

# OUTPATIENT STROKE PROGRAM

Gaylord Stroke Patients are Likely to Recommend our Program



FY2024

Gaylord Outpatient Stroke Program

Patient Count  
**530**

FY2024

Outpatient Stroke Program  
Age of Patients Served

Age 17	3 patients	0.5%
Age 19 - 21	0 patients	0.0%
Age 22 - 35	24 patients	4.5%
Age 36 - 55	137 patients	25.8%
Age 56 - 65	151 patients	28.4%
Age 66 - 75	117 patients	22.0%
Age >75	98 patients	18.4%

FY2024

Gaylord Outpatient Stroke Program

Average Age  
**61.8**

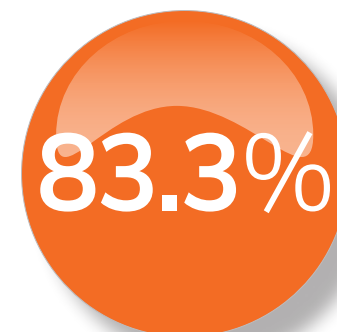
FY2024

Gaylord Outpatient Stroke Program

Visits Per Patient  
**33.5**

FY2024

Global Rate of Change



FY2024

Gaylord Outpatient Stroke Program  
Unplanned Transfers to Acute

**0%**

FY2024



Stroke Program

2024 Outcome Report



# GAYLORD'S STROKE PROGRAM:

We bring together an array of resources, **advanced technology**, plus a team of **highly experienced providers**, to offer each stroke patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their post-injury lives, **maximize their independence** and reenter their communities.

Since every stroke is different, our interdisciplinary team will customize a program based on the patient's specific needs, especially if the patient is part of the **Young Stroke Program**.

# ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital/LTACH, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to their highest quality of life. From simple to catastrophic situations, we bring together all our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

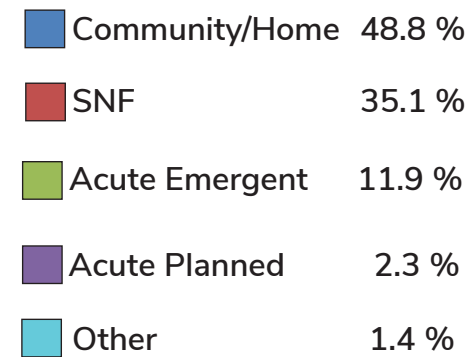
## Stroke Program Average Length of Stay



FY2022-FY2024 Gaylord Discharge Data

## Discharge Location

Stroke Program Graduates



FY2024 Gaylord Discharge Data

## Adequacy of the Stroke Therapy Program



FY2024 Internal Patient Survey Data Top Boxes

## LTACH Outcomes Medical & Rehab Hospital Patients

### CMS Quality Measures

**Gaylord is Performing Better than the U.S. National Benchmarks**

🏆 Rate of Successful Return to Home & Community from LTACH

**Gaylord Better than National Average**

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge

**Gaylord Better than National Average**

data.CMS.gov - 10/1/2021 - 09/30/2023

🏆 CLABSI

**Gaylord Better than National Average**

data.CMS.gov - 1/1/2023 - 12/31/2023

## Stroke Program Age of Patients Served

Age <22	1 patient,	0.2%
Age 22 - 35	7 patients,	2.0%
Age 36 - 55	41 patients,	11.9%
Age 56 - 65	93 patients,	27.0%
Age 66 - 75	81 patients,	23.5%
Age >75	121 patients,	35.1%

FY2024 Gaylord Admission Data

Gaylord Stroke Patients are Likely to Recommend our Program

**94%**  
Likelihood

FY2024 HCAHPS (LTRAX) Top Boxes

Average Number of Hours of Therapy/Day

**2.5-3.0hrs**

FY2024 Gaylord Patient Discharge Report

Accuracy Rating of Information Received Prior to Admission

**100%**  
Positive

FY2024 Internal Patient Survey Data Top Boxes

My Care Team Included Me in Decisions Regarding Care, Treatment and Goal Setting

**100%**  
Satisfaction

FY2024 Internal Patient Survey Data Top Boxes