Arkansas Spinal Cord Commission (spinalcord.ar.gov)
- www.sciguide.org

SCI cure and recovery information

- CareCure Community (sci.rutgers.edu)
- Miami Project to Cure Paralysis (miamiproject.miami.edu)
- Reeve-Irvine Research Center (reeve.uci.edu)
- Spinal Cord Society (spinalcordsociety.com)
- International Center for Spinal Cord Injury at Kennedy Krieger Institute (spinalcordrecovery.org)
- Institute of Medicine: Spinal Cord Injury - Strategies in Search for a Cure (iom.edu)
- International Campaign for Cures for Spinal Cord Injury Paralysis (ICCP) – icord.org - information about clinical trials in SCI and downloadable guidelines for persons considering participation in experimental treatments for SCI.

SCI and disability publications

- 360 Magazine (360usainc.com) —monthly e-zine for the wheelchair community
- Disability World (disabilityworld.org) —Web-zine of international disability news and views, in Spanish and English.
- New Mobility (newmobility.com) - “The disability lifestyle magazine”
- Paralinks (paralinks.net) - Electronic magazine for people with SCI
- Paraplegia News (pvamagazines.com) —published by Paralyzed Veterans of America.
- Pushin’ On (spinalcord.uab.edu) (newsletter of the SCI Information Network)
- Ragged Edge (raggededgemagazine.com) —Disability Rag’s Online Magazine
- Sports ‘n Spokes (pvamagazines.com/sns/) —wheelchair sports magazine published by Paralyzed Veterans of America.
- SCI Update (sci.washington.edu/info/newsletters) —the newsletter of the Northwest Regional Spinal Cord Injury System
Medical complications of SCI

- **Staying Healthy After a Spinal Cord Injury** (sci.washington.edu/info pamphlets) - patient education pamphlet series about bladder and bowel management, skin care, pressure ulcers, pain and depression.
- **Medical complications information from the SCI Information Network** (spinalcord.uab.edu)
- **American Syringomyelia Alliance Project** (asap.org)
- **American Pain Society** (ampainsoc.org)

SCI research

- **National Institute of Neurological Disorders and Strokes** (ninds.nih.gov) research on neurological disorders and diseases.
- **Northwest Regional Spinal Cord Injury System** (NRSCIS) (sci.washington.edu/projects_and_research/research_activities.asp) - at the University of Washington.

SCI Research sites

http://www.spinalcord.uab.edu/show.asp?durki=21777
http://www.spinal-cord.org/clinical-trials.htm
http://clinicaltrials.gov/ct2/search
http://www.bmc.org/spinalcordinjurycenter/research.htm
http://www.wpi.edu/research/index.html
http://www.invivotechnology.com/cms/section/technologies.html
http://discoveryedge.mayo.edu/spinal_cord_injury/index.cfm
http://spinal-research.org/Research.asp
http://www.geron.com/patients/diseaseinformation/spinalcordinjury.aspx
http://www.dvbiosciences.com/media.php
http://www.namisc.cc/newsletters/December01/SCI-stem-cell-research.htm
http://www.christopherreeve.org/site/c.ddJFKRNoFiG/b.4343879/k.D323/Research.htm
http://scimodelsystems.org/social
http://www.Msktc.org/sci/factsheets
http://scope-sci.org/index_files/exp_treatments_for_sci.pdf
http://sci.washington.edu/info/forums/reports/intrathecal_baclofen.asp
http://backtoyourlife.com/
http://sci.washington.edu/info/pamphlets
http://sci.washington.edu/info/pamphlets/index.asp#skincare
http://www.msktc.org/sci/factsheets
http://sci.washington.edu/info/forums/reports/nutrition.asp
http://scope-sci.org/index_files/exp_treatments_for_sci.pdf
http://sci.washington.edu/info/forums/reports/intrathecal_baclofen.asp
SCI Sites written and maintained by individuals with SCI
- Spinal Cord Injury Resources (makoa.org/sci.htm) (Jim Lubin)
- Vent Users Support Page (makoa.org/vent/index.html) (Jim Lubin)
- Quad Link
- The Spinal Cord Injury Zone (thescizone.com)
- Spinal Cord Injury Resource Center (spinalinjury.net)
- SCI Information Pages (sci-info-pages.com)

