

Great Place to Work Certified

Gaylord Earns Great Place to Work Certification —Again, and Better Than Ever!



Thank you! Gaylord Specialty Healthcare is proud to celebrate an extraordinary milestone—our continued certification as a Great Place to Work and national recognition as a top-performing organization across multiple categories.

This year, a record-setting 90% of employees identified Gaylord as a great place to work. This achievement builds on last year's strong results and reflects the culture we have built together - one grounded in respect, collaboration, and a shared commitment to excellence.

Engagement across our workforce remains a key strength. A total of 540 employees, representing 54% of our organization, participated in this year's survey, demonstrating a strong and ongoing commitment to shaping our workplace and future.

Our focus on professional growth continues to make a meaningful impact. This year, 86% of respondents agreed they are provided opportunities for training and development, exceeding our organizational goal and reinforcing our commitment to career advancement.

continued on page 2...

Welcome Dr. Russo:

Five Questions with our New Medical Director of Inpatient Acquired Brain Injury Service



Gaylord Specialty Healthcare is thrilled to welcome Dr. Jennifer Russo as Medical Director of our Inpatient Acquired Brain Injury Service.

Dr. Russo joins Gaylord from Kessler Institute for Rehabilitation, where she served in national leadership roles in brain injury medicine. *"She is an outstanding clinician with a deep commitment to advancing brain injury rehabilitation,"* said Dr. Mike Ivy, Chief Medical Officer.

"Her national reputation for caring for patients with the most complex neurological conditions, combined with her passion for research and education, will further strengthen Gaylord's ability to deliver the highest level of specialized rehabilitation to our patients."

continued on page 3...

One of Dr. Russo's areas of expertise is **disorders of consciousness**, an emerging field of brain injury medicine focused on identifying signs of awareness in patients who may appear unresponsive.

Her work explores new technologies that can help uncover hidden awareness, improving diagnosis and helping rehabilitation teams tailor treatment for each patient.

I nnovation
T eamwork
I nclusion
S afety
I ntegrity
C ompassion
A ccountability
R espect
E xcellence

FYI DEADLINE

Submissions for the next issue due:
Thurs, July 17, 2026

Submit requests in JIRA

Our mission is to enhance health, maximize function and transform lives.

Continued from front page...

**GREAT PEOPLE.
GREAT WORK.**
—congratulations



Gaylord's achievements also extend to national recognition. For the second consecutive year, we have met or exceeded benchmarks across all major Great Place to Work categories:

- Top 100 Healthcare Hospitals
- Top 100 Healthcare Organizations
- Top 100 Across All U.S. Industries

These distinctions place Gaylord among the top organizations in the nation and reflect the collective efforts of our entire team.

Most importantly, these accomplishments belong to our employees. Your dedication, compassion, and teamwork are what make Gaylord an exceptional place to work and a leader in patient care.

With sincere appreciation, we thank every member of the Gaylord team for making this possible. We look forward to celebrating this achievement together and continuing to build on this strong foundation!

With our appreciation,

Lisa *MC L* *Soyia* *Pete* *Yara* *Chris* *Nitch*

2026

EMPLOYEE of the YEAR



Who will it be?
Join us:

Thursday, July 16
12pm, Brooker Lecture Hall

Q&A with Dr. Russo (continued from front page...)

Q. What drew you to medicine?

A. I honestly believe that I have the best job in the world. I get the daily privilege of helping patients who have experienced life-changing injury slowly find their way back to life. As a field, brain injury medicine sits at the edge of science, allowing me to really practice the art of medicine daily. My job is intimate, deeply personal, endlessly challenging, and ultimately fulfilling. I truly could not love my job more.

Q. What attracted you to Gaylord and this leadership role?

A. I have long known about Gaylord's reputation for excellence but have been deeply moved to learn how mission-driven the institution truly is. The transition to Gaylord affords me the opportunity to continue the Gaylord tradition while helping to further develop this truly excellent program. I am excited by the opportunity to work in a system that can provide the full spectrum of brain injury care.

