

# Gaylord Cup Awarded to Human Resources Department



*Not pictured here: Christina Drogkaris*

Congratulations to the Human Resources Department for winning the Gaylord Cup in August. Human Resources (HR) was awarded the cup for revising the New Employee Orientation program. Tara Knapp, vice president of external affairs, shared the following when recognizing HR at the September Management Meeting.

Under Mitch's leadership and with the enthusiastic support of his team, the two-day program brings a new flow and schedule that highlights all that is best about Gaylord and ensures our newest employees are well-versed in our culture, policies, and programs. HR reviewed all presentations and standardized the format and background of each to present a cohesive and professional look. Their audit also removed redundant and overlapping messages. Newly added is a Q & A panel discussion with members of MEC at the end of day two. This allows new employees to get to know senior leadership and breaks down the barriers to communication and access right from the start so our staff know they have a valued and appreciated voice.

In addition, the welcoming and onboarding of new employees moves away from the concept of "taking a job" here and instead focuses on enjoying "a career at Gaylord" and positions HR as the employee's "partner" in their growth within the organization. This reframing better reflects the ideals and culture of Gaylord and is to be applauded.

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# Gaylord Welcomes Dr. Patrick Siegele to the Psychiatry Team



Gaylord is pleased to announce that **Patrick Siegele, MD, MBA**, has joined Gaylord Medical Services as a full-time psychiatrist. Dr. Siegele completed medical school at Lewis Katz School of Medicine at Temple University in Philadelphia, PA. His internship was completed at Mercy Catholic Medical Center in Philadelphia, PA and his residency was completed in Physical Medicine and Rehabilitation at New York-Presbyterian Hospital in New York, NY. Dr. Siegele will be helping to expand Gaylord's outpatient musculoskeletal program by performing ultrasound guided injections and other procedures. He will also be performing inpatient psychiatry consults. His office is in Jackson Medical Services. If you would like to meet with him or need more information please call Maegan Koller at extension 3348. Please help us welcome Dr. Siegele to the Gaylord family!

FYI

Our Values are

Integrity

Compassion

Accountability

Respect

Excellence

### FYI DEADLINE

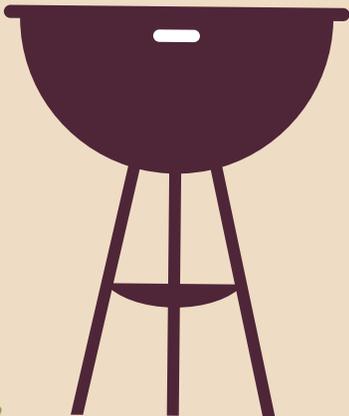
The deadline for the next FYI is Friday, September 15.

Email: [publicrelations@gaylord.org](mailto:publicrelations@gaylord.org)

**EMPLOYEE  
APPRECIATION DAY**

**Summer BBQ**

*Tuesday*  
**SEPT**  
**19**



**BROOKER SOUTH LAWN**

**11:30 AM-1:30 PM**

**4:30 PM-6:30 PM**

FREE FOOD  
DRESS DOWN DAY  
LAWN GAMES  
PHOTO BOOTH  
DOOR PRIZES  
NOVELTIES

**3rd Shift BBQ: 12 am-1 am**

## Employee Meeting

Q3

Missed the meeting?  
Click below to watch the zoom recording

**CLICK HERE**



## Greater New Haven Probus Club's Recycle your Bicycle and Musical Instrument Event

**Sunday, September 10**  
11 a.m. - 3 p.m.

Kohl's Shopping Center, Hamden  
Jimmies of Savin Rock, West Haven  
Goody's Hardware, East Haven

Your donations will assist under privileged families, veterans, and those with intellectual or developmental disabilities.

The Greater New Haven Probus Club was founded in 1921 to help individuals with special needs in our community. We have expanded our efforts to help others by providing assistance for at-risk individuals and families, homeless shelters, veterans and incoming refugee support groups. Donations are tax deductible as Probus Club is a 501c3 organization.

