

OUTPATIENT SPINAL CORD INJURY PROGRAM

Gaylord Spinal
Cord Injury
Patients
are Likely
to Recommend



FY2024

Gaylord Outpatient Spinal Cord
Injury Program

Patient Count
331

FY2024

Gaylord Outpatient Spinal Cord
Injury Program

Average Age
50.5

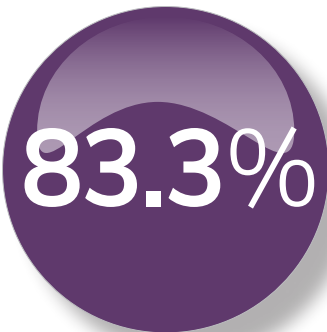
FY2024

Outpatient Spinal Cord Injury Program
Age of Patients Served

Age 16-18	2 patients	0.6%
Age 19 - 21	12 patients	3.6%
Age 22 - 35	59 patients	17.8%
Age 36 - 55	117 patients	35.3%
Age 56 - 65	84 patients	25.3%
Age 66 - 75	38 patients	11.4%
Age >75	19 patients	5.7%

FY2024

Global Rate
of Change



FY2024

Gaylord Outpatient Spinal Cord
Injury Program

Visits Per Patient
16.3

FY2024

Gaylord Outpatient Spinal Cord
Injury Program

Unplanned Transfers to Acute
0.3%

FY2024



Spinal Cord Injury Program
2024 Outcome Report



GAYLORD'S SPINAL CORD PROGRAM:

We bring together an array of resources, **advanced technology**, plus a team of **highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their post-injury lives, **maximize their independence** and reenter their communities.

Since every spinal cord injury or illness affects a person differently, our **interdisciplinary team customizes** each program based on the patient's specific needs and discharge destination.

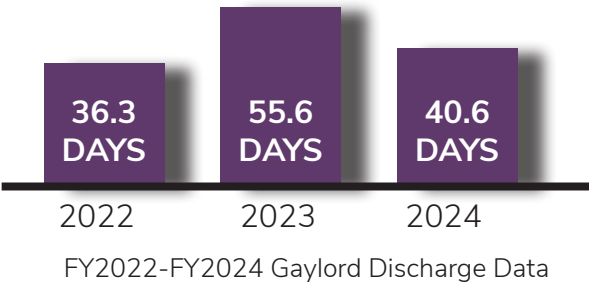
ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

Spinal Cord Program Average Length of Stay



Spinal Cord Program Age of Patients Served

Age 15-18	1 patient	0.7%
Age 19-21	3 patients	2.1%
Age 22-35	11 patients	7.6%
Age 36-55	33 patients	22.9%
Age 56-65	38 patients	26.4%
Age 66-75	34 patients	23.6%
Age >75	24 patients	16.7%

FY2024 Gaylord Admission Data

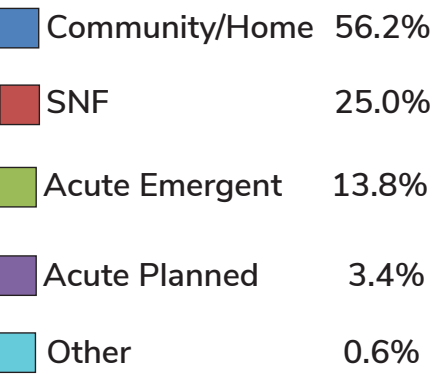
Gaylord SCI
Patients
are Likely
to Recommend
our Program



FY2024 HCAHPS (LTRAX) Top Boxes

Discharge Location

Spinal Cord Program Graduates



Average
Number of
Hours of
Therapy/
Day



FY2024 Gaylord Patient Discharge Report

Adequacy of the Spinal Cord Injury Therapy Program



FY2024 Internal Patient Survey Top Boxes

Accuracy Rating
of Information
Received Prior
to Admission



FY2024 Internal Patient Survey Data Top Boxes

My Care Team Included
Me in Decisions
Regarding Care,
Treatment and
Goal Setting



FY2024 Internal Patient Survey Data Top Boxes

LTACH Outcomes Medical & Rehab Hospital Patients CMS Quality Measures

Gaylord is Performing
Better than the
U.S. National Benchmarks

🏆 Rate of Successful Return
to Home & Community
from LTACH

Gaylord Better
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 Preventable
Hospital Readmissions
30 Days Post-Discharge

Gaylord Better
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 CLABSI

Gaylord Better
than National Average

data.CMS.gov - 1/1/2023 - 12/31/2023