

# Think Possible

## Locations:

**Hospital and Outpatient Services**  
50 Gaylord Farm Road  
Wallingford, CT

**Physical Therapy - Cheshire**  
1154 Highland Avenue  
Cheshire, CT

**Physical Therapy - Cromwell**  
50 Berlin Road  
Cromwell, CT

**Physical Therapy - Madison**  
28 Durham Road  
Madison, CT

**Outpatient Services - North Haven**  
8 Devine Street  
North Haven, CT



[gaylord.org](http://gaylord.org)

## Rehabilitation Program | 2023 Outcome Report



# GAYLORD'S REHABILITATION PROGRAM:

We bring together an array of resources, **advanced technology**, plus a **team of highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their lives post-injury or illness, **maximize their independence** and reenter their communities.

Since every patient is different, our interdisciplinary team customizes a program based on their specific needs, whether they have experienced a **spinal cord injury, brain injury, stroke**, or other **neurological complication** or need rehab following a multi-trauma with **broken bones, amputation** or **multi-system failure**.

## Rehab Program Average Length of Stay



FY2021-FY2023 Gaylord Discharge Data

## Rehab Program Age of Patients Served

Age 13 - 17	7 patients	0.8%
Age 19 - 21	16 patients	1.9%
Age 22 - 35	71 patients	8.3%
Age 36 - 55	149 patients	17.5%
Age 56 - 65	204 patients	23.9%
Age 66 - 75	207 patients	24.3%
Age >75	199 patients	23.3%

FY2023 Gaylord Admission Data

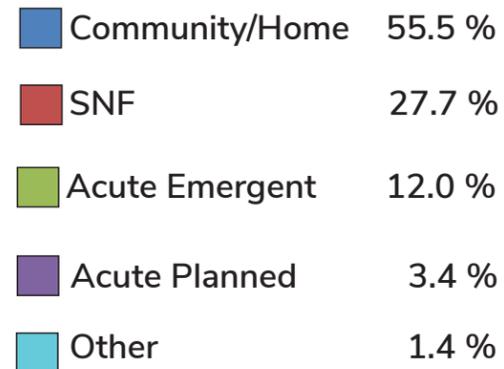
Gaylord Patients are **Likely** to Recommend our Program



FY2023 HCAHPS (LTRAX) Top Boxes

## Discharge Location

All Program Graduates



FY2023 Gaylord Discharge Data

Average Number of Hours of Therapy/Day



FY2023 Gaylord Patient Discharge Report

# ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

## Adequacy of the Therapy Program



FY2023 Internal Patient Survey Top Boxes

Accuracy Rating of Information Received Prior to Admission



FY2023 Survey Monkey 4's & 5's

My Care Team Included Me in **Decisions** Regarding Care, Treatment and Goal Setting



FY2023 Survey Monkey 4's & 5's

## LTACH Outcomes Medical & Rehab Hospital Patients CMS Quality Measures

Gaylord is Performing Better than the U.S. National Benchmarks

🏆 Rate of Successful Return to Home & Community from LTACH

Gaylord Better than National Average

data.CMS.gov - 10/1/2020 - 09/30/2022

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge

Gaylord Better than National Average

data.CMS.gov - 10/1/2020 - 09/30/2022

🏆 CLABSI  
Gaylord Better than National Average

data.CMS.gov - 1/1/2022 - 12/31/2022