

OUTPATIENT SPINAL CORD INJURY PROGRAM

Gaylord Spinal
Cord Injury
Patients
are Likely
to Recommend



FY2025

Gaylord Outpatient Spinal Cord
Injury Program

Patient Count
338

FY2025

Gaylord Outpatient Spinal Cord
Injury Program

Average Age
50.2

FY2025

Outpatient Spinal Cord Injury Program
Age of Patients Served

Age 14-18	4 patients	1.2%
Age 19 - 21	14 patients	4.1%
Age 22 - 35	62 patients	18.3%
Age 36 - 55	108 patients	31.9%
Age 56 - 65	78 patients	23.1%
Age 66 - 75	50 patients	14.8%
Age >75	22 patients	6.5%

FY2025

Gaylord Outpatient Spinal Cord
Injury Program

Visits Per Patient
16.5

FY2025

Global Rate
of Change



FY2025

Gaylord Outpatient Spinal Cord
Injury Program

Unplanned Transfers to Acute
0.0%

FY2025



Gaylord
Specialty Healthcare

Spinal Cord Injury Program
2025 Outcome Report

GAYLORD'S SPINAL CORD PROGRAM:

We bring together an array of resources, **advanced technology**, plus a team of **highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their post-injury lives, **maximize their independence** and reenter their communities.

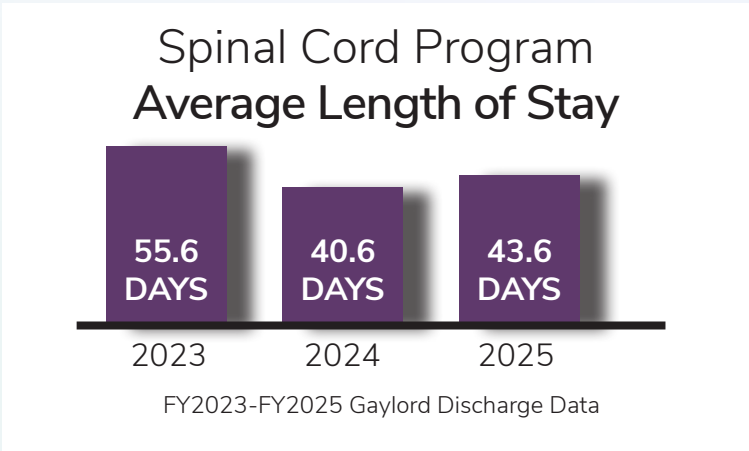
Since every spinal cord injury or illness affects a person differently, our **interdisciplinary team customizes** each program based on the patient's specific needs and discharge destination.

ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.



Spinal Cord Program Age of Patients Served

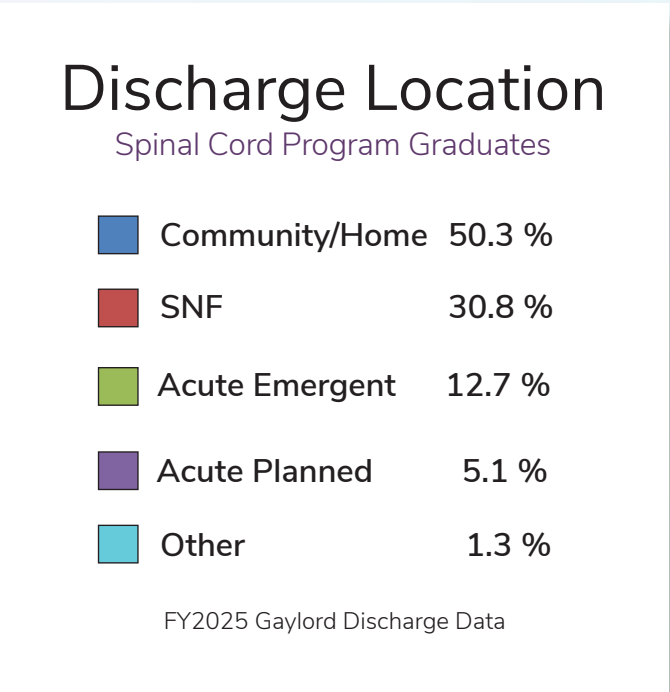
Age <22	13 patient	8.3%
Age 22 - 35	10 patients	6.4%
Age 36 - 55	17 patients	10.8%
Age 56 - 65	38 patients	24.2%
Age 66 - 75	43 patients	27.4%
Age >75	36 patients	22.9%

FY2025 Gaylord Admission Data

Gaylord SCI Patients are Likely to Recommend our Program

100% Likelihood

FY2025 HCAHPS (LTRAX) Top Boxes



Average Number of Hours of Therapy/Day

2.5-3.0hrs

FY2025 Gaylord Patient Discharge Report

Adequacy of the Spinal Cord Injury Therapy Program

100%

FY2025 Internal Patient Survey Top Boxes

Accuracy Rating of Information Received Prior to Admission

98% Positive

FY2025 Internal Patient Survey Data Top Boxes

My Care Team Included Me in Decisions Regarding Care, Treatment and Goal Setting

98% Likelihood

FY2025 Internal Patient Survey Data Top Boxes

LTACH Outcomes

Medical & Rehab Hospital Patients

CMS Quality Measures

Gaylord is Performing Better than the U.S. National Benchmarks

🏆 Rate of Successful Return to Home & Community from LTACH

Gaylord Better than National Average

data.CMS.gov - 10/1/2022 - 09/30/2024

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge

Gaylord Better than National Average

data.CMS.gov - 10/1/2022 - 09/30/2024