Listservs for individuals with SCI
- SCI Mailing List: There is an Internet mailing list on the topic of spinal cord injury, called SCIPIN-L List. To join it, send a message to listserv@health.state.ny.us with only the words “subscribe SCIPIN-L” in the body of the message. (After you join, send all messages to the list to scipin-l@health.state.ny.us, NOT to the address above.)
- Quadriplegic (Tetraplegic) Discussion Group: This Internet mailing list, called QUAD-LIST, is a forum for quadriplegics (tetraplegics) to communicate with one another. To subscribe to the list, follow the instructions found on Jim Lubin’s QUAD-LIST web page (makoa.org/quadlist.htm)
- Vent Users Mailing List: This Internet mailing list is a forum where ventilator users can communicate with one another. To join, fill out the online form at the website of list owner Jim Lubin.

International SCI Sites
- Spinal Injuries Association (spinal.co.uk) (United Kingdom)
- Spinal Cord Research Centre (scrc.umanitoba.ca) (University of Manitoba, Winnipeg, Manitoba, Canada)

Disability Web sites
- Mobilewomen.org (carecure.rutgers.edu/mobilewomen/mobilecover.php) - online magazine for women in wheelchairs.
- Proyecto Vision (proyectovision.net) - a bilingual Web site for Latinos with disabilities.
- The Disability Resources Monthly (DRM) WebWatcher SCI Information (disabilityresources.org/SCI.html)
- Through the Looking Glass (lookingglass.org/index.php) - for families in which a child or parent has a disability.
- WheelchairNet (wheelchairnet.org) - all about wheelchairs.

Other resources
- How to find a physician specializing in Physical Medicine and Rehabilitation (PM&R) (e-aapmr.org/imis/imisonline/findphys/find.cfm)
The SCI Information Network website is a “one-stop-shopping” website that offers the most up-to-date information covering a wide variety of SCI topics including statistics, medical as well as psychosocial issues, equipment and accessibility, disability organizations, education & training, research and every other issue related to SCI!

“I LOVE this website for everything. The articles are always useful.”

The NSCIA has been providing information about SCI since 1948. The Resource Center is loaded with information about resources available on a national and local level. The site is a great place for those experiencing a new injury as well as those who have been living with SCI for many years, and provides Fact Sheets about many issues related to SCI, as well as other important information.

“This site is updated regularly and some of the fact sheets are not found elsewhere.”

This website combines an active online community of individuals with spinal cord injury with informative medical and scientific research done by Dr. Wise Young, a renowned authority in the field of SCI. Dr. Young often contributes to and/or moderates online discussion.

“In general, I love the CareCure Forum, I could spend hours on it.”

The SCI section of this website contains a listing of articles to read and a Q&A section. The Rediscovering Sex section has many pertinent articles as well. You can ask a question by clicking on Experts at the bottom of any page, but you have to register on the site first.

“Excellent for general knowledge for someone who is inexperienced.”

Abledata’s most useful and unique feature is a searchable database of assistive technology equipment. Abledata does not sell products, but provides item descriptions for products and contact information for vendors located both within the US and abroad.

“They have interesting equipment and unique ‘hard to find’ products you don’t see in other places.”

For more information on these and other helpful sites, explore the SCI Guide website at sciguide.org. You can also add your own reviews about these sites and also recommend ones you found useful!