Q. What is one of the first things you hope to accomplish?

A. One of the goals that I will be focused on is increasing the national awareness of the Gaylord brand to truly make Gaylord a destination for brain injury patients.

Q. You have worked extensively with patients with disorders of consciousness and severe brain injuries. What have those experiences taught you about recovery?

A. My work with severe brain injury patients has taught me a few things: 1) Never take time for granted, and 2) Miracles are possible. You never know what potential for recovery an individual may have.

Q. Tell us a fun fact or two about yourself!

A. I was a drama major as an undergraduate and worked professionally as a musical theater performer for several years before deciding to go back to school to pursue medicine. I met my husband in medical school doing one of our annual plays as part of the health sciences theater group on campus.

Read more about Dr. Russo and her background [here](#).



Admissions & Care Management: Better Together

Gaylord's Admissions and Care Management teams are beginning a closer partnership focused on improving communication, coordinating care, and creating a more seamless experience for patients, families, and referral partners.

Strengthening the Continuum of Care

Instead of thinking of Admissions and Care Management as two separate departments, think of them as two connected parts of the same patient journey.

One Shared Goal:

Creating a smoother experience from referral through discharge planning, helping ensure patients receive the right care at the right time through stronger communication, collaboration, and coordinated transitions.



What You'll Notice

- Closer collaboration between Admissions and Care Management
- More coordinated communication across teams
- Continued focus on improving patient flow
- Opportunities for shared learning and cross-training
- Better coordination throughout the patient's rehabilitation journey

Leadership Updates

Congratulations to **Kathleen Sullivan** on her expanded leadership role overseeing both Admissions and Care Management.

Kathryn Prevost will continue leading Care Management while partnering closely with Kathleen to guide collaborative initiatives and process improvements across both departments.

Although the teams will continue holding department-specific meetings, they'll also come together regularly to share ideas, strengthen communication, and work on initiatives that support patients and staff alike.

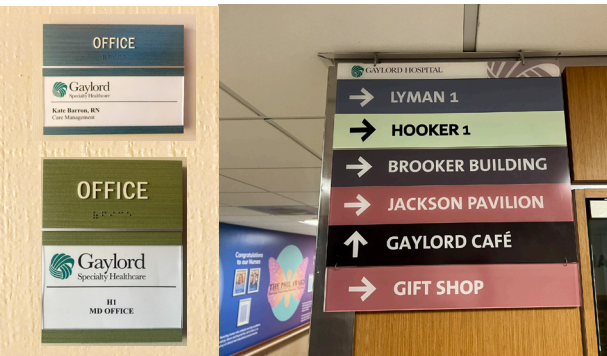
Don't Know Where You're Going? Look Up!

Our campus has a color-coded wayfinding system designed to help staff, patients, families, and visitors find their destination quickly. Just follow the overhead and wall-mounted signs. They'll guide you from Jackson to Milne and everywhere in between.

Campus Color Guide

Brooker Building.....	
Lyman Memorial Unit.....	
Hooker Memorial Building...	
Milne Pavilion.....	
Jackson Pavilion.....	
Luscomb Building.....	
Morriss Building (caf).....	
Burgess Building.....	

As you move through the campus, you'll notice these colors displayed on wayfinding signs, room identifiers, and pavilion markers to help you stay on course.



Help Others Find Their Way

When welcoming a family member, guest, volunteer, or new employee, take a moment to point out the color-coded signs. A quick introduction can make navigating campus much easier.

Remember: If you're not sure where you're going, look up! The signs above you are designed to point the way.

Sonja Named to HBJ Power 25 Healthcare List

We're proud to celebrate Gaylord President and CEO Sonja LaBarbera, who has been named to the 2026 Hartford Business Journal Power 25 Healthcare list.

Those of us who work alongside Sonja see firsthand the vision, determination, and commitment she brings to Gaylord every day. Her leadership has helped shape a period of tremendous growth, from expanding



our outpatient network and advancing innovative rehabilitation programs to strengthening education, research, and the exceptional care we provide to patients across Connecticut.