Contact Roy Lukacs at (475) 224-9774

## An Udder Surprise on the Gauntlet Trail



Moos flash: Four runaway ruminants from a nearby farm were spotted hoofing it along the Gaylord Gauntlet race course on September 5. Although we sincerely appreciate the wayward herd's dedication to helping us clear – and fertilize – the trails well in advance of our June 15, 2024

race date, we strongly advised "Team Gauntlet Grazers" to "steer" clear of the obstacles for their own safety. Our fantastic Gaylord facilities crew was able to moo-ve the breaching bovines off the course and onto the Gaylord softball fields for pick up by their owner, bringing a safe, and happy ending to the high-steaks chase.



**Need to access Gaylord's  
Employee Assistance Program?  
Call (860) 233-6228.**

# Ken Murphy Memorial Open held on August 22

The Gaylord Sports Association hosted the Ken Murphy Memorial Open Golf Tournament on Tuesday, Aug. 22, 2023 at the Farms Country Club. Twenty-four golfers with a physical disability or visual impairment competed in this 9-hole tournament. Golfers included members of the Sports Association Adaptive Golf Club, returning golfers, and several first time tournament participants. This event was started by the founder of the Gaylord Sports Association, Ken Murphy, over 25 years ago and re-named in his memory in 2015.

The tournament was followed by a luncheon where awards were given to the top three pairs and for the longest drive and closest to the pin contests. The top twosome was David Allen and Ray Radovich with a score of 33, followed by second place winners Todd Blosser and Tim Ploszaj with a score of 38 and in third place Edwin Quinones and Rafael Reyes.

The recipient of the annual “For the Love of the Game” award went to Jay Greenberg. Jay has been volunteering with the program since 2015 and is currently a golf coach for the Gaylord Sports Association Golf Club as well as a volunteer instructor for our adaptive golf clinics. This award was created in 2007 to honor long-time golf member Paul Hickey and is presented annually to “an individual who exemplifies a tireless passion for the sport of golf.”

[Click here to see FOX61 story](#)





## ALL NURSING EMPLOYEES

# Competency Validation

August 1- September 21

See your email for more information

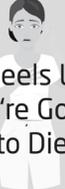


# Sepsis FACTS

Sepsis is the number

- 1**
- cause of death in hospitals
  - cause for hospital readmissions

## These signs may indicate sepsis:

 <b>S</b> lurred Speech or Confusion	 <b>E</b> xtrême Shivering or Muscle Pain /Fever	 <b>P</b> assing No Urine All Day	 <b>S</b> evere Breathlessness	 <b>I</b> t Feels Like You're Going to Die	 <b>S</b> kin Mottled or Discolored
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## World Sepsis Day - September 13

stop sepsis save lives

Message from Infection Prevention Office



September	October	November	December	January 2024
Jeans for Charity September 15, 29	National Physical Therapy Month	Employee Giving Campaign November 2-17	Jeans for Charity December 1, 15, 29	Jeans for Charity
Employee Appreciation Day September 19	National Case Management Week	Jeans for Charity November 3, 17	Employee Meeting December 6	
National IT Professionals Day September 19	National Respiratory Care Week	Flu Vaccination Deadline November 10		
National Spinal Cord Injury Awareness Month	National Pharmacy Week	CARF Survey Visit November 13-14		
National Rehabilitation Awareness Week	Infection Prevention Week			
Complex Rehab Technology Awareness Week	National Patient Account Management Week			
	Healthcare Quality Week			
	Jeans for Charity October 6, 20			



Gaylord and the  
COMMUNITY

- **August 1 - Nov 1**-Cromwell Lions Football and Cheer
- **October 1**-Apple Harvest Road Race

For more information on community events and sponsorships, please [click here](#).