Please note that this list is a work in progress.
<table>
<thead>
<tr>
<th>Website</th>
<th>Description</th>
<th>Rating</th>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td>NSCIA: What the Newly Injured Can Expect</td>
<td>This section of the NSCIA site is dedicated to the needs of newly injured individuals and their families. Topics covered include Basic SCI Information, Rehabilitation, Health Care Benefits and Rights, Finding Local Assistance, Publications and Resources, and more. They also have a Resource Center - call the Helpline toll-free at 800-962-9629.</td>
<td>★★★★★</td>
<td>“It is good for the newly injured because they could just access information for each stage they are going through w/o having to sift through info they don’t need at that moment.”</td>
</tr>
<tr>
<td>UAB Spinal Cord Injury Information Network: Personal Attendant Services</td>
<td>This website offers a listing of online manuals, fact sheets, and books dealing with finding, hiring, and keeping a reliable and trustworthy PCA. A particular favorite link was Preventing Secondary Medical Complications: A guide for personal assistants to people with spinal cord injury.</td>
<td>★★★★★</td>
<td>“This not only educates the employees, it also might educate a newly injured individual on some of their needs as well.”</td>
</tr>
<tr>
<td>Craig Hospital: Educational Brochures</td>
<td>This site provides information about a wide variety of physical and mental health issues, getting the best medical care, PCAs and caregivers, safety precautions, and many other topics.</td>
<td>★★★★★</td>
<td>“I like the fact that this site covers information both for the newly injured and for long term care and concerns.”</td>
</tr>
<tr>
<td>The Queensland Government: Handbook of Spinal Cord Injuries</td>
<td>This Australian website is designed as a clickable on-line manual that provides a comprehensive overview of SCI. The Review Team gives the site high praise as do the Editors.</td>
<td>★★★★★</td>
<td>“It still includes the basics, but goes above and beyond. Besides the general articles: bowel, bladder, spasticity, AD, this site also includes articles on: posture, splinting, and contracture. Very cool!”</td>
</tr>
<tr>
<td>SCI-INFO-PAGES: SCI Health Issues &amp; General SCI Issues</td>
<td>This website was created by an individual with C5/6 quadriplegia. The bulk of medical and health information is under the headings SCI HEALTH ISSUES and GENERAL SCI ISSUES. Issues of autonomic dysreflexia, urinary tract infections, and bowel, bladder, and skin care are addressed in a simple but comprehensive manner. One particularly useful resource for those who have regular autonomic dysreflexia is the printable wallet size first aid card.</td>
<td>★★★★★</td>
<td>“This is a good site for the newly injured because it answers nearly every question they could have.”</td>
</tr>
<tr>
<td>AARP: Home Design</td>
<td>This website provides important information on how to make a home accessible, specifically addressing bathrooms, kitchens, doors, floors, walkways, safety, kitchen, and lighting. Best Feature: Home Safety Checklists help individuals with SCI and their families evaluate needed changes to make their homes accessible and safe.</td>
<td>★★★★★</td>
<td>“This is also a good site for the newly injured who are moving into a new home or into an old home because they will need to make it accessible.”</td>
</tr>
</tbody>
</table>

For more information on these and other helpful sites for the newly injured, explore the SCI Guide website at [sciguide.org](http://sciguide.org). You can also add your own reviews about these sites and also recommend ones you found useful! Please note that this list is a work in progress.
Emergency Preparedness

Your city or town might keep a list of people with disabilities so they can be found quickly in an emergency. Call the local emergency management director or fire department in your city or town and ask them how they can help you if there is an emergency.

- www.disability.gov/emergency_preparedness
- www.dhs.gov/disabilitypreparedness
- www.osha.gov/SLTC/emergencypreparedness/index.html
- www.inclusivepreparedness.org
- Office of Disability Employment Policy at the Department of Labor www.dol.gov/odep/programs/emergency.htm
- U.S. Department of Transportation www.dotcr.ost.dot.gov/asp/emergencyprep.asp
- Disaster Resources for People with Disabilities and Emergency Managers www.jiik.com/disaster.html
- Disaster Preparedness for People with Disabilities www.disability911.com
Help Starts Here.

2-1-1

Connection to:
For Your
Call 2-1-1

and much more—
• volunteering
• veterans services
• transportation
• suicide prevention
• senior services
• on-call care
• community programs
• legal assistance
• housing
• HIV/AIDS testing
• health care
• financial assistance
• energy assistance
• emergency shelter
• programs
• drug & alcohol
disability services
• crisis intervention
• counseling
• consumer help
• child health care
• child care services
• clothing/shelter
• basic needs—food,
resources
• Alzheimer’s

Helping people is right at your
FingerTips.
Hundreds of services are available.
And multilingual call
2-1-1 is open 24 hours a day.
In your community.
Your 2-1-1 Line can help find
help—whether you need
assistance, whether you need
the help you or someone you know is
looking for a crisis, where do you
can pay the bills, where
find your local 2-1-1 Line and
2-1-1 is available.
If you speak a
2-1-1 Line
next to you.
Personal, professional answers.
www.211ct.org
Visit us on the Internet at
Books and more.
Contact us, 2-1-1.
Using 2-1-1
nobody.