This recognition reflects not only Sonja's leadership, but also the incredible work happening throughout Gaylord. Every member of our team plays a role in the impact being recognized, and this honor is a testament to what we accomplish together.

Congratulations, Sonja, on this well-deserved recognition!

[Read Sonja's full Hartford Business Journal feature here.](#)



Nurse Resident of the Year

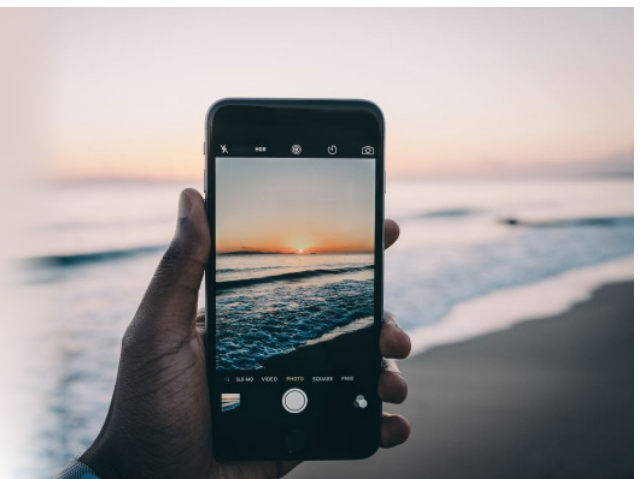
Congratulations to **Alexia Amenta, RN**, recipient of the 2026 Nurse Resident of the Year Award!

Presented by the Gaylord [Vizient, Inc./AACN™](#) Nurse Residency Program, this award recognizes outstanding dedication, compassion, and professionalism demonstrated throughout a nurse's first year of practice.

We wish Alexia continued success as she builds on this well-deserved achievement. Join us in celebrating this well-deserved recognition!

Did you know Gaylord holds a weekly 'Photo of the Week' Contest on the intranet homepage?

Share your amazing photos with us and your photo may be chosen for display on the intranet homepage for one week for all to see. Please email photo entries to publicrelations@gaylord.org with your name, department, title and brief description of the photo.





Attention: Nursing Department Team Members



Nursing Town Hall Meeting

PRESENTED BY:
LISA KALAFUS, VP, CNO



7:45a-8:45a
2:00p-3:00p

TUESDAY
July 21

Brooker Lecture Hall or Via Zoom

Please attend one of two sessions!

Sign-up in UKG Gaylord University
Check your email for Zoom link.
Refreshments will be served.



Congratulations to the following staff who were recognized by their peers in the month of June. Each month a name is pulled to win a prize.

Did your co-worker go above and beyond?



Scan the QR code to recognize them!

Lori Baker	Facilities Secretary
Rachel Hoia	Speech Pathologist IP
Dean Hurley	Patient Care Technician
Nicole Frey	Enhanced Clin Exp Prg Grd
Francesca Chieffo	Occupational Therapist IP
Jacqueline Coley	Physical Therapist OP
Mark Wojda	Physical Therapist OP
Evrita Mims	Intake Representative NH
Morgan Raymond	Physical Therapist OP
Caroline Loveurd	Physical Therapist NH
Elisha Griffin	Fluoro Tech/Rad Tech
Jessica Lampart Cole	Student Nurse Technician
Alyssa Rotman	Clinical Informatics & Lab Mgr
Paula Savino	Physical Therapist IP
Kate Donohue	Physical Therapist OP
Maura Sipples	Team Lead Switchboard
Kara Dorsey	Team Leader EVS RAFFLE WINNER
Casey Thompson	Occupational Therapist OP
Yaz Ortiz	Unit Nurse Leader H1



WELCOME SUMMER



That moment you realize the free samples were a terrible life choice... because now you need the whole pizza.



Sweet Start to Summer

Summer officially arrived with an Ice-Cream Emergency!

