Jackson Lobby Renovations Underway

The Jackson Lobby is getting a whole new look. Phase 1 included new tile flooring and reconfiguration of the space. The contractors will continue to install the tile floor at night to prevent disruption of foot traffic, with an internal detour for Saturday, June 15, and Sunday, June 16. Bob Hall reports that new furniture is expected on July 3 and 5, and a new security and reception desk will be installed in August. Facilities will paint the lobby, and PR will assist with temporary wayfinding signage. Many thanks go out to everyone for their patience as these changes are made to improve the appearance and workflow of Jackson, which is Wallingford's main entrance and first impression for outpatients and visitors.







Our Values are

ntegrity

Compassion

Accountability

Respect

Excellence

FYI DEADLINE

The deadline for the next FYI is Friday, June 21.

Email: publicrelations@gaylord.org



Survey closes June 14

Great Place To Work.

Great Place To Work survey 2024

Look for an email from Great Place To Work



Good Luck Runners!

Our mission is to enhance health, maximize function and transform lives.

FAIR 2 0 2 4 BE HEALTHY, FEEL HEALTHY

THURSDAY, JUNE 13 BROOKER LECTURE HALL 11 AM - 3 PM

Join us at the Wellness Fair and discover tips and tools to integrate healthy habits in all aspects of your life and enjoy everything we have prepared for you.

- Healthy Snacks & Recipes
- Healthy Living Handouts
- Chair Massage
- Financial One-on One's with Transamerica
- Fiducious Student loan financial planning information
- EAP information
- Mental Health Information
- Cigna resources

*Raffle Prizes

- ◆ Panera Gift Card
- Dicks Sporting Goods Gift Card
- ◆ Trader Joe's Gift Card
- Instant Pot
- Crockpot

*Pick up your passport at the registration table and visit each booth to receive tickets to enter the raffle.

Participants:



















Think Before You Print!

Did you know that 42% of global wood harvest is used to make paper? Did you know it takes between 2-13 liters of water to produce 1 sheet of paper? Did you know an office employee uses about 10,000 sheets of paper each year?

Ideas to reduce your use:

- Reduce your paper use by using electronic methods of sharing files.
- Print double sided to reduce number of sheets of paper used.
- Adjust the margins on your documents to maximize amount of information on each piece of paper.
- Collect scrap paper to reuse.

Reducing paper usage is important for our environment and is budget friendly for Gaylord!



A Change in the Way We See the Copper Beech Tree

The Copper Beech tree between Brooker and the Cottages has been struggling with viability concerns for years. Arborists diagnosed the tree with an untreatable disease, and since then, different methods of root feeding and other manners of delaying its complications have been exhausted. Gaylord has partnered with a company to remove the tree, and the wood will be repurposed for use in the new Cottage Garden. Stay tuned for updates on the types of furniture and other outdoor accents, which will establish a continual presence of the iconic Copper Beech in that space.

Gaylord Supports Grant Professionals



As a member of the Grant Professionals Association in both New England and nationally, I appreciate Gaylord's commitment to grant professionals. Recently, Gaylord sponsored the regional conference of the New England Chapter of the Grant Professionals Association. This event brought together 75 grant professionals from seven states. It was the first in-person conference since 2019. Gaylord's sponsorship helped us provide a first-class day-long conference in Keene, NH. We were pleased to welcome keynote speaker Anne Jennison, a Native American storyteller who shared her storytelling techniques to help grant writers invigorate grant applications. Thank you, Gaylord, for supporting grant writers in their essential roles. - Cindy Bartholomew, Grant Specialist

Three Decades of Support: Thank You

For 30 years, the Hartford Wolf Pack and Hartford Wolf Pack Community Foundation have supported Gaylord Sports Association. Their grants have focused on our sled hockey team for 10 years. This year, we received \$10,000 for sled hockey. We were pleased to be named as a donation recipient in their recent newsletter (image right).



