

# OUTPATIENT STROKE PROGRAM

Gaylord Stroke  
Patients  
are Likely  
to Recommend  
our Program



FY2024

Gaylord Outpatient Stroke Program

Patient Count  
**530**

FY2024

Outpatient Stroke Program  
Age of Patients Served

|             |              |       |
|-------------|--------------|-------|
| Age 17      | 3 patients   | 0.5%  |
| Age 19 - 21 | 0 patients   | 0.0%  |
| Age 22 - 35 | 24 patients  | 4.5%  |
| Age 36 - 55 | 137 patients | 25.8% |
| Age 56 - 65 | 151 patients | 28.4% |
| Age 66 - 75 | 117 patients | 22.0% |
| Age >75     | 98 patients  | 18.4% |

FY2024

Gaylord Outpatient Stroke Program

Average Age  
**61.8**

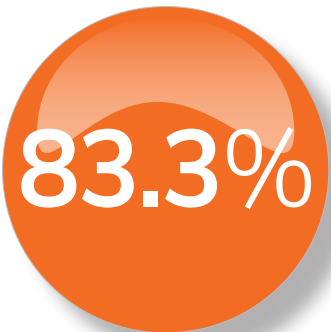
FY2024

Gaylord Outpatient Stroke Program

Visits Per Patient  
**33.5**

FY2024

Global Rate  
of Change



FY2024

Gaylord Outpatient Stroke Program

Unplanned Transfers to Acute

**0%**

FY2024



Stroke Program

2024 Outcome Report



Gaylord  
Specialty Healthcare



# GAYLORD'S STROKE PROGRAM:

We bring together an array of resources, **advanced technology**, plus a team of **highly experienced providers**, to offer each stroke patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their post-injury lives, **maximize their independence** and reenter their communities.

Since every stroke is different, our interdisciplinary team will customize a program based on the patient's specific needs, especially if the patient is part of the **Young Stroke Program**.

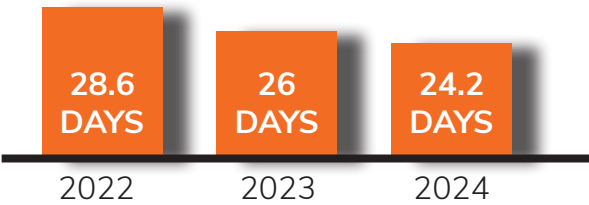
# ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital/LTACH, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to their highest quality of life. From simple to catastrophic situations, we bring together all our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

## Stroke Program Average Length of Stay



FY2022-FY2024 Gaylord Discharge Data

## Stroke Program Age of Patients Served

|           |              |       |
|-----------|--------------|-------|
| Age 16    | 1 patient    | 0.2%  |
| Age 19-21 | 0 patients   | 0.0%  |
| Age 22-35 | 7 patients   | 2.1%  |
| Age 36-55 | 41 patients  | 11.9% |
| Age 56-65 | 93 patients  | 27.1% |
| Age 66-75 | 81 patients  | 23.5% |
| Age >75   | 121 patients | 35.2% |

FY2024 Gaylord Admission Data

Gaylord  
Stroke Patients  
are Likely  
to Recommend  
our Program



FY2024 HCAHPS (LTRAX) Top Boxes

## Discharge Location

Stroke Program Graduates

|                |        |
|----------------|--------|
| Community/Home | 48.8 % |
| SNF            | 35.1 % |
| Acute Emergent | 11.9 % |
| Acute Planned  | 2.3 %  |
| Other          | 1.4 %  |

FY2024 Gaylord Discharge Data

Average  
Number of  
Hours of  
Therapy/  
Day



FY2024 Gaylord Patient Discharge Report

## Adequacy of the Stroke Therapy Program



FY2024 Internal Patient Survey Data Top Boxes

## Accuracy Rating of Information Received Prior to Admission



FY2024 Internal Patient Survey Data Top Boxes

My Care Team Included  
Me in Decisions  
Regarding Care,  
Treatment and  
Goal Setting



FY2024 Internal Patient Survey Data Top Boxes

## LTACH Outcomes Medical & Rehab Hospital Patients CMS Quality Measures

Gaylord is Performing  
Better than the  
U.S. National Benchmarks

🏆 Rate of Successful Return  
to Home & Community  
from LTACH

Gaylord Better  
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 Preventable  
Hospital Readmissions  
30 Days Post-Discharge

Gaylord Better  
than National Average

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 CLABSI

Gaylord Better  
than National Average

data.CMS.gov - 1/1/2023 - 12/31/2023