HR answered the call, bringing back the much-loved repurposed ambulance, which rolled in just in time to help staff beat the heat and kick off the season with a smile.

Food and Nutrition also teamed up with Sardilli to bring Gaylord a **mini pizza market**, selling make-at-home pizza kits with farm-fresh ingredients.

Shoutout to Executive Chef, John Broccoli, who even loaned his personal pizza oven to the cause, offering piping hot samples!



Welcome

to the Gaylord Team!

Olivia Aitken	PT – Wallingford OP	Amanda Konwerski	Billing & A/R
Jasodra Bhola	PCT – Hooker 1	Mia Lawrence	OT – Inpatient
Taylor Borchard	Student PCT – Float Pool	Brooke Lynch	OT – Inpatient
Karen Christensen	Hybrid Social Worker	Ashley Magdon	LPN – L1
Margaret Cody	Student PCT – L1	LaShawn McCoy	CSA – L1
Evelyn Cruz	LPN – L2	Deanna Miller	PCT – M1
Jessica Cruz	PCT – H1	Kate Mongillo	Digital & Social Media Coordinator
Karen Davis	PCT – H1	Jayden Richards	PCT – H1
Dr. Jennifer Russo	Medical Director	Catherine Salonga	LPN – H1
Skye Flores	PCT – M2	Gabriela Sarti	PCT – L1
Stephanie Garcia	Rehab Aide – Fairfield	Andrea Emails	Student PCT – M2
Vanessa Garrett	SI – L1	Laurie Smith	PCT – M2
Kymberly Gondinho	Graduate Nurse – L1	Ethen Thomas	Student PCT – Float Pool
Isaac Gran	Rehab Aide – Wal.	Jamare Thomas	PCT – Float Pool
Salma Hefnaoui	Student PCT – M2	Jack Trotter	Pharmacy Tech
Dr. Gretchen Hermes	Psychiatry	Devon Valencia	EVS Aide
Nakisha Joseph	RN – M1	Jakyra Williams	RN – L1
Santi Kalidindi	Student PCT – M2		



**American
Red Cross**

BLOOD DRIVE



**THURSDAY
JULY 30**

**10:30 AM - 3:30 PM
BROOKER LECTURE HALL**

To schedule an appointment

- **Call: (1-800-733-2767)**
 - **Visit: redcrossblood.org and enter "Wallingford"**
- Donors will receive a Fandango Movie Reward by email to see a movie on us!

Be *Cool* This *July*

Gaylord has been selected again as a nonprofit partner in the **Stop & Shop Community Bag Program**.

This time, our organization will receive \$1 for each \$2.50 reusable Community Bag sold throughout the **month of August 2026** at the Stop & Shop located on:

930 North Colony Road,
Wallingford CT

STOP&SHOP
stopandshop.2givelocal.com

Need to access Gaylord's Employee Assistance Program?

Call (860) 233-6228.



Gaylord and the COMMUNITY

- **July 17 - Sep 12**-Bartlem Beats Concert Series
- **July 26**-Meriden Police Golf Tournament
- **August 2**-Southington/Cheshire YMCA Golf Tournament
- **August 3**-Masonicare Golf Tournament
- **August 14**-Ray LaMay Golf Tournament

● Community Events ■ Sponsorships



Human
Resources

Calendar of Engagement Events JULY

PAYMENT ACCEPTED: Cash, credit cards, Venmo, SNAP and EBT	 EVERY MON JULY	Farmer's Market 10am-2pm Jackson Entrance	 13-17 JULY	Legacy Week Brooker South Lawn
	 EVERY MON JULY	Onsite Zumba 4:10pm Inpatient Gym	 THUR 16 JULY	Employee of the Year Ceremony 12pm Brooker Lecture Hall
	 EVERY WED JULY	Onsite Yoga 4:10pm Brooker Lecture Hall	 TUE 28 JULY	Why Does Everything Hurt? Your Body in Menopause 12pm Webinar, Zoom



MEASURING WHAT MATTERS:

CONNECTING OUTCOMES TO REAL-WORLD IMPACT



Every quarter, departments across Gaylord report outcomes that help measure performance and progress. This new feature highlights examples of teams that are doing an exceptional job translating those outcomes into meaningful stories for the audiences they serve.