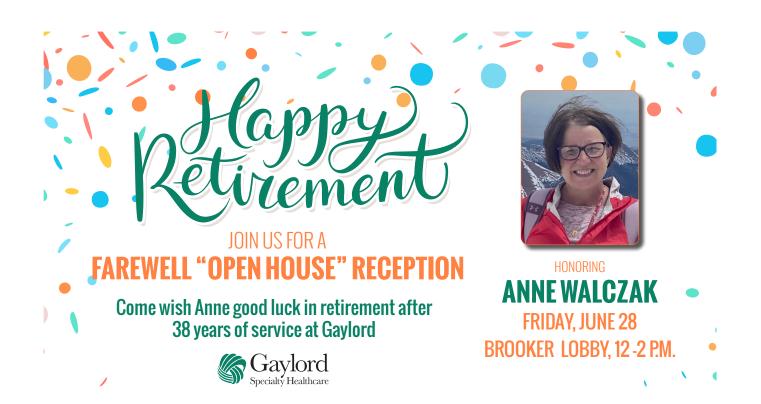
During the 2023-24 season, the Hartford Wolf Pack donated tickets to 209 different organizations. These organizations included youth sports organizations, community initiatives local to the Hartford area, schools, and hospitals.

The Hartford Wolf Pack Community Foundation also issued seven grants totaling over \$40,000 to Gaylord Specialty Healthcare, The Hartford Police Athletic League, Children in Placement, Girl Scouts of Connecticut, Hands on Hartford, Covenant Preparatory School, and the Boys and Girls Club of Meriden.

The Wolf Pack also donated over 500 backpacks to over 20 classrooms in the Greater Hartford area.







Thank you for Making Gaylord's Campus Sparkle



On June 5, we celebrated our annual Ellie Brown Roadside Cleanup Day here on Gaylord's campus.

Ellie Brown was the wife of Dr. Curtland Brown Jr, a former president and medical director at Gaylord. Each day, Ellie would take a walk up and down Gaylord

Farm Road, making it her personal mission to keep the road clean. She believed a clean road was a good first impression of the facility.

We'd like to thank the fourteen Gaylord staff and their families who came out and volunteered.

The group then met at Laskara Restaurant for appetizers to celebrate a job well done.



Jeans for Charity: Friday, June 21



The featured organization is:

ALS-Local Chapter

Click here to learn more.

Employees need a Jeans for Charity sticker or button to indicate their participation.

Stickers can be purchased for \$2 in the cafeteria, Jackson Java, Human Resources, Jackson 2 outpatient, North Haven, Cheshire, Cromwell and Madison.

Attention FYI Readers:

If you would like to submit an article, promote an event, etc., in FYI, please email: publicrelations@gaylord.org with your details.

Thank you!

June	July	August	September	October	
Wellness Fair June 13	Jeans for Charity July 5, 19	Jeans for Charity August 2, 16, 30	National Spinal Cord Injury Awareness Month	National Physical Therapy Month	Jeans for Charity October 4, 18
Great Place to Work Survey Closes: June 14	Lagrandillant			National Case Management Week	
	Legacy Week July 8-12		National Rehabilitation Awareness Week	National Respiratory Care Week	
Gaylord Gauntlet 5k June 15	Employee of the Year July 11		Complex Rehab Technology Awareness Week	National Pharmacy Week	
Jeans for Charity				Infection Prevention Week	
June 21 Welcome Summer: Ice Cream Emergency June 21			Jeans for Charity Sept. 6, 20	National Patient Account Management Week	AAA
			Corks & Forks Sept. 19	Healthcare Quality Week	

Have a request for Marketing? Use the JIRA platform to submit! Here's how:

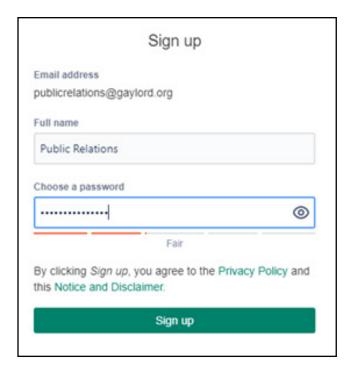
JIRA is located on Sharepoint and is Gaylord's portal for all marketing requests. Once you submit a project in JIRA, it will be sent to the marketing team and assigned to a staff member.