Helping people is right at your
FingerTips.
Hundreds of services are available.
And multilingual call
2-1-1 is open 24 hours a day.
In your community.
Your 2-1-1 Line can help find
help—whether you need
assistance, whether you need
the help you or someone you know is
looking for a crisis, where do you
assistance. Whether you need
the help you or someone you know is
looking for a crisis, where do you
Incidence: It is estimated that the annual incidence of spinal cord injury (SCI), not including those who die at the scene of the accident, is approximately 40 cases per million population in the U.S. or approximately 12,000 new cases each year. Since there have not been any incidence studies of SCI in the U.S. since the 1990's it is not known if incidence has changed in recent years.

Prevalence: The number of people in the United States who are alive in 2013 who have SCI has been estimated to be approximately 273,000 persons, with a range of 238,000 to 332,000 persons. Note: Incidence and prevalence statistics are estimates obtained from several studies. These statistics are not derived from the National SCI Database.

The National Spinal Cord Injury Database has been in existence since 1973 and captures data from an estimated 13% of all SCI cases in the U.S. Since its inception, 28 federally funded SCI Model Systems have contributed data to the National SCI Database. As of December 2012, the database contained information on 29,096 persons who sustained traumatic spinal cord injuries. All the remaining statistics on this sheet are derived from this database or from collaborative studies conducted by the model systems. Detailed discussions of all topics on this sheet may be found in special issues of the journal Archives of Physical Medicine and Rehabilitation published in November 1999, November 2004, and March 2011.

Age at injury: SCI primarily affects young adults. Nearly half of all injuries occurred between the ages of 16 and 30. From 1973 to 1979, the average age at injury was 28.7 years. As the median age of the general population of the United States has increased by approximately 9 years since the mid-1970, the average age at injury has also steadily increased over time. Since 2010, the average age at injury is 42.6 years. Other possible reasons for the observed trend toward older age at injury might include changes in either referral patterns to model systems, the locations of model systems, survival rates of older persons at the scene of the accident, or age-specific incidence rates.

SCI is falls, followed by acts of violence (primarily gunshot wounds).

The proportion of injuries that are due to sports has decreased over time while the proportion of injuries due to falls has increased. Violence caused 13.3% of spinal cord injuries prior to 1980, and peaked between 1990 and 1999 at 24.8% before declining to only 14.3% since 2010.

Neurologic level and extent of lesion: Persons with tetraplegia have sustained injuries to one of the eight cervical segments of the spinal cord; those with paraplegia have lesions in the thoracic, lumbar, or sacral regions of the spinal cord. Since 2010, the most frequent neurologic category at discharge of persons reported to the database is incomplete tetraplegia (40.6%), followed by incomplete paraplegia (18.7%), complete paraplegia (18.0%) and complete tetraplegia (11.6%). Less than 1% of persons experienced complete neurologic recovery on hospital discharge. Over the last 20 years, the percentage of persons with incomplete tetraplegia has increased while complete paraplegia and complete tetraplegia have decreased.

Occupational status: More than half (57.1%) of those persons with SCI admitted to a model system reported being employed at the time of their injury. At one year after injury, 11.8% of persons with SCI are employed. By 20 years post-injury, 34.9% are employed and a similar level of employment is observed through post-injury year 35.

Residence: Overall, 87.1% of all persons with SCI who are discharged from a model system immediately following injury have been discharged to a private, non-institutional residence (in most cases their homes before injury). Only 6.5% are discharged to nursing homes. The remaining are discharged to hospitals, group living situations or other destinations.

Gender: Overall, 80.7% of spinal cord injuries reported to the database are associated with males and 19.3% with females. A significant trend over time has been a decreasing percentage of males. Prior to 1980, 81.8% of new spinal cord injuries occurred among males. Since 2010, 36.3% of persons with SCI are employed and a similar level of employment is observed through post-injury year 35.

Race/Ethnicity: Among persons injured between 1973 and 1979, 76.8% were Caucasian, 14.2% were African American, 1.9% were Hispanic, 0.8% were Native American and 2.1% are Asian. Hispanic origin increased from 5.9% in 1970's to 12.5% to 2010. A significant trend over time has been an increased percentage of persons with SCI who are African American, 0.8% are Native American and 2.1% are Asian. Hispanic origin increased from 5.9% in 1970's to 12.5% to 2010. A significant trend over time has been an increased percentage of persons with SCI who are African American, 0.8% are Native American and 2.1% are Asian.