This Edition's Spotlight: Inpatient Therapy & High Intensity Training

LED BY BILL NEIDEL, DIRECTOR OF INPATIENT THERAPY

The Goal: Increase Participation in High Intensity Training (HIT) during inpatient stays

The Data Snapshot:

Progress	59 patients completed 5+ HIT sessions
Annual Goal	88 patients
HIT Participants	92% discharged as community ambulators
Comparison Group	62% discharged as community ambulators

Key Audiences: Leadership • Referral Sources • Regulatory Agencies • Students & Educators • Payers • Board of Directors • Donors

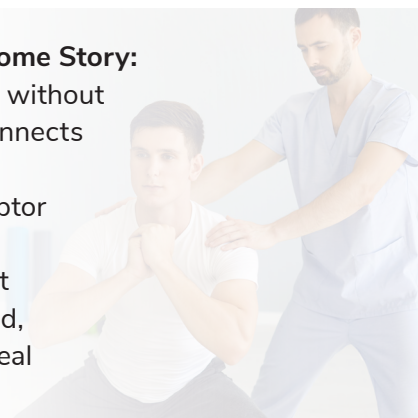
Why It Matters:

92% of patients in the HIT program who completed the 10 Meter Walk Test were discharged as limited community ambulators, compared to 62% of all patients completing the assessment.

That means patients participating in HIT were significantly more likely to leave Gaylord with improved mobility and greater independence in the community.

Why This Is a Strong Outcome Story:

This example takes a metric without a natural benchmark and connects it to a meaningful functional outcome with a clear descriptor from the 10m walk test, "community ambulator," that people can easily understand, helping translate data into real customer impact.



Friday, July 10

The featured organization is:

In A Heartbeat

Our mission is to prevent death from sudden cardiac arrest by providing primary and secondary prevention!

[Click here to learn more](#) or visit:

www.inaheartbeat.org

Friday, July 24

The featured organization is:

Columbus House – Homeless Veterans

Columbus House provides housing, food, and supportive services to individuals experiencing homelessness, including dedicated programs for veterans.

[Click here to learn more](#) or visit:

www.columbushouse.org

Employees need a Jeans for Charity sticker or button to indicate their participation.

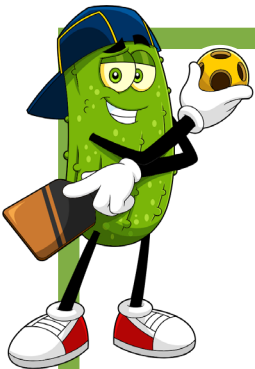
Stickers can be purchased for \$2 in the cafeteria, Jackson Java, Jackson 2 outpatient, Human Resources, and all outpatient clinics.



Friday, July 10 & 24

Sticker: \$2

Fun Scrub Fridays supports with the same charities featured for each Jeans for Charity event going forward, and therefore will use the same stickers and buttons for participation.



SERVE UP SOME FUN!

GAYLORD EMPLOYEE
PICKLEBALL GROUP

"We're always looking for new players!"

**Alternating Tuesdays &
Wednesdays • 5:00 PM**
Gaylord Tennis Courts

Upcoming dates: July 14, 21, 28

Never played? Perfect.
Already hooked? Even better.
Join us after work for laughs,
exercise, and friendly competition.

Ready to play?

Complete registration
and waiver: Scan QR
code or [Click here](#)



Need more info?

Mary Afeltra mafeltra@gaylord.org

Elle Maron emaron@gaylord.org

Schedule & Updates provided via Team
Reach App • Group: Gaylord Pickleball
Group • Code: 2025gaylordddinkers

**Grab a paddle. Bring a coworker. See
you on the court!**



JOIN THE FUN!