● Community Events    ■ Sponsorships

# Jeans for Charity: Friday, September 15



The featured organization is

## Michael J. Fox Foundation

“The Michael J. Fox Foundation is dedicated to finding a cure for Parkinson’s disease

through an aggressively funded research agenda and to ensuring the development of improved therapies for those living with Parkinson’s today. The Michael J. Fox Foundation (MJFF) exists for one reason: to accelerate the next generation of Parkinson’s disease (PD) treatments. In practice, that means identifying and funding projects most vital to patients; spearheading solutions around seemingly intractable field-wide challenges; coordinating and streamlining the efforts of multiple, often disparate, teams; and doing whatever it takes to drive faster knowledge turns for the benefit of every life touched by PD. “

For more information, [click here](#).

## Attention FYI Readers:

If you would like to submit an article, promote an event, etc., in FYI, please email: [publicrelations@gaylord.org](mailto:publicrelations@gaylord.org) with your details.

Thank you!

Employees need a Jeans for Charity sticker or button to indicate their participation.

**Stickers can be purchased for \$2** in the cafeteria, Jackson Java, Human Resources, Jackson 2 outpatient, North Haven, Cheshire, Cromwell and Madison.

February	March	April	May	June
Jeans for Charity	National Nutrition Month Jeans for Charity	Occupational Therapy Month Jeans for Charity	National Hospital Week National Nurses Week Jeans for Charity	Gaylord Gauntlet 5k June 15



## Come Cheer for Team Gaylord at the Madison Triathlon

Come out and support our Sports Association athletes this weekend at the annual **Madison Triathlon** which takes place on **Saturday, September 9**. There will be several athletes representing Team Gaylord. Katie Joly, manager of the Sports Association, says, "This is a challenging course with a run, bike and swim portion that really tests our adaptive athletes. I encourage our community to come out and cheer us on." The Gaylord athletes start at 6:45 a.m.

Gaylord Physical Therapy is a proud title sponsor of the Madison Triathlon. The Gaylord PT logo will be on the buoys floating in the ocean for the swim portion of the race.



## Near Misses:

Heroic Efforts From Our Safety-Minded Staff

A near miss is an event that might have resulted in harm but the problem did not reach the patient because of timely intervention by our amazing staff.

The Safety Coaches have selected to celebrate the Near Miss submitted in June by Kelani Carbonneau, Pharmacist at Gaylord. Kelani's submission recognized the nurse and LP for their use of the CHAMP tool: **Crosscheck and coach teammates**. The behavior, **Mentor Each Other 200%**, identified the discrepancy in ordering and allowed a correction to be made before reaching the patient. This attention to detail prevented an IV antibiotic from being administered to the incorrect patient.



The Quality and Safety Department would like to thank the following who submitted Near Miss RLs in June:

- **Kelani Carbonneau**
- **Andrea Fairchild**
- **Jaime Larusso**

Thank you to everyone for your hard work and attention to detail!



Follow Gaylord Specialty Healthcare on Facebook!  
[www.facebook.com/gaylordsspecialtyhealthcare](http://www.facebook.com/gaylordsspecialtyhealthcare)



Gaylord is also on YouTube.  
[www.youtube.com/user/GaylordHealthcare](http://www.youtube.com/user/GaylordHealthcare)



Follow Gaylord on Twitter.  
[twitter.com/GaylordHealth](http://twitter.com/GaylordHealth)

**REMINDER**  
for all emergencies dial  
**3399**

# RNs, LPNs, PCTs, SNTs & CSAs

Register in HealthStream today for an  
**Meditech EXPANSE training class!**

August 21 - September 16

*Attendance is required*

## Outpatient Benefits Worklists



Benefits representatives for outpatient have long used reports run from Meditech and opened in Excel spreadsheets and then manipulated. In Expanse, the worklists created for this group will allow them to organize their work by specific functions that they perform.

Using the worklists, the information is in real time in the system so they can see if there have been updates made by someone else, etc. The ability for appointments to be attached to specific authorizations will also be made easier.



SAVE THE DATE

## Exercise For Your Age Webinar

Your fitness journey doesn't involve running on a hamster wheel for the rest of your life. Our bodies change with each passing decade and it's important that we adapt to those changes. Join WellSpark as we discuss the challenges we face throughout our lifelong fitness journey and things we can do to maximize the health benefits of our exercise routines.