Length of stay: Overall, median days hospitalized in the acute care medical/surgical unit for those who enter a model system immediately following injury has declined from 24 days in 1970's to 11 days since 2010. This trend is due in part to trends in the United States general population and also possibly explained by changing locations of model systems, referral patterns to model systems, or race-specific incidence rates. Substantial trends in the United States general population and also possibly explained by the changing locations of model systems, referral patterns to model systems, or race-specific incidence rates.
Incidencia: Aunque no se han conducido estudios sobre la aparición de trauma en la médula espinal en los últimos 35 años, se estima que la incidencia anual de daño a la médula espinal, es aproximadamente 40 casos por millón en la población de los EE.UU., o aproximadamente 12.000 casos nuevos. Esta cifra no incluye aquellos que mueren a causa de esta lesión. Como no ha habido estudios de incidencia de lesión de médula espinal en los Estados Unidos desde los años 1990’s no se sabe si la incidencia ha cambiado en años.

Frecuencia: En el 2013 se estimaba alrededor de 273,000 personas el número total de pacientes con lesiones de médula espinal, con un margen de entre 238,000 a 332,000 personas. Nota: Estadísticas de incidencia y frecuencia son estimadas y fueron obtenidas de varios estudios. Estas estadísticas no son derivadas de la base de datos del Centro de Estadísticas Nacionales de Lesiones de Médula Espinal.

El Centro de Estadísticas Nacionales de Lesiones de Médula Espinal ha existido desde 1973 y capta datos de aproximadamente 13% de casos en los EE.UU. Desde su comienzo, 28 centros consolidados por el gobierno federal para formar el Sistema de Centros Modelos para el Cuidado de Lesiones de la Médula Espinal han contribuido a la base de datos con información regional. A partir de Diciembre 2012, la base de datos contenía información sobre 29,096 personas quienes tuvieron una lesión traumática en la médula espinal. Todas las estadísticas restantes en esta hoja son derivadas del mismo banco de datos o por estudios conducidos en colaboración con el Sistema de Centros Modelos. Vea la edición especial de los Archives of Physical Medicine and Rehabilitation publicados en Noviembre de 1999 y Noviembre de 2004 y March 2011 para información detallada sobre los temas notados en esta hoja.

Edad de riesgo: La mayoría de casos de trauma a la médula espinal ocurre en jóvenes adultos entre las edades de 16 a 30 años. De 1973 al 1979, la media de edad de incurrir en la lesión fue 28,7 años. Sin embargo, mientras media edad de la población ha aumentado con aproximadamente 9 años desde mediados de los 1970, la media de edad de lesión también ha aumentado. Desde el 2010, el promedio de edad de trauma ha aumentado a los 42,6 años. Es posible también que este aumento de la media de edad sea debido a cambios en la ubicación de los Centros Modelos, a cambios en las pautas de referencia, o a cambios de incidencia en determinados grupos étnicos.

Etiología: Des de el 2010, los accidentes automovilísticos explican el 36,5% de casos reportados. Las Caídas son la causa segunda más común y seguida por actos de violencia (principalmente disparos). La proporción de lesiones casuadas por accidentes deportivos ha disminuido con el tiempo mientras la proporción de lesiones causadas por caídas ha aumentado. Antes del 1980, actos de violencia causaban el 13,3% de los casos, alcanzando el máximo entre 1990 y 1999 con el 24,8% antes de decender al 14,3% desde el 2010.

Nivel neurológico y magnitud de la lesión: Personas con tetraplejia han sostenido daño a una de los ocho segmentos cervicales de la médula espinal; aquellos con paraplejia tienen lesiones en las regiones torácica, lumbar, o sacro de la médula espinal. Desde 2010, la categoría más frecuente al dar de alta de las personas reportadas a la base de datos es tetraplejia incompleta (el 40,6%), seguido por paraplejia incompleta (el 18,7%), paraplejia completa y tetraplejia completa (el 18,0%), y tetraplejia completa (el 11,6%). Menos del 1% de personas experimentaron recuperación neurológica completa al salir del hospital. En los últimos 20 años, el porcentaje de personas con tetraplejia incompleta ha aumentado mientras ambos paraplejia completa y tetraplejia completa ha disminuido un poco.

Estado ocupacional: Mas de la mitad (el 57,1%) de aquellas personas con lesiones en la médula espinal admitidos en un Centro Modelo reportaron estar empleados. El primer año después de la lesión, el 11,8% de personas está empleado. Al vigésimo año después de la lesión, el 34,9% está empleado y un nivel parecido se observa en el 35 año después de la lesión.