Join us every Thursday for a
"20-minute out/20 minute back"
walk, run, or bike. Bring a friend,
your kids or pets and enjoy some
fresh air and togetherness!

Thursdays, 4:30PM
Lock 12 Parking lot
Farmington Canal Trail
487 N Brooksville Road, Cheshire

Email Sarah Carpenter with questions
scarpenter@gaylord.org



*Put it on
the Calendar!*

Tuesdays:	"Take a Breath Tuesdays" - Ten Minute Meditative Moment, 12:10pm, Chapel on Jackson Ground
F 7/10:	Jeans for Charity/ Fun Scrubs for Charity
7/13-7/17:	Legacy Week
Th 7/16:	Employee of the Year Event
T 7/21:	Nursing Town Hall Meeting
F 7/24:	Jeans for Charity/ Fun Scrubs for Charity
Th 7/30:	Blood Drive
AUG 20-21:	CARF Survey
Th Sept 17:	Corks & Forks

July Safety Habit:
**Cross Check and
Coach Teammates**



Mentor Each Other

What should we do?

Look out for one another to catch each other's mistakes while building a greater sense of accountability for our actions.

Why should we do this?

To catch and trap honest errors **BEFORE** they reach our patients

To hold each other accountable for meeting practice expectations

Error Prevention Tools

- Crosscheck and Coach teammates
- Speak Up for Safety: ARCC it up – "I have a Concern!"

**Coach Teammates:
Use 5:1 Feedback**

Encourage safe and productive behaviors 5 times as often as you...

Correct an unsafe and unproductive behavior

TIPS

- Be willing to give feedback to others...and be willing to have others give feedback to you!
- Provide feedback based on observations
- Use the "lightest touch" possible

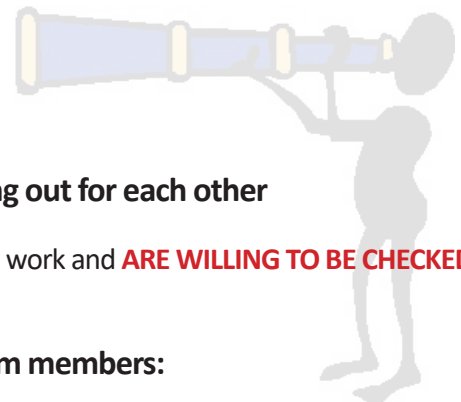
**Remember—without saying a word:
"What you permit, you promote."**

200% Accountability in Health Care

When we mentor each other, we significantly decrease the chance of making errors with skill-based tasks.

**We are
better together!**

Crosscheck



Crosscheck = Watching out for each other

Peers check each others' work and **ARE WILLING TO BE CHECKED**

Look out for your team members:

- Offer to check the work of others
- Point out work conditions (hazards) your team member might not have noticed
- Point out unintended slips and lapses
- Say **"Thanks for the crosscheck!"**



Why Renewable Energy Matters

Energy powers our homes, workplaces, transportation, and technology - but it also drives climate change. Today, much of the world's energy still comes from fossil fuels, which release greenhouse gases and contribute to air pollution.

The good news? Renewable energy sources like solar, wind, hydro, geothermal, and biomass are growing rapidly and offer a cleaner, more sustainable path forward.

5 Quick Reasons to Support Renewable Energy

1. It's Everywhere

Renewable resources are naturally replenished and available around the world. Unlike fossil fuels, they reduce dependence on imported energy and strengthen energy security.

2. It's More Affordable

Renewable energy is now the lowest-cost source of new electricity in many regions. More than 90% of new renewable projects are cheaper than fossil fuel alternatives.

3. It's Better for Our Health

Air pollution from fossil fuels contributes to millions of premature deaths each year. Clean energy helps improve air quality and supports healthier communities.

4. It Creates Jobs

The clean energy sector employs millions of people worldwide and continues to grow rapidly. Investments in renewable energy create significantly more jobs than investments in fossil fuels.

