

Think Possible

Locations:

Hospital and Outpatient Services
50 Gaylord Farm Road
Wallingford, CT

Physical Therapy - Cheshire
1154 Highland Avenue
Cheshire, CT

Physical Therapy - Cromwell
50 Berlin Road
Cromwell, CT

Physical Therapy - Madison
28 Durham Road
Madison, CT

Outpatient Services - North Haven
8 Devine Street
North Haven, CT



gaylord.org



Rehabilitation Program
2024 Outcome Report



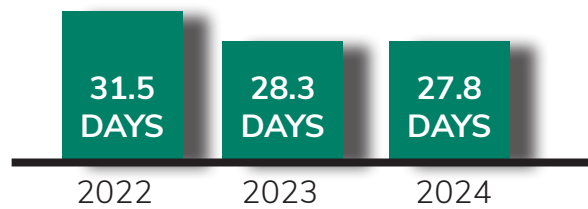
GAYLORD'S REHABILITATION PROGRAM:

We bring together an array of resources, **advanced technology**, plus a **team of highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their lives post-injury or illness, **maximize their independence** and reenter their communities.

Since every patient is different, our interdisciplinary team customizes a program based on their specific needs, whether they have experienced a **spinal cord injury, brain injury, stroke**, or other **neurological complication** or need rehab following a multi-trauma with **broken bones, amputation** or **multi-system failure**.

Rehab Program Average Length of Stay



FY2022-FY2024 Gaylord Discharge Data

Rehab Program Age of Patients Served

Age <22	25 patients	2.7%
Age 22 - 35	90 patients	10.0%
Age 36 - 55	172 patients	19.1%
Age 56 - 65	217 patients	24.1%
Age 66 - 75	192 patients	21.4%
Age >75	201 patients	22.4%

FY2024 Gaylord Admission Data

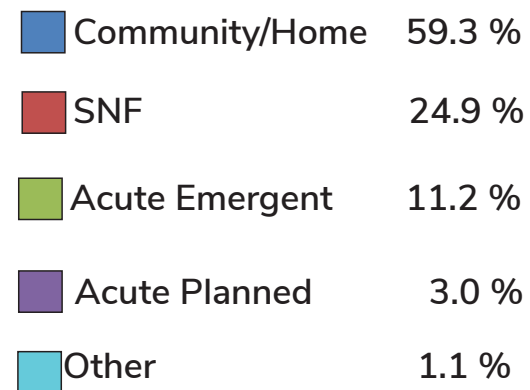
Gaylord Patients are **Likely** to Recommend our Program



FY2024 HCAHPS (LTRAX) Top Boxes

Discharge Location

All Program Graduates



FY2024 Gaylord Discharge Data

Average Number of Hours of Therapy/Day



FY2024 Gaylord Patient Discharge Report

ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

Adequacy of the Therapy Program



FY2024 Internal Patient Survey Top Boxes

Accuracy Rating of Information Received Prior to Admission



FY2024 Survey Monkey 4's & 5's

My Care Team Included Me in **Decisions** Regarding Care, Treatment and Goal Setting



FY2024 Survey Monkey 4's & 5's

LTACH Outcomes Medical & Rehab Hospital Patients CMS Quality Measures

Gaylord is Performing Better than the U.S. National Benchmarks

🏆 Rate of Successful Return to Home & Community from LTACH

Gaylord Better than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge

Gaylord Better than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 CLABSI
Gaylord Better than National Average

data.CMS.gov - 1/1/2023 - 12/31/2023