How to find JIRA:

- Go to Sharepoint, which is Gaylord's Intranet page
- Click How To/Work Orders
- Click JIRA (first link)
- You will need to sign up if you don't have an account

Signing up:

- Click Sign up
- Enter your email
- A link will be sent to your Gaylord email
- Click link and fill in "Full name" and choose a password.



password.

Using JIRA:

- Click the appropriate option, depending on your request
- Follow steps
 - Name and extension
 - Name your task title: (example: Outpatient Pulmonary Breathing Tips - flyer needed)
 - Make sure to add specific instructions for your request
 - Add deadline/due date for marketing request
 - Add any attachments, such as logos, that you may need to add to marketing material
 - Click send
- You will receive a generic confirmation email from Jira@gaylord.atlassian.net



to the Gaylord Team!

Claudia Flores-Hernandez SNT-Float Pool Marisabel Aquayo-Garcia SNT-Float Pool Isabella Blackwood SNT-Float Pool Alexa Kulas SNT-Float Pool

> Samantha Orsini SNT-Float Pool Hamdiya Massawudu SNT-Float Pool

> > Molly Regan SNT-Float Pool Heath Smith SNT-Float Pool Cara Vernali SNT-Float Pool

Caisea Phillips Physical Therapist-NH **Doreen Westphal** Executive Assistant Michael DeJoseph Rehab Therapy Aide

Patrick Thomas Respiratory Care Practitioner

Sarah Griffin RN-H1 Dariel Cardona LPN-H2 Vilmaris Ruperto LPN-H2

SoonHi Dempster RN-Float Pool



REMINDER

for all emergencies dial 3399

JUNE Service Awards

Congratulations to the following employees for their years of service to Gaylord:

35 YEARS

Chris Mallinson

Therapeutic Recreation

30 YEARS

Ingrid Marschner Outpatient Therapy

25 YEARS

Jackie Quiroz Nursing Services

20 YEARS

Laura Lynne Tokle-Biestek Admissions

15 YEARS

Jamey Forbs

Environmental Services

10 YEARS

Kristen Berg

Nursing Services

5 YEARS

Diane Oakes

Nursing Services

Michael Velasquez

Physical Therapy-NH

Matthew Scavo

Physical Therapy-NH

Todd Belcourt

Pharmacy

Jonathan Ayitey

Nursing Services











Helping fill jobs is ALL our job. Get paid to help.

	*REFERRAL BONU	JS POSITION
	\$2,000	RN
	\$2,000	Respiratory Therapist
	\$2,000	PT
	\$1,500	LPN
0000	\$1,000	PCT
	\$1,000	Intake Rep
	\$500	EVS or F&N

*For program details and payout schedules, contact HR.









Fiducius Student Loan **Financial Planning Benefit**

Gaylord Specialty Healthcare has covered the administrative cost of the Fiducius platform to encourage employees to start taking control of their student loans with the guidance and assistance offered by Fiducius.

> Begin today by completing the short online assessment.







https://gaylord.myfiducius.com/login

June Safety Topic:
Near Miss Reporting



Please take the time to submit an Occurrence Report when you identify a NEAR MISS safety event.



Why?

Because learning of a NEAR MISS allows us to:

- Take action
- Correct the process or eliminate the hazard
- Before the error or problem happens again
- And hurts a patient, staff or visitor

NEAR MISS examples:

- Incorrect diet on meal tray noted <u>before</u> it is delivered to the patient room.
- Incorrect medication order questioned by nurse and order corrected <u>before</u> patient medicated.
- Incorrect information printed on ID band found just **before** it was placed on patient's wrist.

What is a NEAR MISS safety event?

We call an occurrence a NEAR MISS when:

The error is **caught** or the hazard is corrected before it reaches/affects a patient, staff, or visitor.

Includes both when the catch occurs because of built-in checks or barriers, and when it occurs by luck.

Questions or concerns about reporting occurrences?

Please speak with your manager or a member of the Quality and Safety Department.