5. It Makes Economic Sense

Global investment in clean energy now exceeds fossil fuel investment. Renewable energy helps stabilize energy costs, reduces pollution-related expenses, and supports long-term economic growth.

By the Numbers

- **140%** increase in global renewable electricity capacity since 2015
- **35 million+** people employed in clean energy worldwide
- **99%** of the world's population breathes air that exceeds recommended quality limits
- **\$4.2 trillion** in potential annual global savings from reduced pollution and climate impacts by 2030

What Can We Do?

Small actions help drive big change:

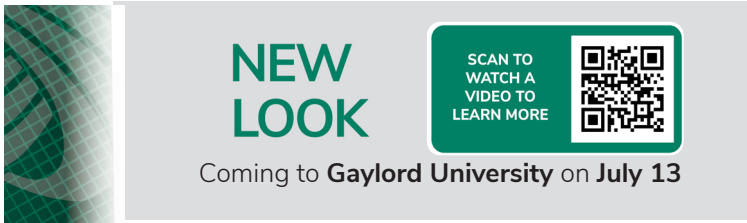
- Choose renewable electricity options when available
- Reduce energy use at home and work
- Support energy-efficient equipment and appliances
- Turn off lights and electronics when not in use
- Share sustainable practices with friends, family, and coworkers

Curious to learn more? Check out the UN's article "Renewable energy – powering a safer and prosperous future" at un.org.



Reminders:

- We recently introduced two new **Introduction to Spanish** curricula in Gaylord University.
-> Go to Training > Curricula and search for "Spanish."



NEW LOOK

Coming to Gaylord University on July 13

SCAN TO WATCH A VIDEO TO LEARN MORE



NEURO ONCOLOGY

IMPROVING OUTCOMES FOR PATIENTS WITH BRAIN TUMORS

A Grand Rounds Presentation, brought to you by Gaylord

PRESENTED BY:
DR. DANIELA GALLUZZO
Assistant Professor of Neurology (Neuro-Oncology)
Yale School of Medicine

WEDNESDAY, JULY 29, 2026
12:00 - 1:00 PM
BROOKER LECTURE HALL

1 AMA PRA Category 1 Credit(s)™

Seating is Limited. Sign up in Gaylord University, using the Training Calendar




Save the Date! Upcoming Grand Rounds:

- » **August 28 • 12p-1p: Antibiotic Stewardship** with Dr. Lobo
- » **September 15 • 12p-1p: GLP1s** with Dr. Fink

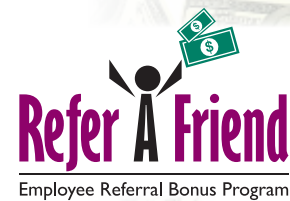
Missed a Grand Rounds? Watch Online!

Gaylord University > "training"
> "courses" > then search
"Grand Rounds."



Grand Rounds - Dr. Elspeth Hill - Nerve Tendon Transfer Plexopathy
By David LaFrance
Public | Jan 30, 2026 | Not Enrolled yet

[More Info](#) [Manage](#)



Featured Open Position Ortho Physical Therapist

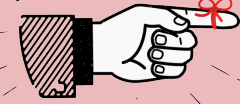
(Cheshire, Fairfield, Wallingford)

Refer them to Gaylord and you could receive a
\$2,000 referral bonus

Contact HR for details



Reminder



Please remember to set your out of office notifications on both your work phone and your email before leaving for PTO.

This process saves time and effort for those trying to get in contact with you while you are away and ensures urgent matters are not getting overlooked.

If you need help setting up your out of office, please reach out to the help desk at ext.2222.



Exclusive banking perks. Just for being you.

Get banking that works as hard as you do:



1.50% APY* High-Yield Checking Account

Get access to great debit rewards, free ATM access*, free credit score monitoring, free Ascend Bank Early Pay and so much more!



4.00% APY* High-Yield Savings Account

Earn a higher interest rate to let your money grow faster - with the freedom to deposit or withdraw money at any time.



Greenlight Debit Card For Families And Kids

With the Greenlight debit card and app, kids earn money through chores, set savings goals, and spend wisely.