**Wednesday, September 13**  
**12 p.m.-12:45 p.m.**  
**Zoom**

[Click here to register](#)

*This is for resource purposes only. It should not be considered a substitute for medical advice, diagnosis, or treatment by a medical professional.*



# SEPTEMBER

## Service Awards

Congratulations to the following employees for their years of service to Gaylord:

**30 YEARS**  
**Mike Moscato**  
Outpatient Therapy

**25 YEARS**  
**Gale Cole**  
Admissions

**15 YEARS**  
**Jessica Cunningham**  
Nursing Services

**10 YEARS**  
**Susanna Bennett**  
Nursing Services

**5 YEARS**  
**Darielle Cooper**  
Inpatient Speech  
  
**Diana Sanchez**  
Respiratory Therapy

**FLU VACCINE CLINIC**  
BEGINS OCTOBER 9  
Look for more information in the next issue of FYI





# Refer A Friend

Employee Referral Bonus Program

Helping fill jobs is **ALL** our job.  
**Get paid to help.**

**\*REFERRAL BONUS**

**POSITION**

**\$2,000** RN

**\$2,000** RN / RHCM

**\$1,500** LPN

**\$1,000** PCT

**\$1,000** Intake Rep

**\$1,000** CSA

**\$500** EVS or F&N

**\*For program details and payout schedules, contact HR.**





GAYLORD SPORTS ASSOCIATION  
**WOLFPACK**

**20**  
**23** *HOME GAME*  
**SCHEDULE**

EAST HAVEN VETERAN'S MEMORIAL ICE RINK  
 71 HUDSON ST., EAST HAVEN, CT

SATURDAY  
**SEPT**  
**30**

**VS**



12 PM

**VS**



6:30 PM

SUNDAY  
**OCT**  
**1**

**VS**



9:30 AM

**VS**



2 PM



Scan for full  
 game schedule

FREE and Open to the public.  
 Come support the Gaylord Wolfpack!



September Safety Topic:  
**Near Miss Reporting**



Please take the time to submit an  
Occurrence Report when you identify a  
**NEAR MISS** safety event.



### Why?

Because learning of a **NEAR MISS** allows us to:

- Take action
- Correct the process or eliminate the hazard
- Before the error or problem happens again
- And hurts a patient, staff or visitor

### NEAR MISS examples:

- Incorrect diet on meal tray noted **before** it is delivered to the patient room.
- Incorrect medication order questioned by nurse and order corrected **before** patient medicated.
- Incorrect information printed on ID band found just **before** it was placed on patient's wrist.

### What is a NEAR MISS safety event?

We call an occurrence a **NEAR MISS** when:

The error is **caught** or the hazard is corrected before it reaches/affects a patient, staff, or visitor.

Includes both when the catch occurs because of built-in checks or barriers, and when it occurs by luck.

### Questions or concerns about reporting occurrences?

Please speak with your manager or a member of the Quality and Safety Department.



**SKECHERS**

**DIRECT**

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*Friends & Family Days*

**30% OFF**

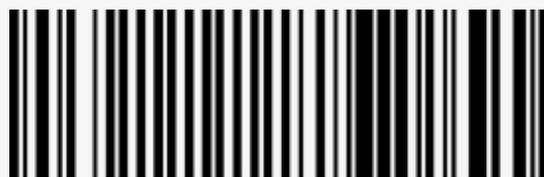
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MÁS QUE SIMPLES ZAPATOS DE TRABAJO

*Descuento Para Amigos  
y Familiares*

**30%**

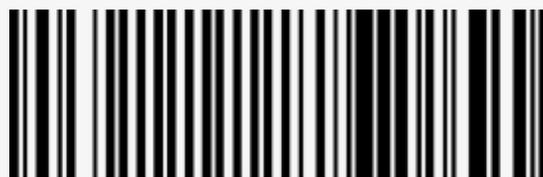
DE DESCUENTO EN CALZADO  
SKECHERS, ACCESORIOS Y ROPA

**7-13 SEPTIEMBRE 2023**

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