

Think Possible

Locations:

Hospital and Outpatient Services

50 Gaylord Farm Road
Wallingford, CT

Physical Therapy - Cheshire

1154 Highland Avenue
Cheshire, CT

Physical Therapy - Cromwell

50 Berlin Road
Cromwell, CT

Physical Therapy - Madison

28 Durham Road
Madison, CT

Outpatient Services - North Haven

8 Devine Street
North Haven, CT



[gaylord.org](https://www.gaylord.org)



Rehabilitation Program 2024 Outcome Report



GAYLORD'S REHABILITATION PROGRAM:

We bring together an array of resources, **advanced technology**, plus a **team of highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their lives post-injury or illness, **maximize their independence** and reenter their communities.

Since every patient is different, our interdisciplinary team customizes a program based on their specific needs, whether they have experienced a **spinal cord injury, brain injury, stroke**, or other **neurological complication** or need rehab following a multi-trauma with **broken bones, amputation** or **multi-system failure**.

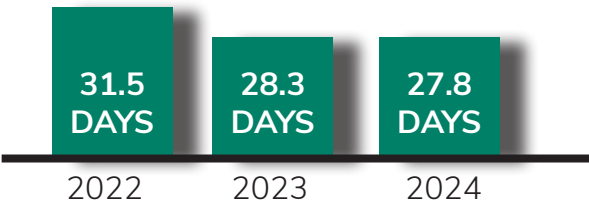
ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

Rehab Program Average Length of Stay



FY2022-FY2024 Gaylord Discharge Data

Rehab Program Age of Patients Served

Age 15-18	10 patients	1.1%
Age 19-21	15 patients	1.7%
Age 22-35	90 patients	10.0%
Age 36-55	172 patients	19.2%
Age 56-65	217 patients	24.2%
Age 66-75	192 patients	21.4%
Age >75	201 patients	22.4%

FY2024 Gaylord Admission Data

Gaylord
Patients
are **Likely**
to **Recommend**
our Program



FY2024 HCAHPS (LTRAX) Top Boxes

Discharge Location

All Program Graduates

Community/Home	59.3 %
SNF	24.9 %
Acute Emergent	11.2 %
Acute Planned	3.0 %
Other	1.1 %

FY2024 Gaylord Discharge Data

Average
Number of
Hours of
Therapy/
Day



FY2024 Gaylord Patient Discharge Report

Adequacy of the Therapy Program



FY2024 Internal Patient Survey Top Boxes

Accuracy Rating
of Information
Received Prior
to Admission



FY2024 Survey Monkey 4's & 5's

My Care Team Included
Me in **Decisions**
Regarding Care,
Treatment and
Goal Setting



FY2024 Survey Monkey 4's & 5's

LTACH Outcomes Medical & Rehab Hospital Patients CMS Quality Measures

Gaylord is Performing
Better than the
U.S. National Benchmarks

🏆 Rate of Successful Return
to Home & Community
from LTACH

Gaylord Better
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 Preventable
Hospital Readmissions
30 Days Post-Discharge

Gaylord Better
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 CLABSI

Gaylord Better
than National Average

data.CMS.gov - 1/1/2023 - 12/31/2023