Get Up To \$1,500 off Mortgage Closing Costs

Take advantage of Ascend Bank's great rates for your mortgage and get up to \$1,500 back at closing!*

Plus, enjoy benefits like secure bill pay, free credit monitoring, money management tools, and more!

* Disclosures

High-Yield Checking Offer: Earn an interest rate of 1.49% with a 1.50% Annual Percentage Yield (APY) for balances between \$1.00 and \$10,000.00 and an interest rate of 0.99% with an Annual Percentage Yield (APY) of 1.50% - 1.00% for balances above \$10,000.00. \$1.00 minimum to open, and \$1.00 minimum daily balance required to obtain the disclosed annual percentage yield. Available to open online only, not available in-branch. New & existing customers eligible, but funding may not come from a current Ascend Bank account. Digital banking and eStatements enrollment required. One account per person. Rates on all balances subject to change based on future market conditions.

Early Pay: Ascend Bank Early Pay is available with all Ascend checking accounts and Ascend savings accounts, and grants you access to your eligible direct deposit payments up to two days prior to the scheduled payment date. Eligible direct deposits include certain transactions such as payroll, government benefits, or similar types of payments. The Ascend Bank Early Pay service is dependent on when Ascend receives information from the payer that the funds are on the way. This could vary, and you may not always receive your funds early.

No ATM Fees: Enjoy rebates of all Non-Accepted ATM fees. Account must be open during the full account statement period to receive the rebates. Accounts closed prior to a full statement period are ineligible, and rebates will be forfeited.

High-Yield Savings Offer: Earn an interest rate of 3.93% with a 4.00% Annual Percentage Yield (APY) for balances between \$1.00 and \$1,000,000 and an interest rate of 2.96% with an Annual Percentage Yield (APY) of 4.00% - 3.00% for balances above \$1,000,000. \$1.00 minimum to open, and \$1.00 minimum daily balance required to obtain the disclosed annual percentage yield. Available to open online only, not available in-branch. New & existing customers eligible, but funding may not come from a current Ascend account. Digital banking and eStatements enrollment required. One account per person. Rates on all balances subject to change based on future market conditions.

Greenlight: Ascend Bank customers are eligible for the Greenlight SELECT plan at no cost when they connect their Ascend account as the Greenlight funding source for the entirety of the promotion. Subject to minimum balance requirements and identity verification. Upgrades will result in additional fees. Upon termination of promotion, customers will be responsible for associated monthly fees. See terms for details. Offer subject to change and partner participation. The Greenlight* prepaid card is issued by Community Federal Savings Bank, member FDIC, pursuant to license by Mastercard International. Subject to minimum balance requirements and identity verification. Offer subject to change at any time.

\$1,500 Off Closing Costs: Offer can be withdrawn at any time. Offer valid for purchase and external refinance types only. Valid for residential first mortgages and residential construction mortgages only. Offer not valid for: refinancing of loans held at Ascend Bank, vacant land, First Time Homebuyer, or Home Equity Loans, Home Equity Lines of Credit or Government Backed Loans (FHA, VA, USDA). Subject to credit and property approval. Offer cannot be combined with other offers. Not valid for loans from brokers. Valid only on mortgages applied for directly with Ascend Bank on or after August 11, 2023. Applicants who have applied for loans with Ascend prior to August 11, 2023 are ineligible for this offer. Cash back at closing offer will appear as a lender credit equal to the cost of: Appraisal Fee, Appraisal Management Fee and Underwriting fee at closing, up to a maximum credit of \$1,500. Applicants must use promo code "CSGA1500" to qualify. When applying on-line the promo code must be entered during the final step of your on-line loan application in the "Is there any additional information you would like to include in your application?" box before hitting submit. When working directly with a Mortgage Loan Officer you must mention the promo code at the time of application.

For more information,
scan this code or call
800-730-6603.



Elevate **your** financial journey.



Ascend BANK
Equal Housing Lender Member FDIC