

Think Possible



gaylord.org

Locations:

Hospital and Outpatient Services

50 Gaylord Farm Road
Wallingford, CT

Physical Therapy - Cheshire

415 Highland Avenue
Cheshire, CT

Physical Therapy - Cromwell

50 Berlin Road
Cromwell, CT

Outpatient Services - Fairfield

75 Kings Highway Cutoff
Fairfield, CT

Physical Therapy - Madison

28 Durham Road
Madison, CT

Outpatient Services - North Haven

8 Devine Street
North Haven, CT



Rehabilitation Program
2025 Outcome Report

GAYLORD'S REHABILITATION PROGRAM:

We bring together an array of resources, **advanced technology**, plus a **team of highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their lives post-injury or illness, **maximize their independence** and reenter their communities.

Since every patient is different, our interdisciplinary team customizes a program based on their specific needs, whether they have experienced a **spinal cord injury, brain injury, stroke**, or other **neurological complication** or need rehab following a multi-trauma with **broken bones, amputation** or **multi-system failure**.

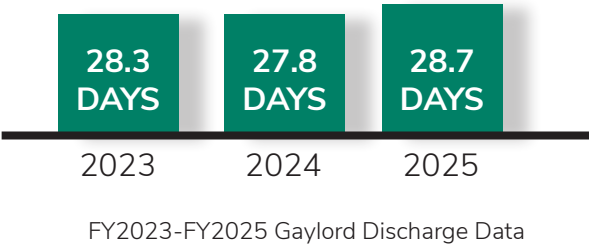
ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

Rehab Program Average Length of Stay



Rehab Program Age of Patients Served

Age <22	48 patients	5.0%
Age 22 - 35	64 patients	6.7%
Age 36 - 55	149 patients	15.6%
Age 56 - 65	216 patients	27.5%
Age 66 - 75	240 patients	25.0%
Age >75	241 patients	25.2%

FY2025 Gaylord Admission Data

Gaylord Patients are **Likely** to Recommend our Program



FY2025 HCAHPS (LTRAX) Top Boxes

Discharge Location

All Program Graduates

Community/Home	52.7 %
SNF	29.6 %
Acute Emergent	13.4 %
Acute Planned	2.2 %
Other	2.1 %

FY2025 Gaylord Discharge Data

Average Number of Hours of Therapy/Day



FY2025 Gaylord Patient Discharge Report

Adequacy of the Therapy Program



FY2025 Internal Patient Survey Top Boxes

Accuracy Rating of Information Received Prior to Admission



FY2025 Survey Monkey 4's & 5's

My Care Team Included Me in **Decisions** Regarding Care, Treatment and Goal Setting



FY2025 Survey Monkey 4's & 5's

LTACH Outcomes
Medical & Rehab Hospital Patients
CMS Quality Measures
Gaylord is Performing Better than the U.S. National Benchmarks

🏆 Rate of Successful Return to Home & Community from LTACH
Gaylord Better than National Average

data.CMS.gov - 10/1/2022 - 09/30/2024

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge
Gaylord Better than National Average

data.CMS.gov - 10/1/2022 - 09/30/2024